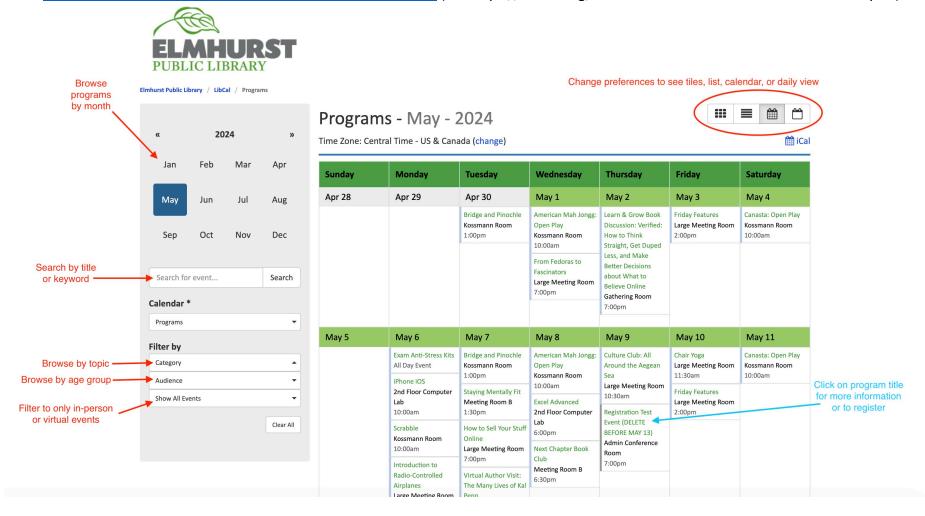
LibCal for Desk Staff

Public Side: Finding a Program

Go to https://elmhurstpubliclibrary.libcal.com/calendar?cid=19398 (the https://elmlib.org/events shortlink will redirect here after May 13)

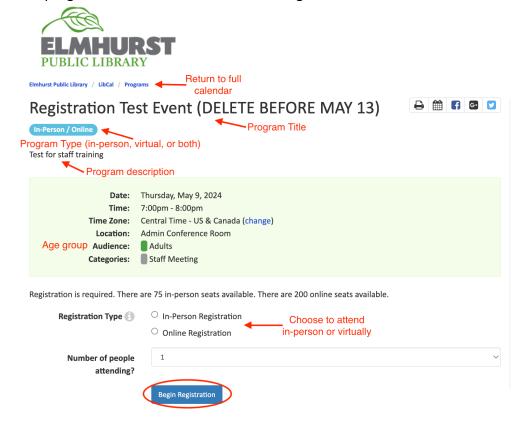


Public Side: Viewing Program Details and Registering for a Program

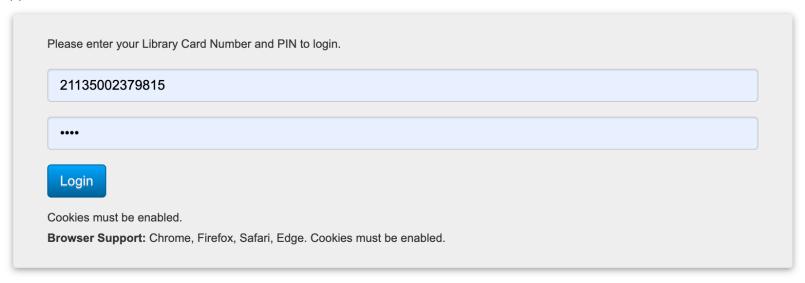
1. Hover over a program title to view basic details



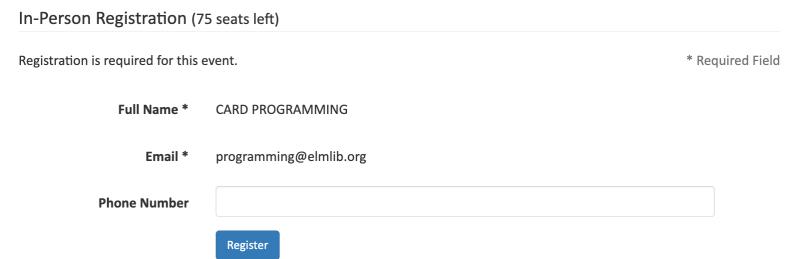
2. Click program title to view full details and register



- 3. Select the registration type (in-person or online/virtual)
- 4. Select the number of attendees (if more than one is allowed per registration)
- 5. Click "Begin Registration"
- 6. If an EPL card is required for registration, the next screen will ask for the Library card number and PIN. If a card is not required, this screen will not appear.



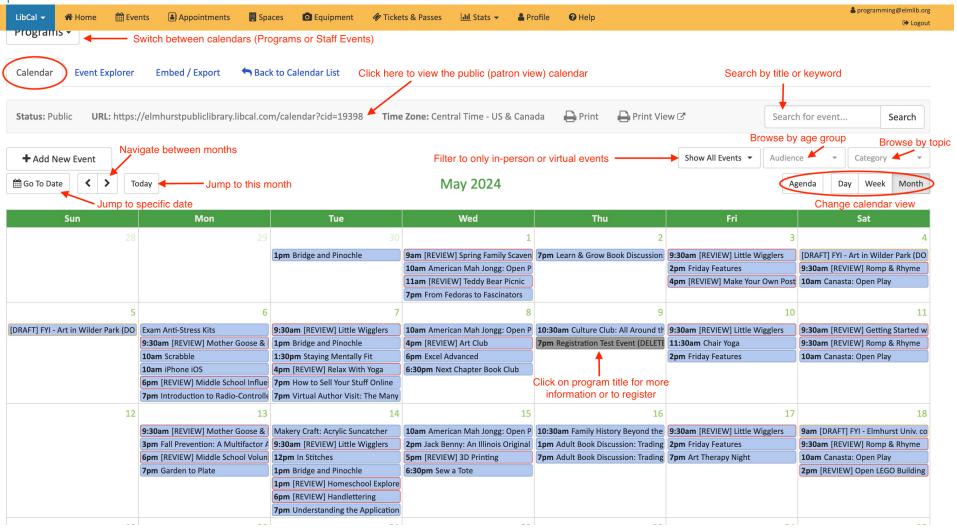
7. If EPL card was required, some fields will auto-fill. If a card is not required, fill in necessary information.



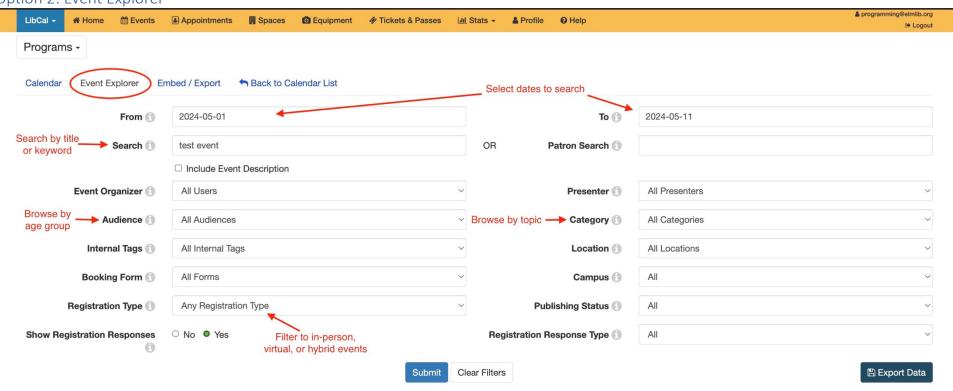
8. Click "register" to finish! Patron will receive a confirmation email within minutes. Email verification is not required.

Staff Side: Finding a Program

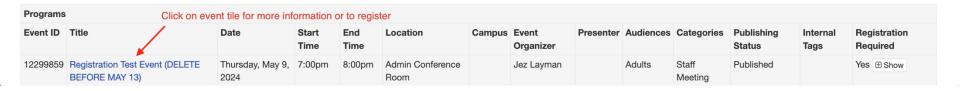
Option 1: Calendar View



Option 2: Event Explorer

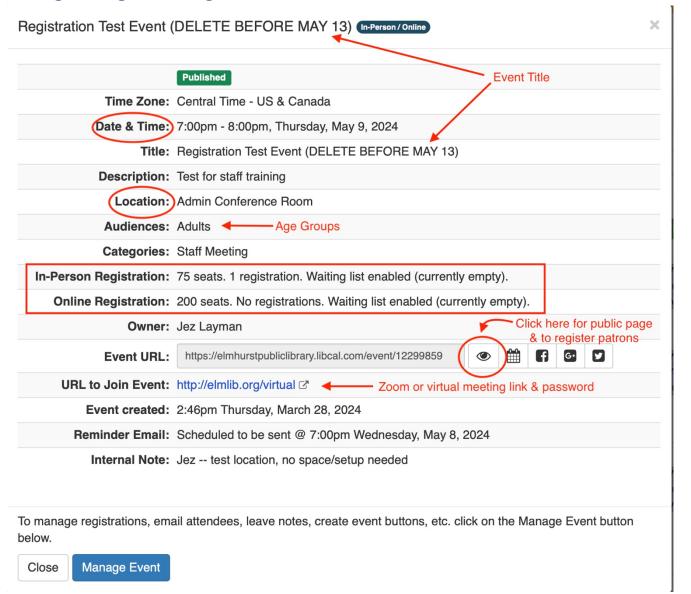


Showing 1 to 1 (1 total)



Staff Side: Viewing Program Details and Registering for a Program

- 1. Click program title to view details in pop-up window.
- 2. Main details available on this screen
- Registration numbers (the highlighted square) detail how many people are registered, how much space is available overall, and if there is anyone on the wait list.
- 4. If there is a virtual component to the program, the Zoom link and password will be displayed here. If it is a hybrid discussion, you will find the elmlib.org/virtual link here. There is no password for virtual meeting rooms.
- 5. To register a patron, click the eye button next to the event URL (you can also copy the URL from here to share the event info).
- 6. Refer to pages 2-3 for information on how to register a patron from the public calendar.



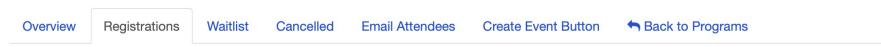
Staff Side: View Registration List and Edit or Cancel a Patron Registration

- 1. On the staff side of LibCal, find a program (pages 4-5) and click on the title for information.
- 2. At the bottom of the pop-up screen (page 6), click "Manage Event"
- 3. This will bring you to the "Registrations" tab of Event Management

Registration Test Event (DELETE BEFORE MAY 13)



Thursday, May 9, 2024 / 7:00pm - 8:00pm / Admin Conference Room (Time Zone: Central Time - US & Canada)



This page shows the list of current registrations for this event. To confirm attendance at the time of the event, click the "Confirm Attendance?" checkbox. To view the full history of events a patron has registered for, select "View User History". To view/edit a patron's registration form information, select "Edit Registration"



- 4. The first few columns (red) will display the patron's information
- 5. The green box lists the registration type (in-person or online/virtual)
- 6. Click the arrows at the top of any column to resort the attendee list.
- 7. The final box (blue) gives three options for action.
- 8. The trash can will cancel a patron's registration.

9. Click the person icon to view a patron's registration history, including other programs they have registered for or canceled.

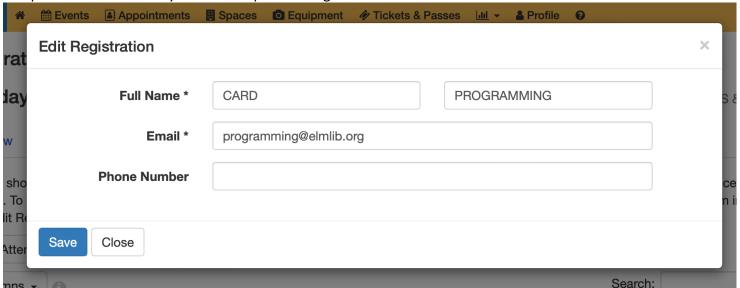
Search:

User Event History - programming@elmlib.org

This page displays the event history for the selected user.

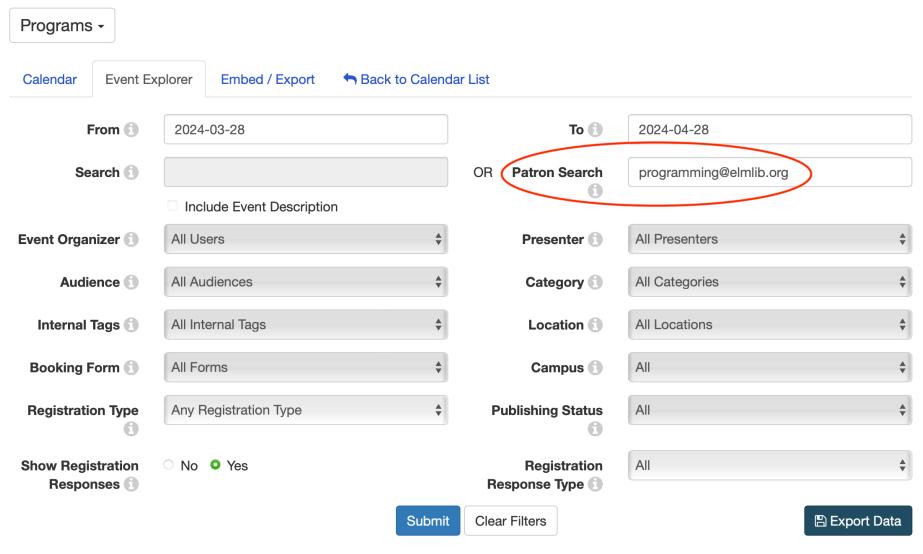
Event	Event Time & Date	Registration/Cancellation Date	Moved From Waitlist Date	Registration Status	Attended
On Stage with Carol Channing	7:00pm Tuesday, May 21, 2024	6:15pm Thursday, March 28, 2024	-	Registered	-
Registration Test Event (DELETE BEFORE MAY 13)	7:00pm Thursday, May 9, 2024	3:56pm Thursday, March 28, 2024	-	Registered	-
Registration Test Event (DELETE BEFORE MAY 13)	7:00pm Thursday, May 9, 2024	2:52pm Thursday, March 28, 2024	-	Cancelled	-

10. The pencil icon will allow you to edit a patron's registration information. Remember to click save!



Staff Side: Look up a Patron

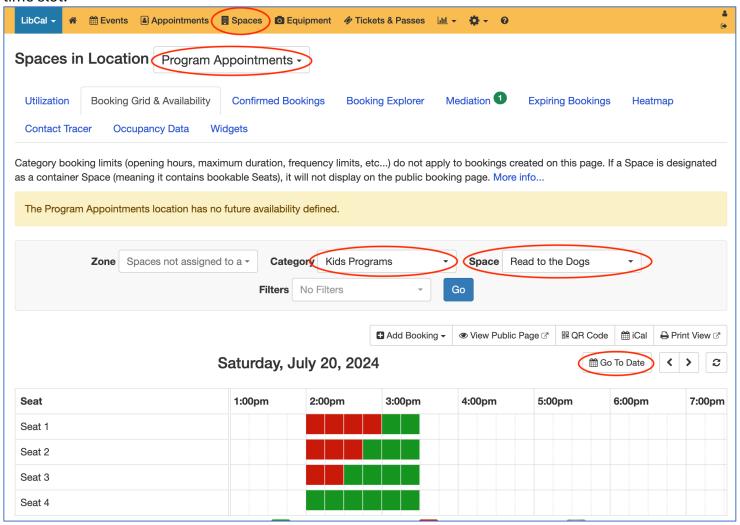
To look up a patron's information and all of the programs for which they are registered, use the patron search in the Event Explorer tab. You can only search by email address.



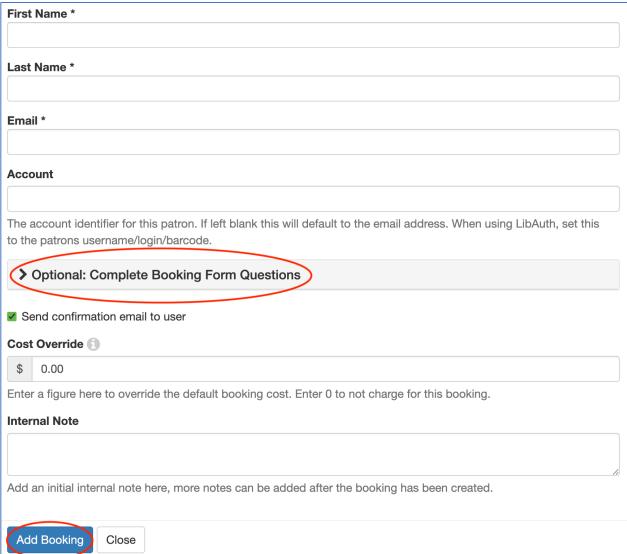
Registration for Read to the Dogs or Resume Reviews

These programs use the Seats module and are treated a little differently. The below directions apply to these two programs only.

- 1. Select Spaces from the top menu
- 2. From the Location drop down, select Program Appointments
- 3. In the Category drop-down, select Kids Programs for Read to the Dogs or Adult Programs for Resume Reviews
- 4. In the Space drop-down, select the name of the program
- 5. Click Go To Date and set it to the date of the program
- 6. Scroll right to view available times, if needed, and click the green box for the time slot you want. There are multiple seats available for each time slot.

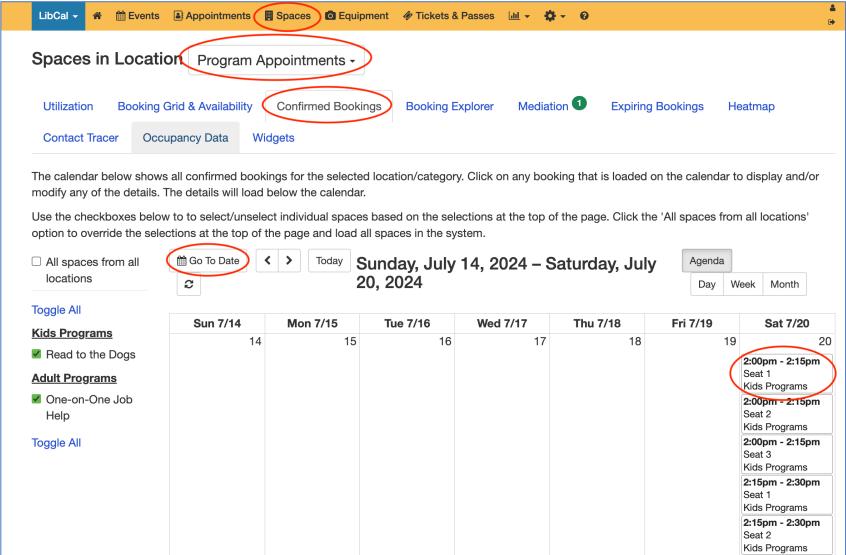


- 7. In the pop-up window, click Submit Times
- 8. On the next page, fill out the patron's information.
- 9. Click the "Optional: Complete Booking Form Questions" to additional questions related to Read to the Dogs. There are no additional questions for Resume Review.
- 10. Click Add Booking to complete registration.

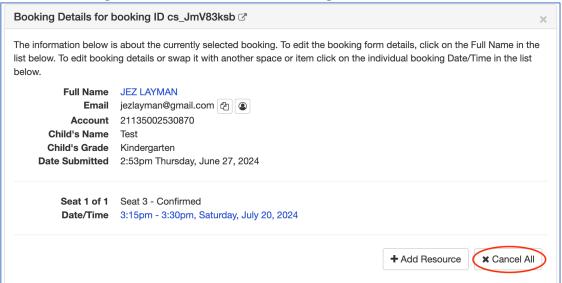


Canceling a Registration for Read to the Dogs or Resume Reviews

- 1. From the top menu, select Spaces
- 2. Change the Location to Program Appointments if not already selected
- 3. Click on the Confirmed Bookings tab
- 4. Click Go To Date and select the correct date for the program. It may be helpful to change your view to Agenda or Month if not already selected
- 5. Click on the booking you want to cancel (hover over each option to see full details)



- 6. Scroll down to see all of the Booking Details
- 7. To cancel all registrations related to this booking, click the Cancel All button



8. If there is more than one booking associated with the registration and you only need to remove one (e.g. two bookings for siblings and only one needs to cancel), click on the Date/Time of the booking that needs to be canceled. In the pop-up window, click Cancel Booking

