



Accessibility and Inclusion Survey

Using the American Library Association's Equity, Diversity, and Inclusion values as guidance, Elmhurst Public Library aims to serve people of all ages, races, ethnicities, religious beliefs, sexual orientations, gender identities, socioeconomic statuses, and abilities with our offerings. Your feedback will help shape our future.

Thank you for your insights!

1. The Library's physical facilities are fully accessible to me, my family, or others for whom I advocate.

Things to consider: Do the bathrooms work for you? Do the entryways work for you? Can you find materials? Are you easily able to get to the Library?

☐ Always ☐ Usually ☐ Sometimes ☐ Never

2. Please explain your answer for #1.

3. For the most part, I am able to find resources and use the Library without aid from staff.

☐ Always ☐ Usually ☐ Sometimes ☐ Never

4. Please explain your answer for #3.

5. I feel comfortable asking for staff help to access Library services and resources.

☐ Always ☐ Usually ☐ Sometimes ☐ Never

6. Please explain your answer for #5.

7. I feel welcome and safe at the Library.

☐ Always ☐ Usually ☐ Sometimes ☐ Never

8. Please explain your answer for #7.

9. Library staff treat everyone fairly and equitably.

☐ Always

☐ Usually

☐ Sometimes

☐ Never

10. Please explain your answer for #9

11. I am able to communicate with Library staff in a language in which I am comfortable.

☐ Always

☐ Usually

☐ Sometimes

☐ Never

12. Please explain your answer for #11.

13. How could the Library do more to celebrate diversity or be more inclusive?

Examples might include assistive devices, programs, amenities, etc.

14. Is there any way in which we could better accommodate you, your friends, or your family?

15. Is there anything else you would like us to know?

16. Would you be willing to be contacted for follow-up questions?

☐ Yes

☐ No

17. If you answered yes, write your email or phone below.