

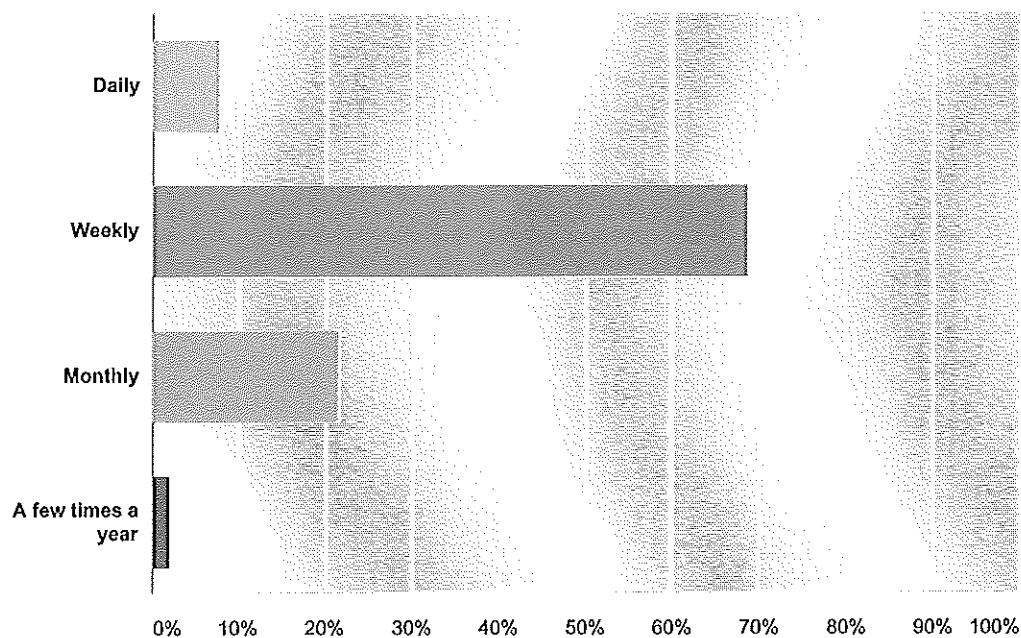
ATTACHMENT H

PARKING SURVEY RESULTS

Attached please find the results to the parking survey conducted in May. Comments are included also. We will discuss at the meeting.

Q1 How often do you visit the Library?

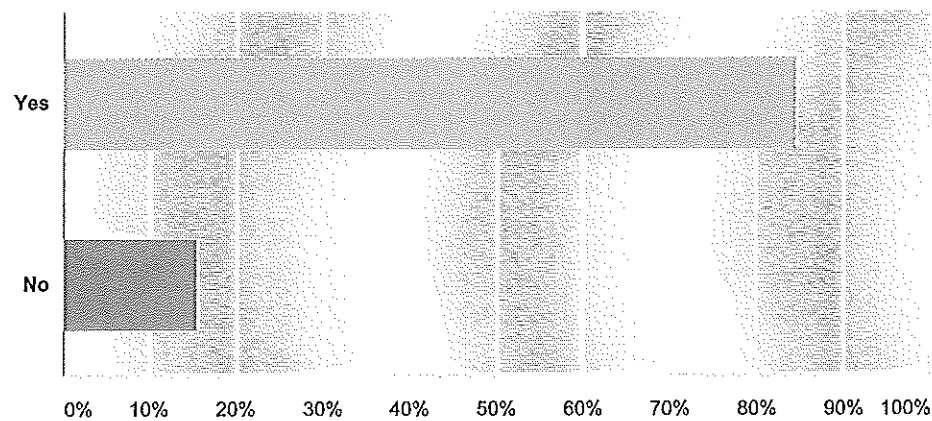
Answered: 466 Skipped: 2



Answer Choices	Responses
Daily	7.73% 36
Weekly	68.67% 320
Monthly	21.46% 100
A few times a year	2.15% 10
Total	466

Q2 Have you ever found it difficult to find a place to park in the Library's parking lot?

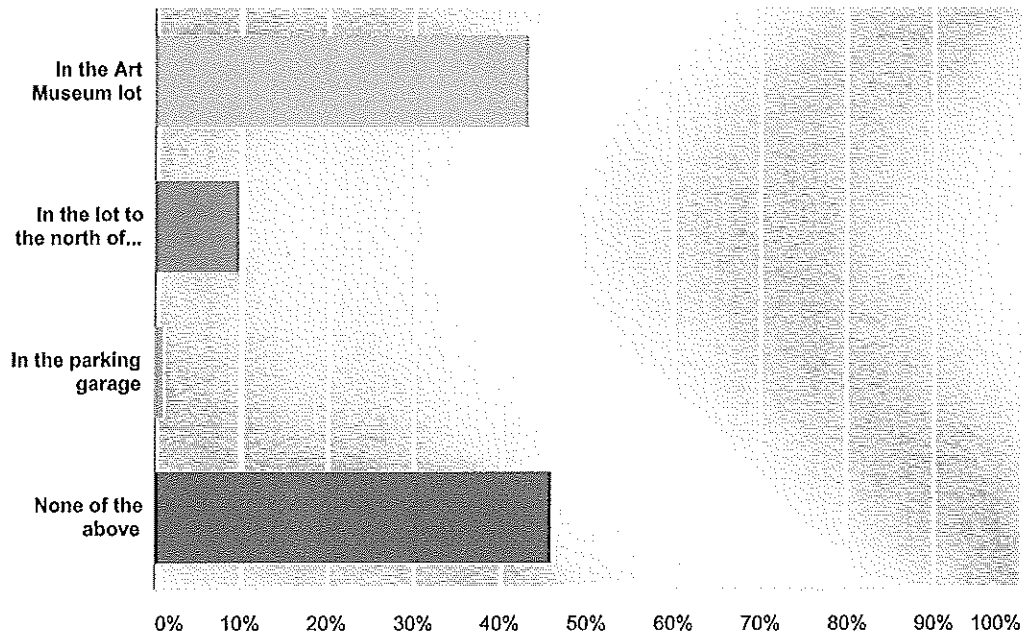
Answered: 465 Skipped: 3



Answer Choices	Responses	
Yes	84.52%	393
No	15.48%	72
Total		465

Q3 If you did not find a place to park in the Library's parking lot, where did you park?

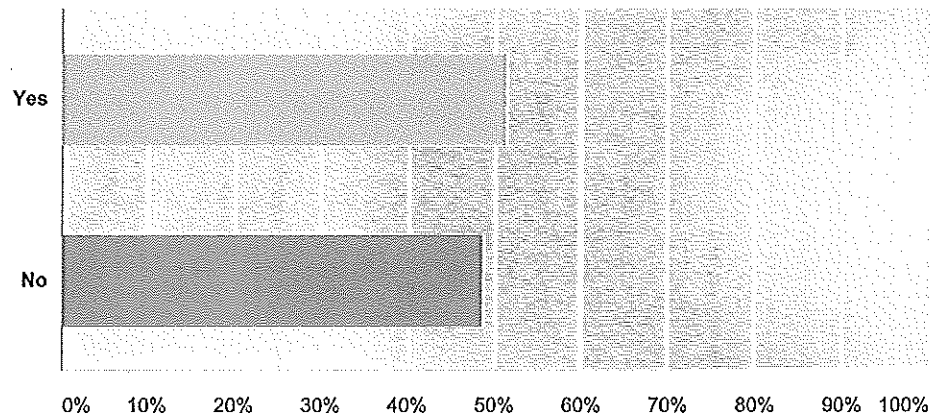
Answered: 438 Skipped: 30



Answer Choices	Responses	
In the Art Museum lot	43.15%	189
In the lot to the north of the Library	9.82%	43
In the parking garage	1.14%	5
None of the above	45.89%	201
Total		438

Q4 If you did not find a place to park in the Library's parking lot, did you forego your trip to the Library?

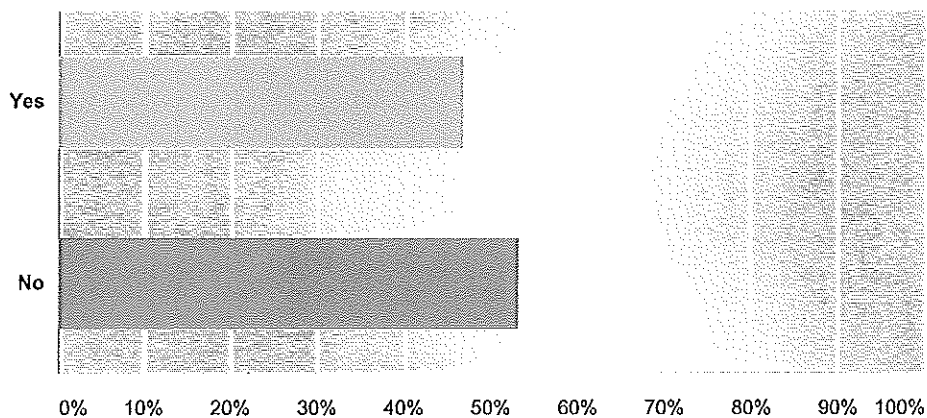
Answered: 436 Skipped: 32



Answer Choices	Responses	
Yes	51.38%	224
No	48.62%	212
Total		436

Q5 Are there certain times that you do not use the Library because the lot is usually full?

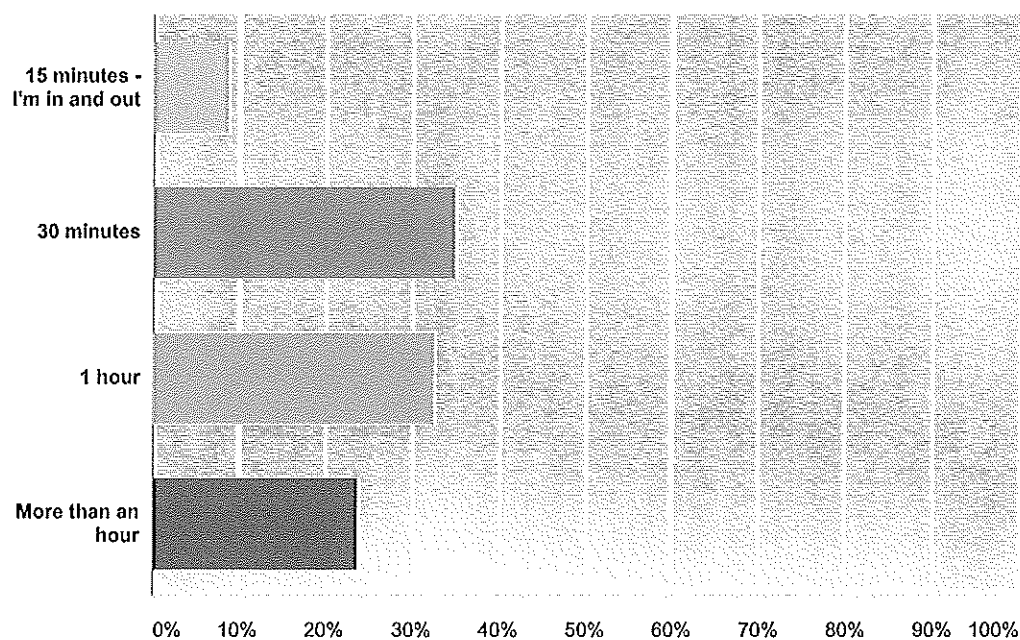
Answered: 456 Skipped: 12



Answer Choices	Responses
Yes	46.71%213
No	53.29%243
Total	456

Q6 On average, how long do you stay at the Library?

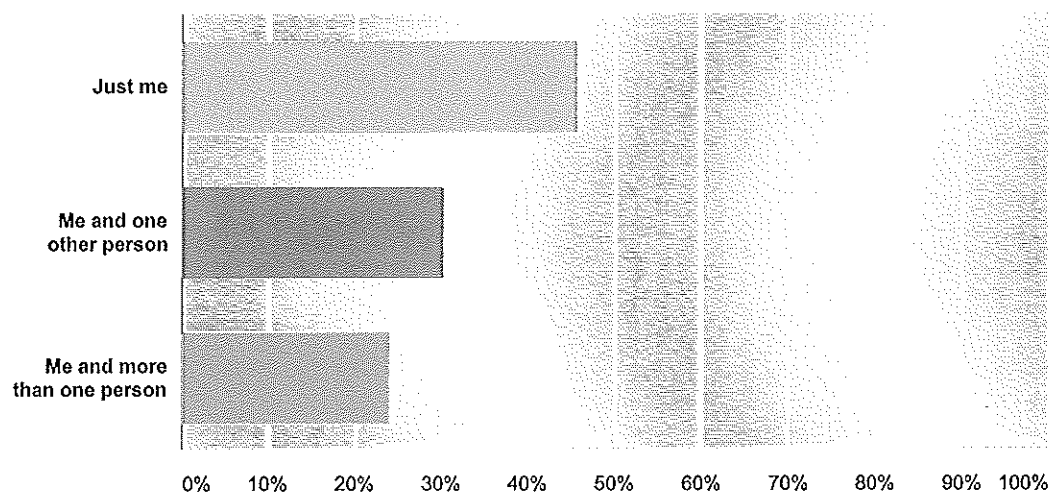
Answered: 442 Skipped: 26



Answer Choices	Responses
15 minutes - I'm in and out	8.82% 39
30 minutes	34.84% 154
1 hour	32.58% 144
More than an hour	23.76% 105
Total	442

Q7 On average, how many people come with you to the Library?

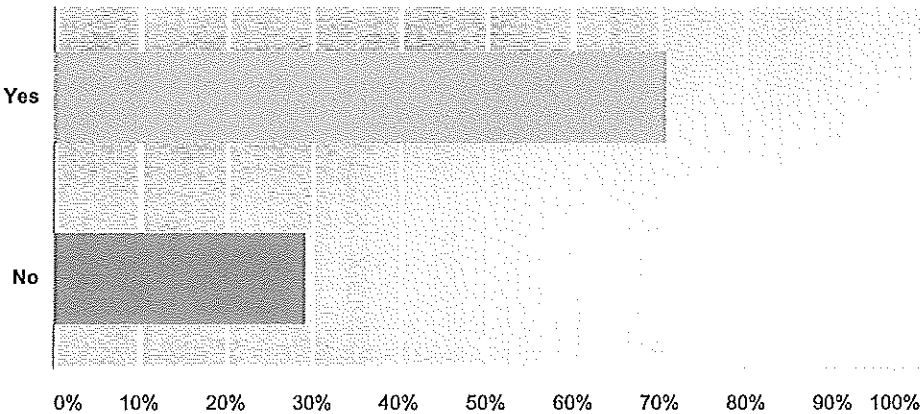
Answered: 443 Skipped: 25



Answer Choices	Responses	
Just me	45.82%	203
Me and one other person	30.25%	134
Me and more than one person	23.93%	106
Total		443

Q8 Do you use the drive-up window?

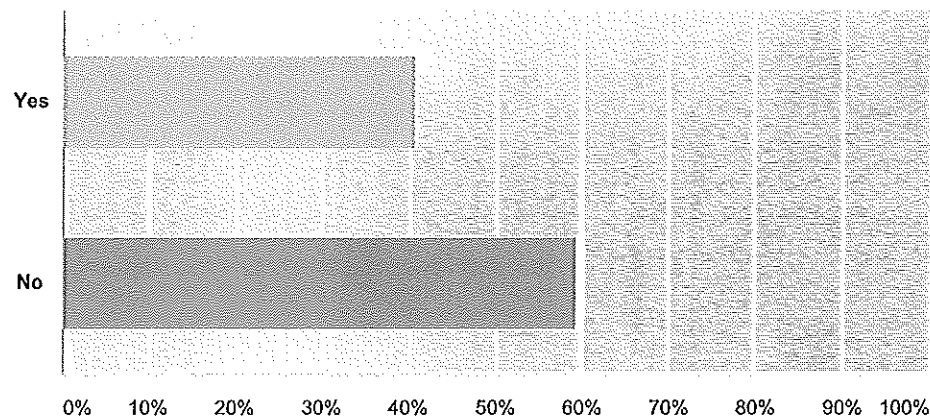
Answered: 442 Skipped: 26



Answer Choices	Responses	
Yes	70.81%	313
No	29.19%	129
Total		442

Q9 During the warmer months, do you walk or ride your bike to the Library?

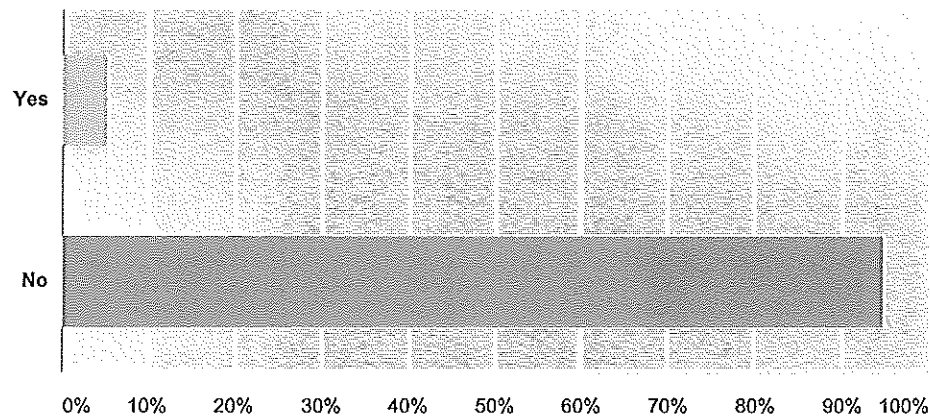
Answered: 443 Skipped: 25



Answer Choices	Responses	
Yes	40.63%	180
No	59.37%	263
Total		443

Q10 Do you require handicapped parking?

Answered: 442 Skipped: 26



Answer Choices	Responses	
Yes	5.20%	23
No	94.80%	419
Total		442

From: Catherine Ingram
To: Campe, MaryBeth
Date: 6/11/2015 3:55 PM
Subject: all parking survey comments

30 min parking spaces would be good!

30 minute spots would be a great idea. Please do not build a parking garage.

acquire lot east of parking lot convert to parking add sheltered walkways

Although the lot is sometimes full, I've never needed to park more than a block away. It isn't a problem. If there is a contemplation of spending money to enlarge the parking lot, I vote no.

arrange with museum to allow people to park there when library lot is full

avoid after school times

Can usually find a parking spot...but there have been a few occasions where it was full. Maybe 3 times per year when I couldn't get a spot.

clarify if we can use art museum parking lot

Covered parking would be great. Most of our trips to the library are during the winter for the children's area.

do not take up more green space for parking. pick up window to close to drop off

drive up window filled with parked cars and vans

Elmhurst needs more free public parking available south of the train tracks. Except for the one parking garage -- which has very few spots available for non-permit parking and these require payment -- there are very few parking options.

even when its is crowded and i'm driving there are usually spots farther away but I probably not driving there during the busiest times

Get some cameras in the lot, please. My car was hit in the lot.

Hopefully a solution to the parking problem can be found.

I am beginning to believe that people not patronizing the library are parking in its lot, such as those who take the train and don't want to pay the daily parking fee. I wonder if you have signs posted stipulating "Library Parking Only"? Because my ability to walk any distance is limited, I have gotten to the point where I dread having to find a parking spot.

I am glad that the library is so popular, but it is very frustrating on us consumers when there is no parking available in the lot. Also, drive up window is too close to drop off boxes-a lot of congestion there when someone is at the window!

I applaud you for looking for some feedback regarding the library parking lot. It is a hazard. Big cars, little kids; fast-moving, distracted drivers not focusing on where they are driving. In addition, many, many drivers use the north side of the lot to simply bypass other roads and shortcut -- also creating a safety hazard. Diagonal parking would lose a few spots but it might make the lot safer. Thank you, EPL!

I attend many wonderful classes at EPL, often several times a week. I arrive very early, just to be sure there is parking. Sometimes I park down near the playground in Wilder Park. That makes it difficult when I check out several heavy books though. Thanks for checking on the parking issue!

I attended many wonderful classes at epl. i always arrive early because i know parking is so tight

I come early on Monday Mornings and park. I use the drive up window at different times and don't park.

I go to classes on Saturday when parking is fuller but I've found a spot.

I do find parking extremely frustrating. The lot is typically full when i bring my son for groups and to check out books. we often have to circle the lot multiple times and wait for someone to leave. Also there have been times we have changed plans and went to do another activity.

i have always found a spot if adding parking keep green space

I have found it difficult to park several times. While it didn't stop my visit, I did wait for several minutes until a spot opened up. Thanks.

I have found that people are not using your front pick up and drop off area, they are sitting in their car by the entrance and blocking traffic.

i love you guys

I mostly just bike to the library and get dropped off...

I only need one spot. might have to drive around but there is always one spot open

I think the book drop off is in a bad location. If there's a car at the drive-up window, you need to wait until they're done to drop off your books or get out of your car and walk up to the book drop off. Seems like that was poorly planned.

I think the parking is okay most of the time, except on busy days when there are big events going on there. I think overall that the parking is fine, nothing major. Thanks.

i use the drive up window

I usually walk to the library, all seasons. If I drive, I always find a parking space. I go about every other week. I only use the drive up to drop off materials, not for pick ups which seems incredibly lazy to me.

I wish there was some way to reconfigure the traffic flow. The lane for materials drop off/pickup gets backed up, people try to pass on the right, and someone will eventually get hurt trying to exit the library and cross east to the lot. I am very grateful for the handicapped parking so close to the door. When it is full I can usually find a regular spot, but if not, I return home. Through traffic between Prospect and Cottage Hill is another issue to address as well. Thank you for asking for opinions and observations.

If I can't find parking in the lot, I often turn to nearby side streets to seek parking. In the warmer months I often park in one of the Wilder Park lots for a combo trip to the playground and library.

I'm not advocating more parking space, but college teachers and students and library employees should not take up the nearby spaces, all day, especially in winter. I'd be pleased if there were a 2-hr limit to discourage people who leave their car there all day and may not even be there. Or, have 1-hr limit on the close up spots and 3 hrs at the farther lot. City stickers required, except for a few visitor spots. Thanks for looking into this!

Instead of making all the indoor improvements, a parking structure at the back of the lot would have been much more welcome. I come to the library two or three times a week, but when the children's programs are going on, I'm lucky to find a place to park even in the art museum lot. Sometimes I have to park on the street. I don't see the logic in getting rid of books and trying to bring more people into the library when there's nowhere for all these new patrons to park.

its awful congestion. drove around 5x

It's so encouraging to see so many people coming to the beautiful library, but parking can sometimes be a real pain.

I've been in near-accidents in the parking lot. I don't know if the problem is too-narrow lanes or poor visibility, but parking is the downside to an otherwise pleasant trip to the library.

lot north of the library should be available for the library

Make parking more available for others. Those who use their parking space for too long, start charging a fee/fine so more parking can be available. Have people also use the parking garage that's being built for free parking for the library.

more parking please

my requirements for a new parking lot 1. one way traffic 2. diagonal parking 3. pedestrian walkway from lot

need a bigger lot

need more parking

needs more space

NO PARKING AROUND THE REAR DOOR NEAR THE PARKING LOT. MORE SPEED BUMPS.

Not a parking comment but a drive up window observation. The return slots are too close to the pick up

window. Drivers can get jammed up when larger vehicles are at the window.

not a problem for us

not as many problems at old location. too many students using spaces. its aggravating

Only complaint is waiting to drop books off at the drive up window and waiting on the pick up window patron.

only drive to return books

Parking can be an absolute nightmare.

parking is fine

Please make the green grass lot north of the elmhurst art museum additional parking. thank you. (east of the library parking lot and south of the USPS).

quick drop off spaces

redo speed bumps

Since your asking about parking and drive up windows, the drop off boxes to return books and movies are way too close to the drive up window. Always create a back up. Guess it's too late to Change that now but it is super annoying

Some cars speed through your lot; use it as if a thoroughfare!

sometimes aggraVATING NOT TO GET PARKING SPACE. TRY TO AVOID BUSY TIMES

Sometimes I park on the street near Wilder Park. (That was not an option, but I think a lot of people do when there is no room in the lot.)

Sometimes I use street parking. If it's crowded, usually I can find somewhere if I circle around for a little bit speed bumps need better design

thank you for considering expanding the parking lot. we avoid the library at all costs during after-school time period because it is not worth the parking hassle. would LOVE to see that change.

The City should give the Library the vacant lot east of the parking lot. It could be landscaped and have pervious pavers.

The library is a destination for our family, we are there at all times of the day and evening. Yes, parking is an issue, but as long as we can use the Art Museum cover the overflow I am fine.

The parking by the Art Museum that's connected to the main lot... it's not clear if that is OK or not. If it's not, you (or the art museum) might want to put up some signs.

The parking lot is definitely too small for the volume of traffic it gets. Things get even worse when people start pulling up to the entrance near the drive up window and stopping there to let passengers in and out - even when there is a sign clearly saying No Stopping or Standing and there is a perfectly good drop off point at the opposite entrance. This is a pet peeve of mine. It blocks traffic leaving the drive up, worries moms with little kids and older people never know when to go or wait.

The parking spaces are very small and the aisles are tight. It is difficult to get in and out of spaces when other cars are in the aisle waiting to drive by. I have bumped into another car trying to get into a spot (and I notified the owner). But we love the library, it is the best for me and my young children!!!!

The thought of possibly not finding parking does make me hesitate to sign up for events.

There are a few blind corners within the library parking lot that make for difficult driving (e.g. the stop sign on the west side of the lot). Would it be possible to install some of those convex safety mirrors to allow drivers to see around these blind corners and make for a safer driving experience?

There are times that the drop off/return is too long wait due to drive up window

There's no way to improve this physically, but the pickup window and the drop off slots are too close together.

To question 7, sometimes I also come alone, though I sometimes come with one other person, as I indicated. Not finding a parking place only happened to me once. If I see the lot is full I come back later after doing other errands. I admit I also do more on line than I used to.

use the grassy lot to make more parking

walk

we heart the library

we investigated having meetings at the library for genealogy, but are still worried about parking on sundays and some nights

We like to walk to the library, but we will drive there in the winter.

We LOVE the Elmhurst Library!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! The staff is pretty awesome too! :)

we love the EPL. The staff is so helpful and knowledgeable! Need more parking! Please

we love you

we need more parking

we need more parking spaces

WE NEED MORE PARKING!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!1111

When considering expansion of parking, I recommend adding a parking garage instead of paving over more green space. Fill the remaining green space with native plants/rain garden to eliminate storm water runoff from paved/impervious surfaces. This strategy needs to be a part of Elmhurst development moving forward. See Villa Park Police Station site and building as a model example of municipal planning for runoff reduction.

When there is an event at the Art Museum, it is not possible to park at the library.

While parking is a problem at the library, this tells you how valuable the library is to Elmhurst.

would be nice if we could use the art museum lot

Yes more parking is needed but then so are more interior seats. If you can find parking (and that is a big IF) you often have a hard time finding a desk to work at. The Park District should give up the wasted space at the northeast corner of the parking lot to be used as a parking lot for both the museum & library - but then you are getting into long walking distances. Since there are so many parking garages going up in Elmhurst it would be nice to see a combined Commuter/Library/Museum parking deck with a top level garden/park. But really, the whole office bldg & Post office setup needs to be rethought - maybe a new village hall (they don't have enough parking either)!

Yes, it's a busy lot. Bcause the library is such a great one! Good problem to have.