

Strategic Plan 2023-2028

Mission Statement:

Our mission is to enrich life in Elmhurst for all by providing opportunities to connect, create, and explore.

Tag Line:

Prepare to be amazed!

Vision:

Elmhurst Public Library, a trusted place at the heart of the community, champions library use by providing the support, resources and space for all to:

- Connect with others
- Create and innovate
- Explore interests
- Pursue a love of reading
- Access information
- Cultivate curiosity

EPL's Value Statement:

EPL prioritizes making all patrons and staff feel valued, respected, and inspired by recognizing that everyone has unique interests, talents, skills, and abilities. Access, inclusion, fiscal responsibility, and awareness are fundamental to all our Library functions, collections, services, and initiatives.

Core Services:

Spaces: meet, relax, create, work, play, discover

Programs: experiences, learning, connecting, entertainment

Resources: collections, staff, services

Community: partnerships, support, advocacy, enrichment

Service Initiatives:

Programs: experiences, learning, connections, entertainment

- Be a leader in promoting information literacy
- Improve access and discoverability
- Increase focus on drop-in and pop-up programs

Spaces: meet, relax, create, work, play, discover

- Continue to maintain the physical space to meet community standards
- Evaluate spaces to respond to and anticipate community needs
- Think creatively to reimagine spaces

Resources: collections, staff, services

- Expand alternative collections
- Invest in our Library team members to provide exceptional service
- Ensure access to a wide variety of resources and services
- Encourage a love of reading and curiosity

Community: partnerships, support, advocacy, enrichment

- Cultivate partnerships with local organizations
- Be a presence in the community outside our building
- Advocate access for all
- Be a good neighbor

Internal Initiatives:

Learning

- All staff participate in learning opportunities for development and consistency of service
- Develop staff training modules
- All staff take the initiative to discover all the organization has to offer to staff and patrons

Culture

- Cultivate an environment of gratitude within ourselves
- Value our unique contributions to the organization
- Recognize that our success depends upon each other, the Board, and the community

Engagement

- Take the opportunity to participate in staff events
- Know your community
- Use Library resources