

DIRECTOR'S REPORT

Staff Institute will be held on Friday, August 19. This year's program will be similar to last year's program. The response to last year's staff institute was so overwhelmingly positive that we decided to follow the same format with different learning segments. Marcy put together a day that is full of technology learning classes and staff enrichment opportunities that will highlight many of the amenities available to patrons. This helps staff become more familiar with all that is available since we are continually expanding program offerings and collections. The day also includes staff anniversary recognitions, which are always a highlight.

The lighting project on the second floor is moving along. The electricians have been working all week to install the new task lighting and the decorative drums over the pinwheels. The new furniture has also been installed. Patrons are enjoying the new lounge chairs in front of the fireplace. The tables and chairs in the lobby are a big improvement. The old furniture was used so heavily throughout the years that it was definitely time to replace it.

Adult Services Department

July 2016

Programming

July	13 Technology Classes	81
July 2	Staff-Led Tours of EPL	0
July 5	Cultural Exchange Movies: <i>Max Manus</i>	21
July 5	Fairy Garden Creations: Added Program	15
July 5,12,20	In Stitches Needleworkers	20
July 6	EPL @ the Farmers Market	90
July 7	Elmhurst Job Club	4
July 7	Giant Game Afternoon	7
July 7	Open Chess Club	0
July 7	Social Media 102: Facebook Marketing	42
July 7	Summer Book Discussion: <i>The Road to Character</i>	16
July 8	Wine Club	5
July 9	DIY Craft Day	9
July 11	Free Career Counseling - 30 Minute Session	5
July 11	Literacy Dupage Tutor Training	10
July 11	Fairy Tale Art: A Painting Workshop	17
July 11,18	Teen Sketch & Improv Jam	37
July 11,25	Conversemos en Espanol!	14
July 11,25	Maker Mondays	6
July 12	Coloring for Grown-Ups	6
July 12	Surf's Up! Beach Party Films of the 60s	8
July 12	Beer Club	11
July 12	Genealogy Club Special: DNA Genealogy	21
July 12	Summer Concert Series: Alyssa Allgood Trio	90
July 13	Dish! Club for Cooks	9
July 13,26	Sip 'n' Stitch @ Brewpoint	15
July 13, 27	Next Chapter Book Club	8
July 13	VIP Remembering Marshall Field's	72
July 14	VIP Culture Club: Norway	60
July 14	Blogspiration Club	3
July 14	VIP Summer Culinary Series: Baking with Bogna Solak	49
July 15	Read To Me! A Storytime for Grown-Ups	3
July 15	Movies in the Park: <i>The Lego Movie</i>	300
July 18	Cookbook Challenge & Potluck	1
July 18	Parlons en Francais	6
July 19	Library Insiders: Terrarium Creations	10
July 20	Light to Dark: Fairy Tales for Adults	49
July 21	Elmhurst Business Connection	13
July 21	Scenic Norway and Magnificent Fjords	51
July 21	Throwback Thursday Summer Camp Crafts	6
July 21	VIP Summer Culinary Series: Fruit & Vegetable Arranging	25
July 25	Improv Jam	15
July 25	Stop Making Excuses and Start Making Memories	15
July 26	Summer Concert Series: Peter Lerner + Joe Rendon Latin Jazz Collective	60
July 28	Open Bridge Club	8
July 28	VIP Summer Culinary Series: Asian Cooking with Ying Stoller	32
July 29	Date Night at the Movies: Creed	1
July 29	Elmhurst Art Museum Book Discussion: Girl Reading	7
July 30	Elmhurst Comic Con	450
July 31	<i>Check, Please!</i> Elmhurst	5

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2016 Total Uses						1100	1276	1484	1388	1409	1472	1368
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

Online Research Tool Statistics

	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015
All Magazine/News Indexes	6952	8517	7983	8195	8961	10,521	8278	7309	10,702
Ancestry	1187	1821	1188	2072	3127	2168	2171	1964	2404
Consumer Reports.org	142	150	175	146	130	144	173	160	147
Morningstar	240	231	234	321	404	280	830	273	285
Novelist	221	335	328	369	303	539	327	428	206
Public Records	414	421	406	397	467	405	396	395	468
Reference USA	550	388	512	556	662	697	696	1202	1610
Valueline	2914	3309	3145	2906	2730	2870	2947	2709	2648

Digital Media Report

	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015
E-Audiobooks	1636	1495	1488	1437	1382	1257	1345	1181	1219
Hoopla	265	211	206	176	195	129	170	148	140
MyMediaMall	1371	1284	1282	1261	1187	1128	1175	999	1024
E-Books	3721	3578	3228	2992	3479	3355	3374	3009	2727
Hoopla	89	90	118	87	97	112			
MyMediaMall	3134	2963	2667	2462	2891	2746	2893	2532	2266
3M Cloud	498	525	443	443	491	497	481	477	461
E-Classes	850	635	1030	657	599	1395	1248	553	592
Gale Courses Trial	11	8	5	4	4	3	10	3	2
Lynda.com	839	627	1025	653	595	1392	1238	550	590
E-Serials	1327	1495	1576	2394	1508	1435	1810	1280	841
PressReader(News)	706	720	842	786	670	710	885	599	*new
Zinio(Magazines)	621	775	734	1608	838	725	925	681	841
E-Music	4367	3977	4993	3805	5425	4837	4269	4760	5019
Freegal Downloads	1118	1083	1144	997	999	1062	1084	1103	1243
Freegal Streaming	2756	2533	3255	2203	3735	2980	2841	3223	3159
Hoopla	245	180	178	136	173	136	180	202	192
Naxos	248	181	416	469	518	659	164	232	425
E-Tutoring (Tutor.com)	3	6	20	12	10	12	10	36	23
E-Videos	263	250	270	230	196	210	260	202	136
Hoopla	258	245	259	223	191	198	258	194	132
InstantFlix/IndieFlix	1	2	7	2	0	6	0	7	0
MyMediaMall	0	2	4	0	1	1	2	1	4
PBS Video Collection	4	1	0	5	4	5			
Transparent Languages	35	50	65	44	72	37	39	45	20

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
July 2016	4956	1139	55	7

KIDS' LIBRARY

July 2016

PROGRAMS	Sessions	Kids	Adults	Total
Chicka Chicka Baby ST (infants)	10 sessions	119	121	240
Rhyme Time (ages 1 – 2)	8 sessions	142	150	292
Rise and Shine Storytime (ages 1 – 5)	14 sessions	524	353	877
Road to Reading (ages 3 – 5)	8 sessions	97	47	144
Get Ready, Get Set, Ready (kindergarten)	12 sessions	155		155
Get Ready, Get Set, Read (first grade)	12 sessions	151		151
Awesome Adventures (grades 1 – 2)	4 sessions	50		50
Learn Mandarin (grades 1 – 5)	4 sessions	65		65
Book Buddies (grades 2 – 3)	8 sessions	113		113
Book Discussions (grades 2 – 3)	4 sessions	38		38
Book Discussions (grades 4 – 5)	2 sessions	16		16
Make a Movie (grade 3 – 5)	3 sessions	31		31
Computer Code Masters (grades 4 – 5)	4 sessions	31		31
Club Fun (grades 3 – 8)	5 sessions	111		111
Open Chess (ages 6 – 14)	3 sessions	10		10
Make a Commercial (grades 3 – 8)	2 sessions	17		17
Cursive Writing Workshop (grades 4 – 8)	4 sessions	45		45
Midsummer's Night Storytime (families)	4 sessions	35	20	55
Enchanted Forest Tales (families)	4 sessions	54	38	92
Outdoor Fairy Tale Theater (families)	3 sessions	28	15	43
Trolley Storytime (families)	5 sessions	73	57	130
Friday Crafternoons (families)	5 sessions	270	125	395
Big Science (families)	2 sessions	70	40	110
Saturday Family Stories (families)	3 sessions	47	28	75
Open LEGO (families)	1 session	18	7	25
Movie in the Park: LEGO Movie (families)	1 session			250
Fairy Tale Carnival (families)	1 session	90	73	163
Magic by Randy (families)	1 session	52	73	125
Pokémon Movie Pop-up (families)	1 session	15	6	21
Harry Potter's Birthday Party (families)	1 session	38	20	58
Princess Party (ages 3 – 7)	1 session	24	4	28
Agario (grades 1 – 5)	1 session	13		13
Squishy Circuits (grades 3 – 5)	1 session	11		11
Culture Club: Norway (grades 3 – 8)	1 session	12		12

This year's Comic Con on July 30 was a huge success for all ages. Included, especially for kids, were a superhero storytime, (attendance 65), sports training for kids (3 sessions, 45 kids), trivia contests (110), kid crafts (250), face painting (100), appearances by the graphic novel character Babymouse, an obstacle course in the Kids' Library book stacks (110), and a Pokémon GO Lure Frenzy (150). Thank you to Kim Calkins and to everyone on the staff for a great day of programs.

TRAINING

Allison Davis completed a one-hour Musikgarten training webinar.

Pokémon GO hit Elmhurst in July! Lori Lorenz presented a pop-up showing of the Pokémon Movie, and Cher Moore created an interactive display for players, a hugely popular take-home sheet of Pokémon characters to catch, a Pokémon GO map of Wilder Park, and for Comic Con, a Pokémon bingo game with cute Pokémon buttons for prizes.

MIDDLE SCHOOL PROGRAMS

3D Printing	1 sessions; 14 designers
Agar.io	1 session; 6 gamers
Art Night	1 session; 8 artists
Cutthroat Kitchen	1 session; 16 chiefs
Movie Making	1 session; 13 actors
Origami Circuits	1 session; 8 kids
Puppetry Workshop	3 sessions; 28 puppeteers
Sewing Club	4 sessions; 31 kids

SCHOOL SERVICES

Lori Hoegler, Eileen Matthies, Gloria Walsh-Rock and Shaira Rock made nine visits to Conrad Fischer School. Each week storytimes, STEM projects, and technology were presented to monthly total of 150 students and 24 teachers in preschool through 5th grade. Students who might not otherwise have gotten the opportunity to participate in EPL's Summer Reading Program were able to do so through these visits. Six classroom collections of 307 items circulated to four schools.

PROGRAM TOTALS

Children's Programs:	161
Children's Program Attendance:	5,344
Middle School Programs:	13
Middle School Attendance:	124
Total programs offered:	174
Total attendance:	5468

Total attendance July 2015: 3594 (+52%)



Get Ready, Get Set, Read! First Graders

VOLUNTEERS

Our 216 middle school volunteers gave 1,113 hours of service to the Library in July.

Summer Reading Program

"Once Upon a Fairy Tale"

As of August 3, 2016

Babies	62
Read-to-Me	1894
Grades 2 – 5	1848
Middle School	901
TOTAL:	4705

Total at this time last year: 5021



**Board Report
July 2016**

	Jul-16	Jul-15	PER CENT CHANGE	CUMULATIVE TOTAL FY 16	FY 15	PER CENT CHANGE
Circulation						
Adult	66,910	69,403	-4%	445,911	427,451	4%
Kids' Library	55,561	59,261	-6%	332,688	341,801	-3%
Unspecified	1,512	1,920	-21%	11,446	12,562	-9%
Total	123,983	130,584	-5%	790,045	781,814	1%
Number of Days Open	30	29				
Digital Material	12,427	10,492	18%			
Web Site						
Visits	317,370	322,444	-2%	2,189,310	2,081,870	5%
Unique Visitors	298,945	302,833	-1%	2,058,026	1,955,376	5%
Page Views	357,007	364,925	-2%	2,460,154	2,369,682	4%
Reference Queries						
Adult Reference	4,956	5,261	-6%	34,489	39,670	-13%
Kids' Library	1,804	2,222	-19%	12,595	14,356	-12%
Total Reference Req.	6,760	7,483	-10%	47,084	54,026	-13%
Meeting Room Use						
Library Programs	260	218	19%	1,398	1,191	17%
Public Meetings	50	48	4%	567	503	13%
*Group Study Rooms	1,100	1,098	0%	9,497	5,174	84%
Total Programs/Meetings	1,410	1,364	3%	11,462	6,868	67%
Program Attendance						
Adults & Teens	1,808	729	148%	10,046	5,522	82%
Kids	5,468	3,594	52%	29,924	23,256	29%
Total Program Attendance	7,276	4,323	68%	39,970	28,778	39%
Visitor Count						
In-house	58,679	55,800	5%	345,895	317,409	9%
Drive-up	2,393	2,324	3%	17,260	16,525	4%
Total	61,072	58,124	5%	363,155	333,934	9%
Elmhurst Library Cards						
Card Holders 07/01/16	28,388					
Added	218					
Withdrawn	419					
Card Holders 07/31/16	28,187					
			Purge of expired cards			
Elmhurst Cards Used	10,630	11,121	-4%			
Nonresident Cards	ADULT	JUVENILE	TOTAL	Reciprocal Borrower Cards		
Card Holders 07/01/16	84	17	101	Card Holders 07/01/16	2,341	
Added	6	2	8	Added	106	
Expired	10	1	11	Expired	162	
Card Holders 07/31/16	80	18	98	Card Holders 07/31/16	2,285	

**Board Report
July 2016**

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	469	1,047	272	60
Books, Fiction	983	1,055	515	318
Compact Discs	145	398	22	10
Playaways Audio	48	25	23	1
Vinyl Records	1	0	0	0
Kits	0	0	5	1
Software	0	0	0	0
CD-ROM	0	0	0	0
Video Games	9	2	9	6
Board Games	6	0	0	0
DVD's	225	30	37	125
Blu-ray	34	3	2	2
Launchpads	0	0	0	0
Toys	0	0	1	1
TOTAL	1,920	2,560	886	524

Collection Totals	Adult	Juvenile	Total
Books	134,010	103,739	237,749
Compact Discs	22,951	3,877	26,828
Playaways Audio	1,116	416	1,532
DVDs	15,955	9,105	25,060
Blu-ray	1,155	243	1,398
CD-ROM		184	184
Console Video Games	709	735	1,444
Launchpads	7	19	26
Vinyl Records	67	0	67
Culinary Cupboard	50	0	50
Board Games	47	48	95
eReaders	73	0	73
Knitting Needles	31	0	31
Kits	0	51	51
Toys	0	427	427
TOTAL	176,171	118,844	295,015

CIRCULATION REPORT

July 2016

TOTAL CIRCULATION:

July 2016 = 123,983

July 2015 = 130,584

Circulation for July 2016 decreased 5% compared to July 2015.

% of checkouts done on self-checks = 31%

Holds:

- Placed this month: 9,076
 - Staff placed = 1,724
 - Patron placed = 6,222
 - Placed in LINKin = 1,130
- Placed a year ago: 9,599
- Percent Change: -5%
- Amount of holds filled this month: 7,467
 - Elmhurst items = 6,237
 - LINKin items = 1,054
 - OCLC items = 176
- Filled a year ago: 7,928
- Percent Change: -6%
- Holds Not Picked Up: 829
- Percent of holds filled: 11%

ILL:

- ILL sent this month: 918 (LINKin = 768 / OCLC = 150)
- ILL sent a year ago: 1,064
- Percent Change: -14%
- ILL received this month: 1,481 (LINKin = 1,305 / OCLC = 176)
- ILL received a year ago: 1,722
- Percent Change: -14%

Non-Resident Cards purchased: 5 for a total of \$1,082.97

Unique Management Services:

- Accounts submitted this month: 11 @ \$8.95 = \$98.45
- Total cumulative recovery of \$178,995.63 yielding an ROI of 12 to 1.

Book Sale Room:

- Revenue: \$ 328.46

Ecommerce:

• Non-Resident Fees	\$	588.25
• Lost items/Misc.	\$	583.00
• Fines & Processing Fees	\$	1,793.35
• Out of State Fees	\$	0.00
• Total.....	\$	2,964.60

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	99,330	80%
Digital Material	12,427	10%
Reciprocal Borrowers	9,330	8%
Interlibrary Loans Sent	918	1%
Non Residents-Unincorporated	660	1%
Outreach Patrons	405	<1%
Teachers	267	<1%
Elmhurst Work Perks	239	<1%
Non Resident Taxpayers	191	<1%
Elmhurst Businesses	141	<1%
Elmhurst College Students	75	<1%
TOTAL	123,983	100%

of Patrons Served at Drive-up Window:

- July 2016 = 2,393
- July 2015 = 2,324
- Percent Change: 2%

Highest Hourly Rate of Circulation Transactions:



Saturday, July 17: Average 1,097 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Laura worked the Farmer's Market on July 6.
- Sam attended the WILIUG Conference July 8.
- Sam facilitated In Stitches on July 12.
- Debbie represented the Library at the City's Wellness Committee on July 13.
- Debbie facilitated In Stitches on July 20.
- Sam facilitated Sip n Stitch on July 26.
- Dulce, Keith and Kelsey assisted with various programs in June.
- Twenty-six volunteers worked for a total of 146.5 hours.

Notable Circulation Figures

- 12,427 Digital Material
 - 4,505 My Media Mall
 - 498 3M Cloud
 - 1,118 Freegal downloads
 - 2,756 Freegal songs streamed
 - 1 IndieFlix
 - 857 Hoopla
 - 621 Zinio
 - 4 PBS Video Collection
 - 1,842 eLearning
 - 186 BookFlix
 - 18 TrueFlix
 - 21 Tumblebooks
- 2,692 Magazines (ADS and KIDS)
 - 1,187 *Magazines to Go*
- 337 Electronic Devices
 - 1 Assistive Technology iPad
 - 79 Laptop
 - 41 ADS Nook
 - 45 KIDS Nook
 - 5 Projector
 - 11 VHS to DVD Converter
 - 79 Creative Studio Audio and Visual Equipment
 - 56 KIDS LaunchPad  *New Collection*
 - 20 ADS LaunchPad  *New Collection*
- Items from Alternative Collection
 - 111 Creative Studio Rooms
 - 58 Adult Board Games
 - 22 KIDS' Board Games
 - 312 KIDS' Toys/Puzzles
 - 5 Cake Pans
 - 43 Appliances
 - 51 Umbrellas
- Items checked out for use in Library
 - 7 Laptop (KIDS)
 - 34 iPad (KIDS)