

ATTACHMENT D

DIRECTOR'S REPORT

We have much to celebrate now that most COVID related restrictions are lifted! We're seeing an uptick of patron visits and things are slowly getting back to normal. Summer reading is bringing more kids and families into the Library too.

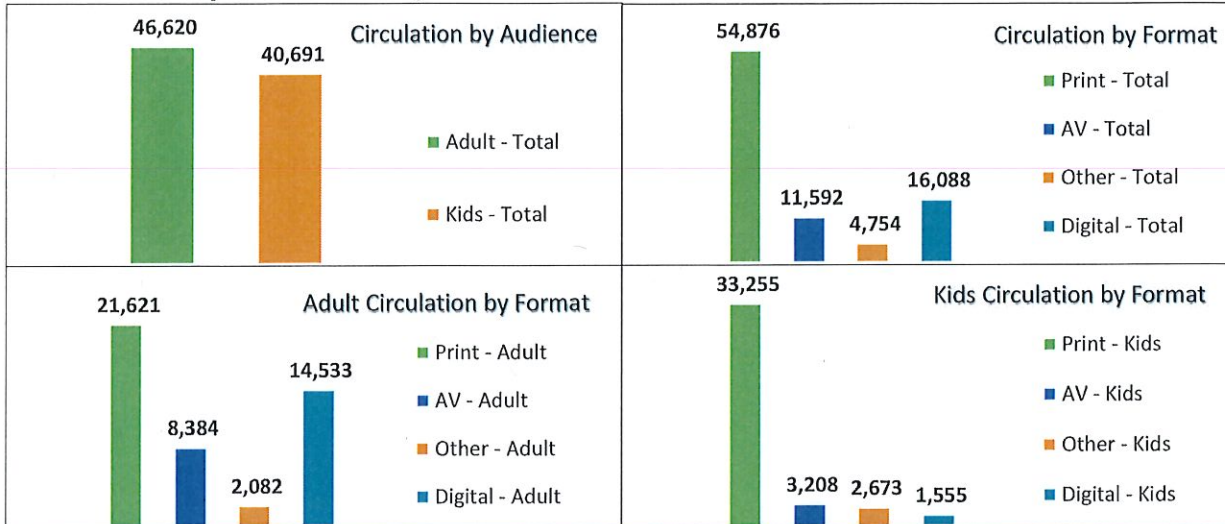
In other good news, the patron parking lot is open! The resurfacing went very smoothly thanks to staff planning and good weather. The lot looks beautiful (for as much as a parking lot can look beautiful) and we have 8 more parking spots than before. The circle drive at the west entrance still needs to be done however, that segment of the project will cause much less disruption to patrons. It's great to have the major portion done.

STATISTICAL REPORT

May 2021

Circulation

Total Circulation 88,281 ↑ 165% 33,298 last year Card Holders 25,119	Library Card Usage 7,698 ↑ 69% 4,563 last year	Library Cards Issued Elmhurst (Issued) 80 ↑ 122% 36 last year Reciprocal Borrower (Registered) 21 → 0% - last year	Interlibrary Loan Borrowed 1,002 → 0% - last year Lent 909 → 0% - last year
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Technology Usage

Public Computer Use 6,992 → 0% - last year	Website Visits 123,809 ↓ -7% 133,511 last year	Self Checkout (% of total checkouts) 41% → 0% 0% last year	WiFi Sessions 12,896 ↑ 685% 1,643 last year
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Reference Queries

Reference Questions Total 3,280 ↑ 151% 1,308 last year	Reference Questions Adult 2,639 ↑ 113% 1,241 last year	Kids 641 ↑ 857% 67 last year
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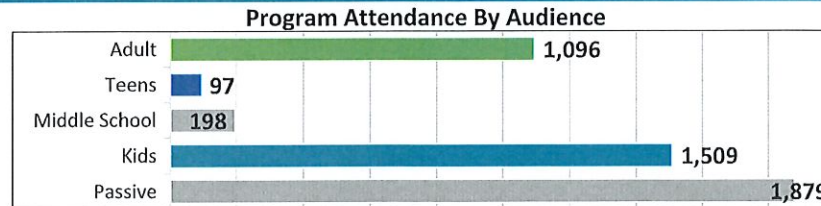
Meeting Room Use

Library Programs 84 ↑ 47% 57 last year	Public Meetings 24 → 0% - last year	Group Study Rooms 804 → 0% - last year
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Programs

Program Attendance
4,779 ↑ 134%
2,042 last year

Library Programs
84 ↑ 47%
57 last year



Library Visits

Total Visits 19,065 → 0% - last year	In House Visits Makery 71 → 0% - last year
Walk-In 16,708 → 0% - last year	Drive-Up Visits 2,357 → 0% - last year
Creative Studio 20 → 0% - last year	

Dashboard

Monthly Comparison

Total Circulation

88,281  165%
33,298 last year

Adult Circulation

46,601  65%
28,313 last year

Kids Circulation

40,678  723%
4,942 last year

ILL Borrowed from Other Libraries

1,002  2177%
44 last year

Digital Material Circulation

16,088  -43%
28,393 last year

Databases

14,131  3%
13,675 last year

Reference Questions Total

3,280  151%
1,308 last year

One on One Tutorials

16  -6%
17 last year

Number of Programs

84  47%
57 last year

Program Attendance

4,779  134%
2,042 last year

In-Person Visitors

16,708  0%
- last year

Drive-Up Visitors

2,357  0%
- last year

Year To Date Comparison

Total Circulation

471,797  33%
354,138 last year

Adult Circulation

249,638  12%
222,227 last year

Kids Circulation

215,976  70%
126,832 last year

ILL Borrowed from Other Libraries

6,184  22%
5,079 last year

Digital Material Circulation

86,946  -25%
115,942 last year

Databases

1,564,524  862%
162,558 last year

Reference Questions Total

16,694  7%
15,614 last year

One on One Tutorials

183  42%
129 last year


Number of Programs

444  -19%
545 last year

Program Attendance

21,839  19%
18,333 last year

In-Person Visitors

76,611  -27%
104,813 last year

Drive-Up Visitors

16,527  182%
5,861 last year

STATISTICAL REPORT

May 2021

Collection Totals

Books and Magazines

194,882

Library of Extraordinary Things and Electronics

6,121

Audio Visual

42,088

Digital

132,947

Notable Happenings in Circulation

- We issued 0 *Cards for Kids* library cards in May.
- One Non resident card was purchased this month for \$239.47
- The busiest day at the Drive Up Window was Monday, May 3.
 - 138 patrons were served that day.
 - 2,357 patrons were served at the Drive Up Window in May where they picked up holds and Craft Kits.
- We filled 6,531 holds this month.
- During the parking lot project, we relocated the Drive Up window to the lobby area. The Book Sale area was closed during this time.

ADULT SERVICES DEPARTMENT REPORT

May 2021

Summer Reading

Adult Summer Reading kicked off on Monday, May 24. Seventy-five patrons have already turned in 147 book logs and written 19 reviews.

Passive Programs

With traffic increasing in EPL, coloring stations in ADS and Teen along with other passive programs have begun.

Patron Interactions

In mid-May, we moved all of our services back into the building and Adult Services saw interactions increase to the highest they've been since pandemic restrictions increased in November. In addition, May saw the highest number of in-person interactions since before the pandemic began. This is still half of our normal, pre-pandemic volume.

DuPage PADS, Agency of the Month

This month's social service display doesn't tie in with a program.

Creative Studios

The Creative Studio had 20 reservations in May. In June, we are allowing walk-up use. This should result in greater usage.

Teen Space

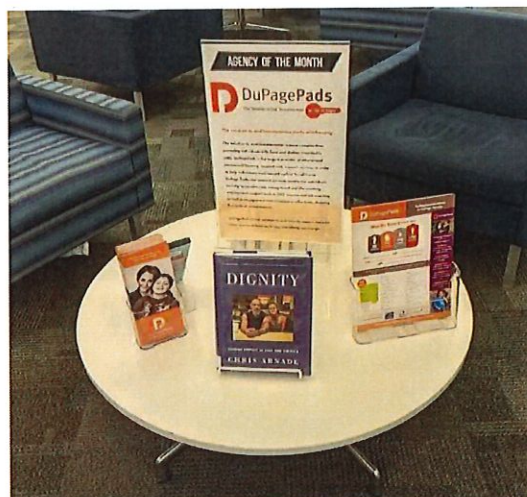
Most afternoons and evenings you can now find at least a few teens hanging out in the Teen Space.

Virtual Meeting Rooms

Virtual meeting room use dipped again.

Study Rooms and Meeting Rooms

Usage more than doubled from April to May and we began to take meeting room reservations on the Gathering Room.

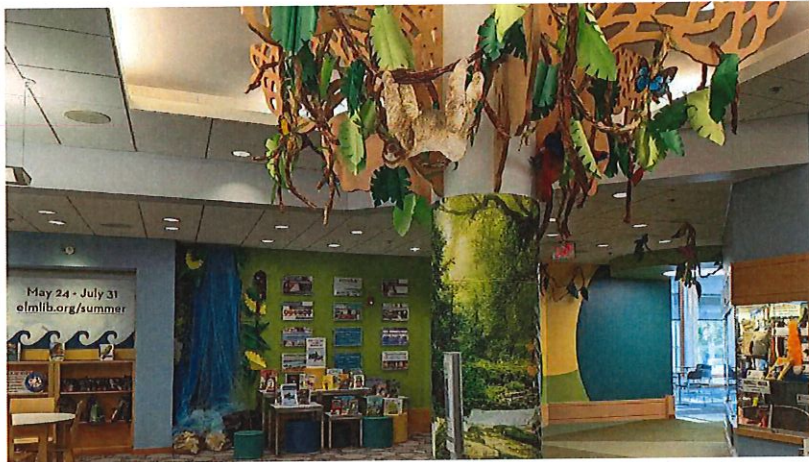


DuPage Pads, Agency of the Month display

KIDS' LIBRARY DEPT REPORT

May 2021

Summer Reading has kicked off! Leading up to the official start on May 24, Kids' staff partnered with their colleagues to decorate different sections of the department. Many young patrons have been spotted taking selfies in some of the decorated spaces and it's been a delight seeing how much they are enjoying the new, temporary look.



Thanks to **Nuala Maloney-Murphy** for her leadership on this undertaking.

In our continued efforts in returning to full service, a popular asynchronous program was brought back: we are once again hiding a stuffed toy around the department for our young visitors to find! Because our Summer Reading theme already includes many types of animals, our hidden animal is an alicorn.

Additionally, all staff have returned to the building full time and management is in the process of interviewing candidates for our vacant positions. We're excited to add new team members soon.

Programs

Programs in May were minimal due to the department's preparation work for the Summer Reading program. Some of the fun kits or asynchronous offerings we provided included a sprout house kit, a catapult kit, a bilingual Polish and English storytime, and Diversity in Action book recommendations.

School, Scouts, & Community Outreach

School – **Lori Lorenz** and **Gloria Walsh-Rock** have been preparing for June visits to Conrad Fischer. They will be visiting with the many students participating in summer school there.

To help facilitate participation in the Summer Reading Program, we've also sent Summer Reading logs to Conrad Fischer and will similarly be sending prize bags for the students as they work their way through the program.

Outreach – Early Childhood Services Librarian **Katie Stringwell** had **1 virtual visit** with Madison School, which took place on Friday, May 21st. During this visit, Katie saw 25 three-, four-, and five-year-olds.

Staff Training

Nuala Maloney-Murphy, Katie Stringwell, Lori Lorenz, Gloria Walsh-Rock, Linnea Dolan, Allison Davis, Carol Chlystek, and Alea Perez participated in **15.5 hours** of staff training and networking opportunities. Topics included upcoming new middle grade titles, anti-bias education, upcoming new picture book titles, and discussions on the book *What If I Say the Wrong Thing*.

MARKETING DEPARTMENT REPORT

May 2021

Between finalizing various Summer Reading materials, sending out the summer issue of *Fine Print*, communicating parking lot resurfacing updates, plugging this summer's Virtual Author events, and launching a new Download & Stream section on the website, Marketing stayed very busy with various communications. Something we are particularly excited by is that this year's Summer Reading logs are included in *Fine Print* as a special insert. This ensures that every person in Elmhurst will get a log and know that Summer Reading is for everyone.

May Marketing Topics included:

Programs: *Common Connection: Explore*

Throughout the Spring, but especially in May, the Library hosted a series of programs that sparked curiosity and exploration. Some highlights: *Before the Mother Road: Route 66, IL 4, & the Pontiac Train*, *Culture Club: Destination Midwest History*, and *Native American History*.

Collection: *Local History*

With newspapers dating back to 1918, genealogy tools, and Elmhurst school yearbooks, the Library offers lots of great local info!

Service: *Adventure Backpacks*

These backpacks offer guidance and tools for people of all ages to explore the outdoors.
elmlib.org/adventure

Inside Scoop: *Reading lists available in our catalog*

As seen on Instagram!

You Might Also Like

Read-alikes



Similar Authors

- Celeste Ng
- Claire Lombardo
- Ashley Audrain
- Kim Edwards
- T. Greenwood
- Jung Yun
- Angela Flournoy
- Matthew Weiner
- Kim Church

Other people's children in NovelList



Instagram

Community Connection: *Kids' Art Show*

The Grand Opening was on May 31! Kids could submit any type of visual art. We've offered kids another chance to participate this summer with the theme *Awesome Animal Edition*, which supports the Kids' Summer Reading program theme *Tales and Tails*.

elmlib.org/kidsartshow

Here are some sample screenshots of our online presence from May

KIDS' LIBRARY

ABOUT KID'S LIBRARY

Overview

Guidelines for Kids & Caregivers

The Learning Garden

Children's Reading Garden

Middle School Hangout

Kids' Programs

Kids' Virtual Art Show

Summer Reading

FIND A GOOD BOOK

FOR PARENTS

FOR TEACHERS

Kids' Virtual Art Show

The Elmhurst Public Library is excited to kick off the Spring Kids' Virtual Art Show. We want to provide our grade school students with a creative outlet where they can showcase their talents and share them with the community.

We celebrate students and their work with this quote by author A. A. Milne: "You are braver than you believe, stronger than you seem, and smarter than you think."

Want to be part of the gallery? Submit your art entry at the bottom of this page.

Click on the images to enlarge

Maximilian H.
Field School
Grade K

Brooke B.
Lincoln School
Grade 1

Allison B.
Lincoln School
Grade 5

Post Details

Elmhurst Public Library

May 27

We are saddened that Eric Carle, author and illustrator of *The Very Hungry Caterpillar* and other beloved classics, passed away on Sunday, May 23 at the age of 91. EPL is honored to have an original collection of artwork and personal letters from Eric Carle, donated by Mrs. Tribby Porter, a long-time Edison Elementary School kindergarten teacher. Carle corresponded with Porter's classes from the late 1970s until 1995. The artwork was unveiled at EPL in 2016, on Mr. Carle's 87th birthday. Stop in and see this collection in the Kids' Learning Garden. #rememberingericcarle

+3

Performance for Your Post

2,055

People Reached

116

Reactions, Comments & Shares

50

Like

41

On Post

9

On Shares

15

Love

15

On Post

0

On Shares

34

Sad

26

On Post

8

On Shares

7

Comments

6

On Post

1

On Shares

12

Shares

12

On Post

0

On Shares

109

Post Clicks

26

Photo Views

0

Link Clicks

83

Other Clicks

NEGATIVE FEEDBACK

1

Hide Post

0

Hide All Posts

0

Report as Spam

0

Unlike Page

Reported stats may be delayed from what appears on posts

facebook

TECHNICAL SERVICES ACTIVITIES REPORT

May 2021

STAFFING

Beginning this month Trae Lemons' hours were increased from 15 to 30 per week. This is a big help to the acquisitions workflow. After months of staff working odd hours to maintain social distancing we are beginning to come back together and it feels great. Interviews were also conducted to hire a new Page for the department.

Two staff members each took a week off during May

COLLECTIONS

Three new craft kits were added to the Library of Extraordinary Things/Makery this month:

- Straight needle knitting kit
- Circular needle knitting kit
- Crochet kit.

DIGITAL COLLECTIONS

- **Digital Library of Illinois**— 32 new files were loaded this month containing 348 new titles – 245 eBooks, 103 eAudio.
- **Hoopla** – 7 new files were loaded this month containing 942 Hoopla MARC Records – 200 eAudio, 200 eBook, 150 eComics, 150 eMusic, 242 eVideos
- **CloudLibrary**—3 new files were loaded this month containing 93 new eBooks
- **Kanopy** – 0 files loaded this month

Meetings/Programs

I continue to attend the library's Equity in Action committee meetings on Thursday afternoons. Prior to the 5/13 meeting I attended a webinar on Misinformation.

STATISTICAL SUMMARY OF TECHNICAL SERVICES ACTIVITY FOR SEPT.

Items Received = 1635
Items Catalogued = 1670
Items withdrawn = 2801

Kathleen Murphy
Head of Technical Services

PROGRAM STATISTICS

May 2021

Adult Programs	Primary Event Type	Attendance	Sessions
20s/30s Book Discussion: Read a Mystery!	20 and 30 Somethings	2	1
3D Printing	Technology	8	1
Before the Mother Road: Route 66, IL 4, & the Pontiac Trail	Common Connection	61	1
Ciao Italia!	Adult Program	7	1
Craft Club	Adult Program	1	1
Culture Club: Destination Midwest History	Common Connection	32	1
Dealing with Change and Uncertainty for Parents and Teens	Adult Program	12	1
Great Decisions	Adult Program	13	1
I Love the 00s Party!	20 and 30 Somethings	3	1
iOS for iPhone & iPad	Technology	7	1
Kiddieland Remembered	Common Connection	126	1
Library Board Meeting	Adult Program	11	1
Master the Phone and Video Interview	Career	16	1
Nail Art	20 and 30 Somethings	9	1
Native American History	Adult Program	56	1
Next Chapter Book Club	Library Insiders	29	2
Selling Your Transferable Skills	Career	9	1
Shakespeare Project Presents: Reimagining Shakespeare	Arts and Culture	36	1
Social Issues Learning Group	Library Club	0	1
Star Wars Trivia	Trivia	20	1
Staying Mentally Fit	Adult Program	3	1
The Positive Effects of Meditation	Adult Program	13	1
Trading Titles	Adult Book Discussion	9	2
Word Formatting	Technology	6	1
TOTALS		489	26
Teen Programs	Primary Event Type	Attendance	Sessions
Minecraft Mondays	High School	21	4
Minecraft UHC	High School	26	4
Smash Bros. Tournament	High School	26	4
Star Wars Trivia (High School)	Online Program	0	1
Teen Advisors	High School	24	4
TOTALS		97	17
Kids' Library Programs	Primary Event Type	Attendance	Sessions
Family Minecraft: Super Contest Night	Family	6	1
Fun for 3s, 4s, and 5s	Storytime	116	4
Kids' Online Chess	Elementary School	8	1
Little Wiggles Storytime	Storytime	179	4
Madison ELC visit	Elementary School	25	1
Songs and Stories	Storytime	93	5
Zoom in Your Jammies Storytime	Storytime	8	1
TOTALS		435	17
Passive Programs	Primary Event Type	Attendance	Sessions

Adult Passive Programs:			
Acrylic Painting with Karen Exiner	Adult Program	126	1
Craft Night from the Makery	Adult Program	68	1
New Skill Saturday: Chalk Lettering	Create	15	1
New Skill Saturday: Fairy Garden Mushrooms	Create	29	1
New Skill Saturday: Handmade Mother's Day Gift	Create	41	1
Passive Prgm ADS Coloring books	Adult Program	3	1
Passive Prgm ADS SMR Reading	Adult Program	75	1
Recording of Before the Mother Road	Adult Program	35	1
Recording of Dealing with Change & Uncertainty	Adult Program	52	1
Recording of Destination Midwest History	Adult Program	18	1
Sticker by Number	Adult Program	60	1
Tissue Paper Tie-Dye	Create	29	1
What We're Enjoying Wednesday	Books and Authors	56	2
Middle School Passive Programs:			
Catapult Creation!	Middle School	40	1
SRP Promo Video Gr 5	Middle School	158	1
Kids' Passive Programs:			
1000 BksB4K, passive	Preschool	19	1
Bilingual Storytime: Polish & English	Storytime	14	1
Dia! Suggestions for Kids, Cultures, and Books	Elementary School	7	1
Kids' Virtual Art Show	Elementary School	83	1
Outdoor Explore: Flower Power!	Preschool	50	1
Science Makers: Sprout House	Elementary School	71	1
SRP Promo Video	Elementary School	783	1
Tiny Musicians: Strings	Family	47	1
Adult Program Grand Total Attendance			
Total Passive Program Attendance		607	
Total Program Attendance		489	
Teen Program Grand Total Attendance			
Total Passive Program Attendance		0	
Total Program Attendance		97	
Middle School Program Grand Total Attendance			
Total Passive Program Attendance		198	
Total Program Attendance		0	
Kids' Program Grand Total Attendance			
Total Passive Program Attendance		1,074	
Total Program Attendance		435	
Passive Program Total Attendance			
		1,879	
Total Attendance			
		2,900	
Total Programs			
			84