

DIRECTOR'S REPORT

Summer is here and we are busy – especially the Kids' Department! This year's summer reading theme is "Once Upon a Fairy Tale." Kids' staff did an excellent job of decorating the department to amuse and excite our littlest patrons. There's an enchanted forest, a beautiful hand-made dragon, a throne to sit upon, and many other references to well-known fairy tales. A lot of kids have already signed up for summer reading and programs are filling up fast. Summer is always an exhilarating time at the Library.

There's also summer reading programs for adults and teens. New this year is a program for adults with disabilities. The adults and teens participate for chances to win some great raffle prizes, which staff members curate around themes. If you haven't checked out the prizes, make sure to visit the second floor display case. They are very clever and highly desirable.

Visitor counts and program counts are up again this month. Circulation held steady, which is good. Meeting rooms and study rooms are continually busy. Group study room usage increased by 43 percent this month over last year. The new study rooms opened a little over a year ago and they were immediately popular. Demand continues to increase. The Creative Studios were used 120 times in May. It's great to see all of all the new amenities that were added during the renovation being embraced by patrons.

Adult Services Department

May 2016

Programming

May	16 Technology Classes	71
May 1	Senior (Citizen) Prom	40
May 2	Terrarium Creations	8
May 3	Spring Art Lecture Series: At the Seaside: 1850-1940	8
May 3,10,18	In Stitches Needleworkers	20
May 3	Read Between the Wines- Book Discussion at Flight 112	5
May 3	The Herb Patch	31
May 4	Paint a Still Life	20
May 4	Next Chapter Book Club	4
May 4	The Importance of Nature to Our Health and Well-Being	6
May 4,11	How To Talk So Kids Will Listen & Listen So Kids Will Talk Workshop	9
May 5	Elmhurst Job Club	4
May 5	Open Chess Club	2
May 5	Sip 'n' Stitch @ Brewpoint	3
May 5	Mysteries of the Cosmos: Beyond the Big Bang	23
May 6	Wine Club	5
May 6	District 205 Transitions Program	12
May 6,13,20	Friday Features	103
May 7	Free Oral Cancer Screening	14
May 7	Staff-Led Tours of EPL	2
May 9,23	Conversemos en Espanol!	22
May 9	Pinched Paintings: Art Heists in History	26
May 10	Coloring for Grown-Ups	5
May 10	Beer Club	13
May 10	Genealogy Club	12
May 10	Money Talks: How to Have Difficult Conversations with Family About Money	5
May 11	Dish! Club for Cooks	8
May 11,12,12	Book Discussion: H is for Hawk	25
May 11	Cultural Exchange Movie: Valley of Saints	7
May 11	Ciao Italia! Culture and Conversational Group	19
May 11	Medicare Seminar	31
May 12	VIP Culture Club: Kashmir	41
May 12	Blog-spiration	1
May 12	How to Mitigate Risks Associated with Having Employees	5
May 13	Teen Crafternoons	15
May 16	Free Career Counseling - 30 Minute Session	5
May 2x16,17,18,19	Study for Finals	473+
May 16	Hair Braiding & Styling Demo	23
May 18,18	Great Decisions Series: The Two Koreas	20
May 19	Elmhurst Business Connection	10
May 19	Board Game Club	0
May 19	Delhi: A Cosmopolitan City	12
May 19	Open Bridge Club	7
May 20	Read To Me! A Storytime for Grown-Ups	4
May 20	Sustainable Home Landscaping (<i>presentation not given – no presenter</i>)	42
May 25	Craft Lab: Home Design	6
May 26	Intro to Mindfulness for Seniors	23
May 27,27	[VIP] Creative Card Making	31

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2016 Total Uses								1484	1388	1409	1472	1368
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

Online Research Tool Statistics

	May 2015	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015
All Magazine/News Indexes	7983	8195	8961	10,521	8278	7309	10,702	9343	9167
Ancestry	1188	2072	3127	2168	2171	1964	2404	2175	3040
Consumer Reports.org	175	146	130	144	173	160	147	130	184
Morningstar	N/A	321	404	280	830	273	285	529	876
Novelist	328	369	303	539	327	428	206	290	144
Public Records	406	397	467	405	396	395	468	461	453
Reference USA	512	556	662	697	696	1202	1610	557	725
Valueline	3145	2906	2730	2870	2947	2709	2648	2511	2340

Digital Media Report

	May 2016	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015
E-Audiobooks	1488	1437	1382	1257	1345	1181	1219	1303	1207
Hoopla	206	176	195	129	170	148	140	151	147
MyMediaMall	1282	1261	1187	1128	1175	999	1024	1088	1001
E-Books	3228	2992	3479	3355	3374	3009	2727	2729	2823
Hoopla	118	87	97	112					
MyMediaMall	2667	2462	2891	2746	2893	2532	2266	2279	2372
3M Cloud	443	443	491	497	481	477	461	450	451
E-Classes	1030	657	599	1395	1248	553	592	494	674
Gale Courses Trial	5	4	4	3	10	3	2	6	3
Lynda.com	1025	653	595	1392	1238	550	590	488	671
E-Serials	1576	2394	1508	1435	1810	1280	841	997	786
PressReader(News)	842	786	670	710	885	599	*new		
Zinio(Magazines)	734	1608	838	725	925	681	841	997	786
E-Music	4993	3805	5425	4837	4269	4760	5019	4051	3642
Freegal Downloads	1144	997	999	1062	1084	1103	1243	994	1119
Freegal Streaming	3255	2203	3735	2980	2841	3223	3159	2479	2083
Hoopla	178	136	173	136	180	202	192	185	148
Naxos	416	469	518	659	164	232	425	393	292
E-Tutoring (Tutor.com)	20	12	10	12	10	36	23	59	27
E-Videos	270	230	196	210	260	202	136	157	123
Hoopla	259	223	191	198	258	194	132	154	115
InstantFlix/IndieFlix	7	2	0	6	0	7	0	0	4
MyMediaMall	4	0	1	1	2	1	4	3	4
PBS Video Collection	0	5	4	5					
Transparent Languages	65	44	72	37	39	45	20	31	41

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
May 2016	4416	1460	46	16

KIDS' LIBRARY

May 2016

PROGRAMS	Sessions/Date	Kids	Adults	Total
Chicka Chicka Baby ST (infants):	8 sessions	105	110	215
Rhyme Time (ages 1 – 2):	4 sessions	57	68	125
Pajama Storytime (families):	4 sessions	20	18	38
Saturday Family Stories (families):	4 sessions	36	31	67
Rise & Shine / Spring Fling (ages 1 – 5):	14 sessions	503	400	903
Cursive Writing Class (grades 3 – 5):	4 sessions	39		39
Tech-free Tuesdays (all grades):	5 sessions	32		32
How to Talk so Kids Will Listen (parents):	2 sessions		9	9
Meet Mother Goose (ages 1-5):	2 sessions	90	60	150
Museum Day Storytimes (families):	2 sessions	35	30	65
Museum Day Outdoor Games (families):	1 session	30	20	50
Jr LEGO Club (grades K-2):	1 session	27		27
Open LEGO (families):	1 session	12		12
Agario (grades 1 – 5):	1 session	5		5
Spanish Storytime (families):	1 session	30	20	50
German Storytime (families):	1 session	15	15	30
Cool Adventures: Green Thumb (gr K – 1):	1 session	11		11
POWS Spring Puppet Show (families):	1 session	35	30	65
Read to the Dogs (grades K – 8):	1 session	48		48
Jr Science: Aerodynamics (grades K – 2):	1 session	17		17
Sci Friday: Aerodynamics(grades 3 – 5):	1 session	7		7

The Library had a wonderful collaborative opportunity this month to participate in Elmhurst's Museum Day celebration. On May 15, the Kids' Library presented two storytimes for families featuring art, rocks, and history, and talked up Elmhurst's local museums. We also hosted games outside the library and prepared flyers for families encouraging outdoor play in Elmhurst's Other Backyard, the Park District spaces, which were also featured as a part of the celebration.

MIDDLE SCHOOL PROGRAMS

Iron Chef: Stir Fry Edition	May 27	16 chefs
Taste Off: Cheeseburgers	May 31	16 tasters
Volunteer Training	4 presentations	159 kids
Sandburg School Visit	5 presentations	752 kids
Churchville School Visit	8 presentations	544 kids
Bryan School Visit	2 presentations	697 Kids

SCHOOL SERVICES

To promote the summer reading program and motivate kids to sign up for the summer reading program, our school visits in May featured booktalks, a skit, jokes, and a song and dance.

Elementary School Visits

May 3	Hawthorne	9 visits	512 students	18 teachers
May 6	Conrad Fischer	3 visits	422 students	8 teachers
May 9	Jefferson	7 visits	387 students	14 teachers
May 10	Emerson	7 visits	462 students	12 teachers
May 11	Visitation	5 visits	472 students	12 teachers
May 16	Immaculate Conception	7 visits	519 students	12 teachers
May 17	Lincoln	8 visits	553 students	16 teachers
May 18	Edison	6 visits	276 students	12 teachers
May 19	Jackson	7 visits	421 students	18 teachers
May 20	Pythagoras	6 visits	92 students	8 teachers
May 20	Timothy Christian	5 visits	482 students	12 teachers
May 23	Field	5 visits	421 students	12 teachers
May 24	Immanuel Lutheran	6 visits	124 students	6 teachers

Total Elementary

School Visits	81 visits	5,143 students	160 teachers
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Ten classroom collections totaling 406 items circulated to ten schools.

PRESCHOOL SERVICES

In the interest of targeting preschool families who may be new to Summer Reading, PR designed a flyer specific to the Bean Sprouts (age 1-1st Grade) which was emailed to Elmhurst's preschools and subsequently included in their individual parent newsletters. Sarah Burnside also visited Elmhurst Academy where 100 children and 15 adults enjoyed a storytime and learned about Summer Reading. The presence of many dressed-up preschoolers on Kick-off Day makes us hopeful that this extra marketing effort was successful.

PROGRAM TOTALS

Children's Programs:	142
Children's Program Attendance:	7,383
Middle School Programs:	21
Middle School Attendance:	2,238
Total programs offered:	163
Total attendance:	9,621

VOLUNTEERS

Six middle school volunteers donated eleven hours of service to the Library in May.

KL Database Usage	2016				2015		
	May	Apr	Mar	Feb	Jan	Dec	Nov
Amazing Animals	16	3	42	59	5	0	0
America the Beautiful	2	18	0	20	2	4	0
BookFlix	388	351	497	648	597	420	582
Early Learning (sessions)	1726	1959	2013	1670	1783	1438	1582
Encyclopedia Americana	4	0	61	23	9	28	28
Grolier Encyclopedia	8	0	65	14	15	6	30
Lands and Peoples	4	9	289	8	4	0	7
New Bk Of Popular Science	6	4	5	2	0	2	29
TrueFlix	16	27	153	54	24	47	39
Tumblebooks (book views)	126	108	128	178	194	200	259
World Book (hits)	1980	3100	4680	2600	4440	5560	4660
GO Searches	62						
Grolier Online	8						
New BK Of Knowledge	11						
Gale	8						
EBSCO Novelist K-8 Sessions	14						
TOTAL	4379						

STAFF TRAINING

May 4	Shaira Rock, Lori Hoegler	Lincoln Story League	3 hours
May 6	Marti Valasek	Reaching Forward Conference	7 hours
May 13	Peg Martin, Marti Valasek	Prairie State Story League	4 hours
May 19 & 24	Sharon Karpel & Sarah Burnside	Mental Health First Aid	16 hours

Most Kids' Library staff also attended the "Managing Challenging Patrons" training presented by Sgt. Wright of the Elmhurst Police Department. 10 hours
TOTAL 40 hours

Summer Reading Program

"Once Upon a Fairy Tale"

As of June 14, 2016

Babies	56
Read-to-Me	1387
Grades 2 – 5	1411
Middle School	631
TOTAL:	3485

Total at this time last year: 3563



**Board Report
May 2016**

	May-16	May-15	PER CENT CHANGE	CUMULATIVE TOTAL FY 16	FY 15	PER CENT CHANGE
Circulation						
Adult	61,143	58,657	4%	311,721	291,304	7%
Kids' Library	37,604	39,644	-5%	212,665	214,409	-1%
Unspecified	1,391	1,667	-17%	8,312	8,948	-7%
Total	100,138	99,968	0%	532,698	514,661	4%
Number of Days Open	30	30				
Digital Material	13,703	10,773	27%			
Web Site						
Visits	290,906	298,212	-2%	1,567,469	1,452,165	8%
Unique Visitors	271,992	280,963	-3%	1,473,846	1,364,866	8%
Page Views	327,856	338,523	-3%	1,757,728	1,649,322	7%
Reference Queries						
Adult Reference	4,416	6,403	-31%	24,719	28,108	-12%
Kids' Library	1,516	1,669	-9%	7,993	8,952	-11%
Total Reference Req.	5,932	8,072	-27%	32,712	37,060	-12%
Meeting Room Use						
Library Programs	238	211	13%	916	797	15%
Public Meetings	66	69	-4%	455	398	14%
*Group Study Rooms	1,484	1,035	43%	7,121	2,871	148%
Total Programs/Meetings	1,788	1,315	36%	8,492	4,066	109%
Program Attendance						
Adults & Teens	1,281	1,103	16%	6,609	3,977	66%
Kids	9,621	8,103	19%	19,791	16,906	17%
Total Program Attendance	10,902	9,206	18%	26,400	20,883	26%
Visitor Count						
In-house	44,943	41,758	8%	226,388	206,125	10%
Drive-up	2,297	2,175	6%	12,363	11,760	5%
Total	47,240	43,933	8%	238,751	217,885	10%
Elmhurst Library Cards						
Card Holders 05/01/16	28,328					
Added	203					
Withdrawn	184					
Card Holders 05/31/16	28,347					
Elmhurst Cards Used						
	9,582	9,132	5%			
Nonresident Cards						
Card Holders 05/01/16	93	19	112	Reciprocal Borrower Cards		
Added	0	0	0	Card Holders 05/01/16		2,323
Expired	4	0	4	Added		73
Card Holders 05/31/16	89	19	108	Expired		114
				Card Holders 05/31/16		2,282

**Board Report
May 2016**

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	604	987	287	759
Books, Fiction	775	719	1,346	356
Compact Discs	248	52	28	3
Playaways Audio	6	2	12	0
Kits	0	0	0	1
Software	0	0	0	0
CD-ROM	0	0	0	0
Videos	0	0	0	0
DVD's	170	415	19	9
Blu-ray	32	94	0	4
Console Video Games	5	22	2	0
Board Games	3	0	48	0
Vinyl Records	1	0	0	0
Toys	0	0	1	2
Flashdrives	0	0	0	
TOTAL	1,844	2,291	1,743	1,134

Collection Totals	Adult	Juvenile	Total
Books	135,183	102,275	237,458
Compact Discs	23,064	3,862	26,926
Playaways Audio	1,077	394	1,471
DVDs	15,617	9,132	24,749
Blu-ray	1,100	233	1,333
CD-ROM	0	184	184
Console Video Games	686	714	1,400
Board Games	30	48	78
Kits	0	47	47
Toys	0	427	427
TOTAL	176,757	117,316	294,073

CIRCULATION REPORT

May 2016

TOTAL CIRCULATION:

May 2016 = 100,138

May 2015 = 99,968

Circulation for May 2016 increased less than 1% compared to May 2015.

% of checkouts done on self-checks = 29%

Holds:

- Placed this month: 8,866
 - Staff placed = 1,606
 - Patron placed = 6,176
 - Placed in LINKin = 1,084
- Placed a year ago: 8,622
- Percent Change: 3%
- Amount of holds filled this month: 6,817
 - Elmhurst items = 5,732
 - LINKin items = 932
 - OCLC items = 153
- Filled a year ago: 7,333
- Percent Change: -7%
- Holds Not Picked Up: 675
- Percent of holds filled: 10%

ILL:

- ILL sent this month: 1,012 (LINKin = 830 / OCLC = 182)
- ILL sent a year ago: 1,098
- Percent Change: -7%
- ILL received this month: 1,387 (LINKin = 1,234 / OCLC = 153)
- ILL received a year ago: 1,482
- Percent Change: -6%

Non-Resident Cards purchased: 1 for a total of \$217.94

Unique Management Services:

- Accounts submitted this month: 9 @ \$8.95 = \$80.55
- Total cumulative recovery of \$176,484.93 yielding an ROI of 12 to 1.

Book Sale Room:

- Revenue: \$ 543.26

Ecommerce:

• Non-Resident Fees	\$	0.00
• Lost items/Misc.	\$	475.00
• Fines & Processing Fees	\$	1,780.70
• Out of State Fees	\$	0.00
• Total.....	\$	2,255.70

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	75,032	75%
Digital Material	13,703	14%
Reciprocal Borrowers	8,086	8%
Interlibrary Loans Sent	1,012	1%
Non Residents-Unincorporated	816	1%
Teachers	410	<1%
Outreach Patrons	397	<1%
Elmhurst College Students	254	<1%
Elmhurst Work Perks	174	<1%
Non Resident Taxpayers	156	<1%
Elmhurst Businesses	98	<1%
TOTAL	100,138	100%

of Patrons Served at Drive-up Window:

- May 2016 = 2,297
- May 2015 = 2,175
- Percent Change: less than 6%

Highest Hourly Rate of Circulation Transactions:

Sunday, May 1: Average 998 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Debbie attended a Programmer's Meeting on May 5.
- Sam, Darlene and Debbie participated in the CPR renewal class on May 10.
- Debbie represented the Library at the City's Wellness Committee on May 11.
- Debbie facilitated In Stitches on May 18.
- Sam, Darlene, Kim and Debbie participated in the Mental Health First Aid training on May 19 and 24.
- All Circulation staff attended the second Safety Meeting.
- Chris P, Dina, Dulce, Malini and Kelsey assisted with various programs in May.
- Ten volunteers worked for a total of 52 hours.
- The Circulation Department welcomed Ruth R. as our newest Page and welcomed back Parker, Kristin and Jacqueline for the summer.

Notable Circulation Figures

- 13,703 Digital Material
 - 3,953 My Media Mall
 - 443 3M Cloud
 - 1,144 Freegal downloads
 - 3,255 Freegal songs streamed
 - 7 IndieFlix
 - 761 Hoopla
 - 734 Zinio
 - 0 PBS Video Collection
 - 2,876 eLearning
 - 388 BookFlix
 - 16 TrueFlix
 - 126 Tumblebooks
- 2,070 Magazines (ADS and KIDS)
 - 1,006 *Magazines to Go*
- 274 Electronic Devices
 - 0 Assistive Technology iPad
 - 129 Laptop
 - 35 ADS Nook
 - 31 KIDS Nook
 - 11 Projector
 - 12 VHS to DVD Converter
 - 56 Creative Studio Audio and Visual Equipment
- Items from Alternative Collection
 - 120 Creative Studio Rooms
 - 33 Adult Board Games
 - 3 KIDS' Board Games
 - 270 KIDS' Toys/Puzzles
 - 10 Cake Pans
 - 40 Appliances
 - 43 Umbrellas
- Items checked out for use in Library
 - 29 Laptop (KIDS)
 - 17 iPad (KIDS)

Public Information Report

June 2016

Social Media Statistics:

	June 2015	July 2015	Aug 2015	Sept 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016
Facebook likes:	2091	2221	2280	2479	2521	2553	2588	2615	2640	2713	2759	2785
Twitter followers:	1062	1076	1079	1107	1125	1135	1122	1166	1181	1195	1217	1259
Yelp views:	240	250	239	188	200	150	187	233	174	197	181	157
stars (of 5)	4.67	4.67	4.67	4.67	4.67	4.67	4.61	4.40	4.71	4.63	4.63	4.63
Bookletters visits:	1026	1374	922	1226	1305	901	381	1844	1176	933	1003	1193

Follow EPL on social media:

Facebook: [facebook.com/askelmhurst](https://www.facebook.com/askelmhurst)

Twitter: twitter.com/askelmhurst

Yelp: [yelp.com/biz/elmhurst-public-library-elmhurst](https://www.yelp.com/biz/elmhurst-public-library-elmhurst)

Pinterest: [pinterest.com/elmhurstlibrary](https://www.pinterest.com/elmhurstlibrary)

Flickr: [flickr.com/photos/elmhurstpubliclibrary/sets](https://www.flickr.com/photos/elmhurstpubliclibrary/sets)

YouTube: [youtube.com/user/ElmhurstLibraryVids](https://www.youtube.com/user/ElmhurstLibraryVids)

Instagram: [instagram.com/askelmhurst](https://www.instagram.com/askelmhurst)

