

DIRECTOR'S REPORT

Checkout statistics are up seven percent this month. Visitor counts are also up by eleven percent. This is due in part to being open an additional day in April this year versus last year because of how Easter fell. However, these increases are still very good and our statistics show an overall increase in almost all usage statistics.

The parking agreement with the Elmhurst Art Museum took effect on May 1. Signs are posted at the entrance to our lot and in the Museum lot. The summer edition of Fine Print also advertises the additional parking, and we plan to put up sandwich board signs when the lot looks full. Hopefully this will help solve the parking issue during our most busy times.

Study for finals begins again next week. We scaled back on free snacks available to students during the program and we will no longer offer water bottles. In an effort to be more environmentally friendly, there will be large containers of water available for students to fill their own containers. Unfortunately, the study for finals program was becoming very unwieldy for staff and we were hearing from parents that their kids weren't coming to the Library, because the environment was overwhelming and not conducive to studying. Hopefully by implementing some moderation, the students will be better able to study.

Adult Services Department

April 2016

Programming

April	13 Technology Classes	114
April 1	Wine Club	9
April 1,8,15,22,29	Friday Features	181
April 1,15,29	Teen Crafternoons	7
April 2	Staff-Led Tours of EPL	0
April 4,18	Conversemos en Espanol!	23
April 4	Cookbook Challenge & Potluck	9
April 5	Spring Art Lecture Series: Pointillism: A Short, Intense Period	13
April 5,12,20	In Stitches Needleworkers	22
April 5	Native Plants for All Season	30
April 5	Read Between the Wines- Book Discussion at Flight 112	13
April 6	Next Chapter Book Club	5
April 6	What Does It Mean to Be a Manager?	11
April 6,13,20,27	How To Talk So Kids Will Listen & Listen So Kids Will Talk Workshop	43
April 7	Elmhurst Job Club	5
April 7	Terrarium Creations (For Seniors)	14
April 7	Open Chess Club	8
April 7	Sip 'n' Stitch @ Brewpoint	12
April 8	York Chamber Music	50
April 11	Free Career Counseling - 30 Minute Session	5
April 11	Terrarium Creations	14
April 11	1,000 Days of Kennedy's Camelot with Pierre Salinger	60
April 12	Coloring for Grown-Ups	7
April 12	Beer Club	13
April 12	Genealogy Club	10
April 13	Dish! Club for Cooks	9
April 13,14,14	Book Discussion: The Book of Unknown Americans	34
April 13	Ciao Italia! Conversational Group	25
April 13	What's Horticultural Therapy?	13
April 14	VIP: Culture Club - Greece	52
April 14	Be Your Own Webmaster	29
April 15	Read To Me! A Storytime for Grown-Ups	6
April 15	Author Visit: Cristina Henriquez	45
April 16	Handmade Tea Creations	14
April 18,18	[VIP] Creative Card Making	30
April 18	The Technical / Vocational Education Pathway to a Great Career	5
April 18	[VIP] Soups, Sides, and Salads with Chef Michael Maddox	70
April 19	Social Media Writing for Organizations	6
April 20,20	Great Decisions Series: European Migrant Crisis	20
April 20	Health Insurance for Your Small Business	2
April 21	Elmhurst Business Connection	11
April 21	Cultural Exchange Movie: Never On Sunday	16
April 21	Board Game Club	12
April 21	Open Bridge Club	8
April 21	Teaching Kids About Money	5
April 24	Teen Sketch Showcase	20
April 25	[VIP] Knife Skills Class	48
April 26	Ball Seed Company: 2016 Spring & Summer Gardens	62
April 27	MoneySmart Week: Your Post-Retirement Finances	28
April 27	Codecademy for Teens	9
April 27	Craft Lab: Home Design	13
April 28	Intro to Mindfulness for Seniors	18
April 28	Elmhurst Art Museum Book Discussion: On Looking	5
April 28	Creating a Business with Etsy	15
April 30	Let's Play: Two Rooms and a Boom	2

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2016 Total Uses									1388	1409	1472	1368
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

Online Research Tool Statistics

	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015	August 2015
All Magazine/News Indexes	8195	8961	10,521	8278	7309	10,702	9343	9167	7601
Ancestry	2072	3127	2168	2171	1964	2404	2175	3040	2912
Consumer Reports.org	146	130	144	173	160	147	130	184	196
Morningstar	321	404	280	830	273	285	529	876	252
Novelist	369	303	539	327	428	206	290	144	321
Public Records	397	467	405	396	395	468	461	453	426
Reference USA	556	662	697	696	1202	1610	557	725	604
Valueline	2906	2730	2870	2947	2709	2648	2511	2340	2186

Digital Media Report

	Apr 2016	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015	August 2015
E-Audiobooks	1437	1382	1257	1345	1181	1219	1303	1207	1291
Hoopla	176	195	129	170	148	140	151	147	220
MyMediaMall	1261	1187	1128	1175	999	1024	1088	1001	1022
E-Books	2992	3479	3355	3374	3009	2727	2729	2823	3099
Hoopla	87	97	112						
MyMediaMall	2462	2891	2746	2893	2532	2266	2279	2372	2640
3M Cloud	443	491	497	481	477	461	450	451	459
E-Classes	657	599	1395	1248	553	592	494	674	685
Gale Courses Trial	4	4	3	10	3	2	6	3	15
Lynda.com	653	595	1392	1238	550	590	488	671	677
E-Serials	2394	1508	1435	1810	1280	841	997	786	887
PressReader(News)	786	670	710	885	599	*new			
Zinio(Magazines)	1608	838	725	925	681	841	997	786	887
E-Music	3805	5425	4837	4269	4760	5019	4051	3642	4103
Freegal Downloads	997	999	1062	1084	1103	1243	994	1119	1224
Freegal Streaming	2203	3735	2980	2841	3223	3159	2479	2083	2266
Hoopla	136	173	136	180	202	192	185	148	134
Naxos	469	518	659	164	232	425	393	292	479
E-Tutoring (Tutor.com)	12	10	12	10	36	23	59	27	11
E-Videos	230	196	210	260	202	136	157	123	161
Hoopla	223	191	198	258	194	132	154	115	145
InstantFlix/IndieFlix	2	0	6	0	7	0	0	4	14
MyMediaMall	0	1	1	2	1	4	3	4	2
PBS Video Collection	5	4	5						
Transparent Languages	44	72	37	39	45	20	31	41	28

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
April 2016	5048	1360	78	7

Public Library Association Conference Reports:

2 ADS staff members attended the Public Library Association Conference this month. Here's a report from each of them.

Thank you for sending me to the Public Library Association Conference (PLA) this year! It was an amazing first conference experience. I was able to get to know co-workers better, talk shop with library school colleagues, and meet fabulous, new people from Illinois and beyond. I went to each "Big Ideas" talks, and they were inspiring, covering a variety of topics from diversity and inclusion, people's relationships with technology, and Islamophobia and the definition of a true American.

I also really enjoyed learning about makerspaces. I met some marvelous people from the Arapahoe Libraries in Colorado, where they illustrated the variety of things people can do in their library's makerspace. They brought in samples, machinery, and crafts for people to try. I made a bookmark, but also got a chance to sit and talk with one of their librarians and a tech assistant about their roles in their makerspace. <http://arapahoelibraries.org/makerspace>

As we plan The Makery, here at EPL, I am excited to be a part of makerspace committee and share what I have learned. In two different sessions, I learned that Madison Public Library's Bubbler is doing some grand things such as having an Artist-in-Residence program, and pop-up crafts at the library's entrance, as well as hosting programs that range from crafting to tech-focused. AnyThink Library in Brighton, Colorado boasts programs for all ages, and fostering collaboration and mentoring among patrons.

Thank you again for letting me "Be Extraordinary" by attending PLA 2016!

Sincerely,

Jeannine Lau

Adult Reference Librarian

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Wyatt Fertig

4/15/16

PLA Notes

To the Elmhurst Public Library Board of Directors,

Thank you for the assistance to attend PLA in Denver this year. During the conference I was able to attend a number of presentations that I believe will be of direct relevance to the Elmhurst Public Library. Two highlights of my experience were, first a presentation on the Danish library Dokk 1 and second, a presentation by the Denver Public Library concerning offering technology assistance to cutting edge communities. During the Dokk 1 presentation, the presenter, Marie Østergård, advocated the benefit of flexible programming space and making our libraries seamless for patrons to use. The fundamental design choices of the Dokk 1 prioritize designing space for the people that use it. In the cutting edge technology program, I received valuable insight into ways to raise our organizations tech IQ and pass that knowledge along to Elmhurst's patrons. I feel energized from the conference and excited for the upcoming changes at the library!

Sincerely

Wyatt Fertig

KIDS' LIBRARY

April 2016

PROGRAMS	Sessions/Date	Kids	Adults	Total
Chicka Chicka Baby ST (infants):	10 sessions	94	108	202
Rhyme Time (ages 1 – 2):	10 sessions	118	140	258
Pajama Storytime (families):	4 sessions	26	17	43
Saturday Family Stories (families):	4 sessions	42	42	84
Kids' Chess (ages 6 – 14):	5 sessions	54	2	56
Rise & Shine / Spring Fling (ages 1 – 5):	18 sessions	754	453	1207
Cursive Writing Class (grades 3 – 5):	4 sessions	47		47
Computer Code Masters (grades 4 – 5):	4 sessions	55		55
LEGO Masters (grades 3 – 8):	1 session	28		28
Open LEGO (families)	1 session	14	6	20
Minecraft (grades 1 – 5):	1 session	18		18
Parent / Child Bk Discussion (grades 3 – 8):	1 session	3	3	6
Learn to Use a 3D Printer (grades 4 – 5):	1 session	10		10
How to Use a Telescope (families):	1 session	20	10	30
Cool Adventures – Weather (grades K – 1):	1 session	21		21
Agario (grades 1 – 5):	1 session	10		10
Read to the Dogs (grades K – 8):	1 session	22		22
Junior Science – Osmo (grades K – 2):	1 session	10		10
Science Friday – Osmo (grades 3 – 5):	1 session	9		9
Culture Club – Greece (grades 2 – 8):	1 session	6		6
Dia! Flamenco Dancers (families):	1 session	30	30	60
Parenting Class (parents)	4 sessions		32	32

MIDDLE SCHOOL PROGRAMS

Agario	April 11	8
DIY Candy Roses	April 14	8
Iron Chef: Frozen Foods	April 22	15
MS Learn to Use a 3D Printer	April 25	11
Babysitting Training	4 sessions	42
Taste Off: French Fries	April 1	9

SCHOOL SERVICES

First Grade visits featured the book *Snappy the Alligator*, two spelling games and a puppet rendition of *Falling for Rapunzel*. A total of 318 children and 36 adults from fourteen classrooms enjoyed the presentations. A first grade Cub Scout troop of eleven boys and five parents visited the Library on April 26.

Twenty-seven classroom collections totaling 618 items circulated to twelve Elmhurst schools.

PRESCHOOL SERVICES

Preschool visits featured fairy tales this year, including a puppet rendition of *Falling for Rapunzel*. A total of 334 children and 62 adults from seventeen classrooms attended.

PROGRAM TOTALS

Children's Programs:	108
Children's Program Attendance:	3000
Middle School Programs:	9
Middle School Attendance:	<u>93</u>
Total programs offered:	117
Total attendance:	3093

VOLUNTEERS

Six middle school volunteers donated twenty-two hours of service to the Library in April.

Kids' Database Usage	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept
Amazing Animals	3	42	59	5	0	0	36	4
America the Beautiful	18	0	20	2	4	0	2	8
BookFlix	351	497	648	597	420	582	671	?
Early Learning (sessions)	1959	2013	1670	1783	1438	1582	1491	1302
Encyclopedia Americana	0	61	23	9	28	28	75	25
Grolier Encyclopedia	0	65	14	15	6	30	63	6
Lands and Peoples	9	289	8	4	0	7	2	5
New Bk Of Popular Science	4	5	2	0	2	29	97	18
TrueFlix	27	153	54	24	47	39	60	19
Tumblebooks (book views)	108	128	178	194	200	259	434	236
World Book (hits)	3100	4680	2600	4440	5560	4660	7100	4700

STAFF TRAINING AND MEETINGS

April 1	Shaira	Illinois Youth Services Institute Conference	2 hours
April 6	Shaira	Lincoln Story League (here @ EPL)	3 hours
April 6 – 9	Sharon & Lori H.	PLA Conference	30 hours
April 8	Marti	Prairie State Story League	2 hours
April 28	Shaira	AVID meeting about Makerspaces	3 hours
Total Staff Development / Training			40 hours

STAFF

Sharon Karpel and Lori Hoegler attended the Public Library Association Conference in Denver from April 6 – 9. Sharon and Lori attended the Opening Session with Anderson Cooper. On Thursday, Sharon and Lori heard an inspiring talk by Sherman Alexie, author, including *The Absolutely True Diary of a Part-Time Indian*. Sharon attended "Tech Assistance for Cutting-Edge Communities," "Creative Merchandising Strategies for Libraries," and "Data Driven Collections: Right-Sizing Library Collections." On Friday Sharon and Lori heard an amazing talk by Sherry Turkle, author of *Reclaiming Conversation: The Power of Talk in a Digital Age*, and Sharon attended "Designing Spaces for People, Not Collections," "Hospitality: The Essential Ingredient," and "Inside the 2015 New Landmark Libraries." On Saturday, Sharon and Lori heard another great talk by Anand Giridharadas, author of *The True American*, and Sharon attended "Designing for Patron Behaviors."

Lori attended mostly school services-related programs, such as “Sustainable Connected Learning for Youth,” “Making the Grade at Each Stage with School Outreach,” and “Middle Childhood Matters: Revitalizing Services and Programs for School-Age Children.” Both Sharon and Lori combed the exhibit hall for ideas for the Kids’ Library renovation, for The Makery, and for new collections. They talked to the Playaway folk about the new Launchpads they are producing, and to several furniture designers. It was an incredibly helpful and energizing conference!

**Board Report
April 2016**

	Apr-16	Apr-15	PER CENT CHANGE	CUMULATIVE FY 16	TOTAL FY 15	PER CENT CHANGE
Circulation						
Adult	61,479	55,385	11%	250,578	232,647	8%
Kids' Library	41,422	40,424	2%	175,061	174,765	0%
Unspecified	1,756	1,870	-6%	6,921	7,281	-5%
Total	104,657	97,679	7%	432,560	414,693	4%
Number of Days Open	30	29				
Digital Material	12,572	9,116	38%			
Web Site						
Visits	311,699	333,513	-7%	1,276,563	1,153,953	11%
Unique Visitors	293,125	317,020	-8%	1,201,854	1,083,903	11%
Page Views	348,345	370,213	-6%	1,429,872	1,310,799	9%
Reference Queries						
Adult Reference	5,048	5,298	-5%	20,303	21,705	-6%
Kids' Library	1,494	1,628	-8%	6,477	7,283	-11%
Total Reference Req.	6,542	6,926	-6%	26,780	28,988	-8%
Meeting Room Use						
Library Programs	195	155	26%	678	586	16%
Public Meetings	96	76	26%	389	329	18%
*Group Study Rooms	1,388	544	155%	5,637	1,836	207%
Total Programs/Meetings	1,679	775	117%	6,704	2,751	144%
Program Attendance						
Adults & Teens	1,310	975	34%	5,328	2,874	85%
Kids	3,093	1,865	66%	10,170	8,803	16%
Total Program Attendance	4,403	2,840	55%	15,498	11,677	33%
Visitor Count						
In-house	46,326	41,933	10%	181,445	164,367	10%
Drive-up	2,597	2,339	11%	10,066	9,585	5%
Total	48,923	44,272	11%	191,511	173,952	10%
Elmhurst Library Cards						
Card Holders 04/01/16	28,392					
Added	167					
Withdrawn	-212					
Card Holders 04/30/16	28,347					
Purge of expired cards						
Elmhurst Cards Used						
	9,376	9,081	3%			
Nonresident Cards						
Card Holders 04/01/16	84	19	103	Reciprocal Borrower Cards		
Added	12	4	16	Card Holders 04/01/16	2,274	
Expired	3	4	7	Added	102	
Card Holders 04/30/16	93	19	112	Expired	-53	
				Card Holders 04/31/16	2,323	

Board Report
April 2016

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	384	1,447	357	916
Books, Fiction	953	1,733	512	1,055
Compact Discs	136	45	17	9
Playaways Audio	12	1	11	1
Vinyl Records	0	0	0	0
Kits	0	0	0	2
Software	0	0	0	0
CD-ROM	0	0	0	0
DVD's	236	386	31	33
Blu-ray	54	59	2	2
Console Video Games	14	12	3	0
Board Games	0	0	0	0
Toys	0	0	0	23
TOTAL	1,789	3,683	933	2,041

Collection Totals	Adult	Juvenile	Total
Books	135,510	101,757	237,267
Compact Discs	22,869	3,837	26,706
Playaways Audio	1,071	382	1,453
DVDs	15,862	9,122	24,984
Blu-ray	1,162	237	1,399
CD-ROM	0	184	184
Console Video Games	703	712	1,415
Board Games	27	0	27
Kits	0	49	49
Toys	0	428	428
TOTAL	177,204	116,708	293,912

CIRCULATION REPORT

April 2016

TOTAL CIRCULATION:

April 2016 = 104,657

April 2015 = 97,679

Circulation for April 2016 increased 7% compared to April 2015.

% of checkouts done on self-checks = 28%

Holds:

- Placed this month: 8,902
 - Staff placed = 1,387
 - Patron placed = 6,309
 - Placed in LINKin = 1,206
- Placed a year ago: 8,483
- Percent Change: 5%
- Amount of holds filled this month: 7,899
 - Elmhurst items = 6,445
 - LINKin items = 1,253
 - OCLC items = 201
- Filled a year ago: 7,571
- Percent Change: 4%
- Holds Not Picked Up: 769
- Percent of holds filled: 10%

ILL:

- ILL sent this month: 1,085 (LINKin = 877 / OCLC = 208)
- ILL sent a year ago: 1,229
- Percent Change: -12%
- ILL received this month: 1,753 (LINKin = 1,552 / OCLC = 201)
- ILL received a year ago: 1,725
- Percent Change: 1%

Non-Resident Cards purchased: 4 for a total of \$1,402.69

Unique Management Services:

- Accounts submitted this month: 7 @ \$8.95 = \$62.65
- Total cumulative recovery of \$174,878.83 yielding an ROI of 12 to 1.

Book Sale Room:

- Revenue: \$ 424.14

Ecommerce:

• Non-Resident Fees	\$	1,209.58
• Lost items/Misc.	\$	442.10
• Fines & Processing Fees	\$	1,411.40
• Out of State Fees	\$	0.00
• Total.....	\$	3,063.08

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	78,945	75%
Digital Material	12,572	12%
Reciprocal Borrowers	9,014	9%
Interlibrary Loans Sent	1,085	1%
Non Residents-Unincorporated	875	1%
Teachers	667	1%
Elmhurst College Students	609	<1%
Outreach Patrons	407	<1%
Non Resident Taxpayers	168	<1%
Elmhurst Work Perks	161	<1%
Elmhurst Businesses	154	<1%
TOTAL	104,657	100%

of Patrons Served at Drive-up Window:

- April 2016 = 2,597
- April 2015 = 2,339
- Percent Change: less than 11%

Highest Hourly Rate of Circulation Transactions:

Sunday, April 3: Average 1,328 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Debbie represented the Library at the City's Wellness Committee on April 5.
- Sam facilitated In Stitches on April 12.
- Debbie facilitated In Stitches on April 20.
- Sam and Kim attended a LINKin Meeting at Arlington Heights Library on April 29.
- Chris P, Dina, Dulce, and Kelsey assisted with various programs in April.
- Twelve volunteers worked for 40.5 hours.
- The Circulation Department welcomed Tracy P. as our newest Desk Clerk and Kasia T. as our newest Page.
- We collected almost 100 items for our Food for Fines campaign the week of April 10-16. The food donations went to United Community Concerns of Elmhurst. We waived \$35.60 in fines.

Notable Circulation Figures:

- 12,572 Digital Material
 - 3,723 My Media Mall
 - 443 3M Cloud
 - 997 Freegal downloads
 - 2,203 Freegal songs streamed
 - 2 IndieFlix
 - 622 Hoopla
 - 1,608 Zinio
 - 5 PBS Video Collection
 - 2,483 eLearning
 - 351 BookFlix
 - 27 TrueFlix
 - 108 Tumblebooks
- 2,254 Magazines (ADS and KIDS)
 - 965 *Magazines to Go*
- 282 Electronic Devices
 - 0 Assistive Technology iPad
 - 191 Laptop
 - 29 ADS Nook
 - 17 KIDS Nook
 - 10 Projector
 - 10 VHS to DVD Converter
 - 25 Creative Studio Audio and Visual Equipment
- Items from Alternative Collection
 - 113 Creative Studio Rooms
 - 40 Adult Board Games
 - 14 Cake Pans
 - 35 Appliances
 - 19 Umbrellas
- Items checked out for use in Library
 - 23 Laptop (KIDS)
 - 34 iPad (KIDS)