

Director's Report

We had another successful Staff Institute Day. The day started with a very informative presentation by the founder of SCARCE, an environmental education non-profit organization dedicated to creating sustainable communities. The presentation was a sobering reminder about waste and how it affects our environment. Staff then moved on to smaller presentations that focused on enrichment and learning. We ended the day with a presentation about comfort dogs. Several dogs were brought in by a local organization that trains dogs to comfort people in times of crises.

The summer reading program has concluded. Just over four thousand seven hundred kids participated and many more attended programs and events all summer long. The adult and teen programs were also very successful. Summer is a busy time at the Library. It's always nice to have a little time to get things in order before the school year starts.

Adult Services Department

July 2019

Adults	1295		
[VIP] Essential Oils Workshop	16	Library Insiders Canvas Painting Party	15
[VIP] H + H Polish Cooking with Michael Niksic	43	LinkedIn Profile Portraits	41
[VIP] Instant Pot 101	48	Maker Fair	93
3D Design: Dungeons & Dragons	2	Midsommarfest Crafts: Floral Folk-Art Tray	30
3D Printing: Cookie Cutters	4	Midsommarfest Crafts: Rustic Welcome Sign	21
Adventures with Lewis and Clark	59	Midsommarfest Crafts: Swedish Floral Crowns	22
Apollo 11: One Giant Leap, a Series of Firsts	46	Movies in the Park: Coco	300
Beer Club	14	Next Chapter Book Club	12
Bridge & Pinochle Club	76	Not Your Grandma's Cross Stitch	15
Ciao Italia! Summer Special	12	Old-Time Radio and the Great American Songbook	23
Coloring for Mindfulness	7	One Book, One Community Book Discussion: Just Mercy	23
Comm. Conn. Creativity Film Series: Marwencol	7	One Book, One Community Twitter: Just Mercy	2
Cricut Design Space Intermediate	5	One Book, One Community Walk & Talk: Just Mercy	7
Dish! Club for Cooks	6	Open Bridge Club	10
Drop-in Makery Help: Silhouette Studio	1	Present: Dementia Activity Club - Great Outdoors	7
Drop-In: Android Basics	7	Scrabble Club	9
Drop-In: Get Your Resume Ready	4	Senior Technology Series: Internet and Computer Safety	6
DSLR Camera Fundamentals	6	Streaming Video with Your Library Card	8
Elmhurst Business Connection	5	Summer Flicks: Gravity	6
Excel Intermediate: Formulas	14	Tangling Club	9
Film Screening: The Bystander Moment	40	TED Talk Conversations: Where Do Ideas Come From?	6
Garden Photography	10	Twitter Basics	1
<i>Great Decisions: The Middle East</i>	25	Wine Club	7
Harry Potter Trivia	85	Passive Program (1)	
How Hamilton Happened	42		
In Stitches Needleworkers	7	Teens	34
iPhone Intermediate	6	First Friday Movie	5
Kickstarting Creativity: Color	7	SmashBros Tournament	17
Library Insiders Acting Workshop	18	Teen Creative Writing Workshop	12

Number of Adult Programs:	67
Number of Teen Programs:	4
Total Number of Programs :	71
Total Number of Programs Compared to July 2018 (44):	+61.4%
Total Attendance Compared to July 2018 (1149):	+15.7%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2019 Total Uses						1355	1399	1713	1639	1557	1541	1563
2018 Total Uses	1383	1541	1702	1499	1455	1442	1439	1587	1656	1594	1492	1629

Patron Interactions

	Reference Questions	Library Info Questions	Tech Consults (>15 min)	Other Consult (>15 min)
July 2019	4282	1790	17	11
July 2018	4684	1511	27	30
% Increase	-8.6%	+18.5%	-37.0%	-63.3%
Monthly Average (12 mo)	4186	1900	23	22

KIDS' LIBRARY

July 2019

PROGRAMS	Sessions	Total
Chicka Chicka Baby (infants)	9 sessions	220
Rise & Shine (ages 1-5)	18 sessions	974
Rhyme Time (ages 1-2)	4 sessions	127
Songs and Stories (ages 1-2)	8 sessions	183
Saturday Family Storytime	1 session	25
Road to Reading (ages 3-5)	3 sessions	75
Music Factory (ages 3-4)	4 sessions	68
A Little Night Music (ages 5-7)	4 sessions	29
Get Ready for First Grade	6 sessions	116
Get Ready for Kindergarten	6 sessions	89
Grades 2-3 Book Discussion	3 sessions	28
Grades 4-5 Book Discussion	2 sessions	10
Page Pals (gr 2-3)	3 sessions	33
Solar System Science (families)	4 sessions	112
Learn 3D Printing (gr 3-5)	2 sessions	17
Code With Scratch Jr (gr k-2)	2 sessions	10
Alien Slime Fest (gr 3-8)	2 sessions	28
Wall-E Movie (families)	July 2	35
LEGO Alien Drop-In (families)	July 5	43
Stories under the Stars (gr K-8)	July 10	31
Advanced 3D Printing (gr 4-8)	July 11	7
Our Solar System (gr 3-8)	July 12	26
Blast Off with Super Stoli (families)	July 13	74
Read to the Dogs (gr K-8)	July 13	80
ETC Preview: Into the Wood, Jr	July 14	73
Code with Tynker (gr 2-3)	July 17	14
Minecrafters (gr 1-5)	July 19	8
Paint a Starry Night (gr 3-8)	July 19	26
Family Yoga: Movement	July 20	22
Trolley Storytime (all ages)	July 20	30
BAM Theater Preview: Matilda	July 24	55
Chalk The Walk (all ages)	July 24	27
Junior Lego Club (gr K-2)	July 26	22
Nature Explorers (families)	July 27	79
Happy Birthday Harry Potter (all)	July 31	140
Harry Potter Movie Night (gr 2-8)	July 31	34
Passive: Open Lego (families)	July 27	12
Passive: 1000 Books Before K	all month	84
Passive: Guessing Jar, 4 weeks	4 weeks	1,666
Passive: Trivia Contest, 4 weeks	4 weeks	92
Passive: Kids' book reviews	June 1-Aug 3	31
Passive: Photo Contest entries	June 1-Aug 3	46
Passive: Poster Contest entries	June 1-Aug 3	42
Passive: writing Contest entries	June 1-Aug 3	20
Passive: SRP Registration	July 1-Aug 3	324

Summer programs continued through July. As in previous years, the YMCA brought 18 groups of day campers to the Kids' Library each week, adding to the general busy energy of the room each day. We are happy to offer this service to the YMCA day campers, some of whom signed up for Summer Reading through their YMCA visits. Elmhurst Children's Theatre and BAM Theater both came to preview their summer family shows, which were an added bonus for our families in July. A special summer thanks goes to Allan Fenske, our resident amateur astronomer, who volunteered throughout the summer to present our Solar System Science program each week for many interested kids and families.

MIDDLE SCHOOL PROGRAMS

Sewing Club	4 sessions	32 kids
Puppetry Workshop	2 session	6 puppeteers
Iron Chef	July 12	14 chefs
Snacktime Celebration	July 15	20 kids
Taste-Off: Cereal	July 19	11 tasters
Cookies & Canvas Painting Party	July 24	12 painters
Harry Potter Escape Room	July 27	27 escape artists

SCHOOL SERVICES/PRESCHOOL SERVICES

109 items checked out as teacher requests in July.

Conrad Fischer School	4 visits	93 attendees
Kindercare storytime/tour	July 16	20 campers

PROGRAM TOTALS

Children's Programs:	105	Children's Program Attendance:	3,083
Passive Children's Programs:	15	Passive Children's Attendance:	2,317
Middle School Programs:	11	Middle School Attendance:	125
Total programs offered:	131	Total attendance:	5,525

OTHER KIDS' STATS

Reference questions:	1,138
Total item circulation:	51,608
Total database usage:	7,122
Total downloads:	622
Study room use:	157

VOLUNTEERS

182 middle school volunteers donated **829** hours of service to the Library in July.

STAFF TRAINING AND PROFESSIONAL DEVELOPMENT

July 24	ILA Committee Training	AP	7.5 hours
			Total: 7.5 hours

2019 Summer Reading Program "A Universe of Stories"

Babies and Preschool	1,182 (24.9%)	
Elementary (Gr K-5)	2,800 (59%)	
Middle School	763 (16.1%)	
<i>Total kids registered:</i>	<i>4,745</i>	<i>Last year: 4,787</i>

CIRCULATION REPORT

July 2019

TOTAL CIRCULATION:

July 2019 = 117,945

July 2018 = 123,232

Circulation for July 2019 decreased 4% compared to July 2018.

% of checkouts done on self-checks July 2019 = 33%

Holdings:

- Placed this month: 8,487
 - Staff placed = 1,458
 - Patron placed = 6,093
 - Placed in LINKin = 936
- Placed a year ago: 8,661
- Percent Change: -2%
- Amount of holds filled this month: 7087
 - Elmhurst items = 6,033
 - LINKin items = 940
 - OCLC items = 114
- Filled a year ago: 7,690
- Percent Change: -8%
- Holds Not Picked Up: 804 (11%)

ILL:

- ILL sent this month: 1,288 (LINKin = 956 / OCLC = 332)
- ILL sent a year ago: 1,342
- Percent Change: -2%
- ILL received this month: 1,280 (LINKin = 1,163/ OCLC = 117)
- ILL received a year ago: 1,240
- Percent Change: 3%

Non-Resident Cards purchased: 4 for \$1,434.45

Book Sale Room:

- Revenue: \$ 420.84

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	92,665	79%
Digital Material	15,946	14%
Reciprocal Borrowers	6,288	5%
Interlibrary Loans Sent	1,288	1%
Outreach Patrons	651	1%
Non Residents-Unincorporated	505	<1%
Teachers	109	<1%
Elmhurst Work Perks	230	<1%
Non Resident Taxpayers	149	<1%
Elmhurst Businesses	75	<1%
Elmhurst College Students	38	<1%
Limited Access	1	<1%
Total	117,945	100%

of Patrons Served at Drive-up Window:

- July 2019 = 2,338
- July 2018 = 2,238
- Percent Change: 4%

Highest Hourly Rate of Circulation Transactions:

Sunday, July 21: Average 1,054 items/hour.*

*items checked in, checked out and renewed

Of Note:

- Mary M. worked the Farmer's Market on July 3.
- Debbie led Wine Club on July 5.
- Sam facilitated In Stitches on July 9.
- Debbie led Ciao Italia on July 10.
- Debbie facilitated In Stitches on July 17.
- Chris and Debbie worked in the Makery.
- 19 volunteers worked for 149 hours.
- 1,952 patrons have registered for our Text Notification service; 53 in July

Notable Circulation Figures:

- 15,946 Digital Media
 - 3,811 Digital Library of Illinois
 - 2,410 Hoopla
 - 2,860 eLearning
 - 830 Cloud Library
 - 947 Freegal downloads
 - 3,617 Freegal songs streamed
 - 817 RBG Digital
 - 383 Kanopy
 - 23 Artist Works
 - 223 BookFlix
 - 19 TrueFlix
 - 6 Tumblebooks
- 632 Electronic Devices
 - 35 Assistive Technology iPad
 - 131 Laptop
 - 36 ADS Nook
 - 41 KIDS' Nook
 - 32 Projector
 - 14 VHS to DVD Converter
 - 87 Creative Studio Visual and Audio Equipment
 - 138 KIDS LaunchPad
 - 1 KIDS LaunchPad View
 - 12 ADS LaunchPad
 - 19 ADS Media Player
 - 11 KIDS' Media Player
 - 11 Photo Equipment
 - 34 Hot Spots
 - 27 Makery Equipment
 - 3 Graphing Calculator
- Items from Library of Extraordinary Things
 - 146 Adult Board Games
 - 71 Appliances
 - 19 Cake Pans
 - 16 Adventure Backpacks
 - 233 KIDS' Board Games
 - 149 KIDS' Toys
 - 215 KIDS' Puppets
 - 126 KIDS' Puzzles
 - 388 KIDS' STREAM Kits

**Board Report
July 2019**

	Jul-19	Jul-18	PER CENT CHANGE	CUMULATIVE TOTAL		PER CENT CHANGE
				FY 19	FY 18	
Circulation						
Adult	61,150	64,377	-5%	398,054	413,487	-4%
Kids' Library	55,507	57,609	-4%	329,870	338,150	-2%
Unspecified	1,288	1,246	3%	9,665	9,626	0%
Total	117,945	123,232	-4%	737,589	761,263	-3%
<i>Digital Material</i>	15,946	14,748	8%	101,961	105,963	-4%
<i>Database Usage</i>	21,091	27,701	-24%	164,741	45,272	264%
Number of Days Open	30	30				
Online Statistics						
Web Site Visits	131,883	201,838	-35%	962,194	1,480,964	-35%
Web Site Unique Visitors	129,307	197,001	-34%	978,763	1,436,052	-32%
Web Site Page Views	152,590	218,666	-30%	1,197,135	1,617,697	-26%
Sessions on Public Computers	25,730	20,310	27%	169,353	136,920	24%
Wifi Sessions	25,421	22,878	11%	169,039	139,253	21%
Reference Queries						
Adult Reference	4,282	4,790	-11%	28,785	30,452	-5%
Kids' Library	1,138	1,252	-9%	9,499	8,861	7%
Total Reference Req.	5,420	6,042	-10%	38,284	39,313	-3%
<i>One to One Tutorials</i>	11	30	-63%	168	148	14%
Meeting Room Use						
Library Programs	202	172	17%	1,186	1,135	4%
Public Meetings	64	60	7%	661	646	2%
*Group Study Rooms	1,355	1,442	-6%	10,767	10,839	-1%
Total Programs/Meetings	1,621	1,674	-3%	12,614	12,620	0%
<i>Passive Programs</i>	15	6	150%	44	48	-8%
Program Attendance						
Adults	1,295	1,149	13%	8,016	7,680	4%
Teens	34	N/A		580	N/A	
Middle School	125	N/A		2,038	N/A	
Kids	3,083	4,677	-34%	24,966	37,353	-33%
Library Wide	484	N/A		1,200	N/A	
Passive Program	2,798	1,834	53%	12,253	9,069	35%
Total Program Attendance	7,819	5,826	34%	49,053	45,033	9%
Visitor Count						
In-house	56,850	57,962	-2%	339,350	343,707	-1%
Drive-up	2,338	2,238	4%	16,185	16,293	-1%
Total	59,188	60,200	-2%	355,535	360,000	-1%
<i>Makery</i>	1,590	1,146	39%	9,579	1,883	409%
<i>Creative Studio</i>	127	129	-2%	941	155	507%

**Board Report
July 2019**

Elmhurst Library Cards

Card Holders 07/01/19	31,345
Added	209
Withdrawn	603 Purge of expired cards
Card Holders 07/31/19	30,951

Elmhurst Cards Used 10,752 10,080 7%

Nonresident Cards

	ADULT	JUVENILE	TOTAL
Card Holders 07/01/19	71	13	84
Added	9	1	10
Expired	9	2	11
Card Holders 07/31/19	71	12	83

Reciprocal Borrower Cards

Card Holders 07/01/19	1,836
Added	90
Expired	73
Card Holders 07/31/19	1,853

Collection Totals

	Adult	Juvenile	Total
Books	127,810	79,382	207,192
Compact Discs	19,645	2,199	21,844
Playaways Audio	1,405	632	2,037
Magazines	7,173	340	7,513
DVDs	16,100	6,478	22,578
Blu-ray	1,569	503	2,072
CD-ROM	0	169	169
Console Video Games	864	817	1,681
Launchpads	7	42	49
Culinary Cupboard	76	0	76
Board Games/Puzzles	195	115	310
eReaders	60	0	60
Knitting Needles	41	0	41
Vinyl Records	126	0	126
Kits	13	198	211
Toys	0	349	349
eBooks	37,722	0	37,722
eAudio Recordings	20,849	0	20,849
eComics	5,105	0	5,105
eMusic	8,190	0	8,190
eVideo	26,019	0	26,019
eMagazines	193	0	193
Equipment (Circulating)	142	0	142
Media Players	14	0	14
Photo Equipment	11	0	11
Echo Devices	5	0	5
Makery (Equip. Power Cords)	18	0	18
Canvas Bags	2,824	0	2,824
Teachers Bags	76	0	76
Umbrellas	19	0	19
Creative Studio	70	0	70
TOTAL	276,341	91,224	367,565