

DIRECTOR'S REPORT

We are embarking upon a new campaign to encourage patrons to carpool to the Library, especially when attending meetings or events. The Marketing Department designed a slogan that encourages patrons to: "Walk, Ride, Share, your way to the Elmhurst Public Library." As the slogan states, we'd like patrons to be mindful of other options for traveling to the Library besides driving. And if they do drive to the Library, to consider picking up their friend or neighbor to conserve parking spaces. We will provide incentives like stickers and car magnets for patrons who walked, rode, or shared their way to the Library. We're hoping this might ease some of the parking problems when we host programs and meetings that are very full.

Be sure to check out the display case located on the left side of the entryway when you visit the Library. The programming committee came up with a series of thought provoking questions for patrons to answer. This type of interactive display is always a big hit with everyone. Patrons like to participate and then read other's responses. The questions change weekly and the display will be up all summer.

Adult Services Department

June 2019

Adults	679	
Art in Chicago: A History From the Fire to Now	44	Kickstarting Creativity: Writing 8
Becoming More Visible Film and Discussion	4	Medicare 101 44
Beer Club	5	Next Chapter Book Club 71
Blue Bird and Cherry Blossoms: A Painting Workshop	24	Open Bridge Club 11
Board Game Club	42	Photoshop Clinic: Line Drawing for the Laser Cutter 7
Book Discussion: <u>The Billionaire's Vinegar</u>	6	Present: Dementia Activity Club - Wassily Kandinsky Color Study 2
Bridge & Pinochle Club	58	Reverse Mosaic Stepping Stones 20
Ciao Italia! Summer Special	5	Scrabble Club 9
Coloring for Mindfulness	4	Self-Care Apps 5
Common Connection Creativity Film Series: <i>Loving Vincent</i>	18	Senior Technology Series: Google Drive 8
Converting VHS to DVD & Digital	12	<i>Stranger Things</i> Trivia 38
Create A Business Plan with Gale	30	Summer Flicks: <i>Apollo 13</i> 8
Cricut Design Space Essentials	11	Tangling Club 8
CROP Day	3	TED Talk Conversations: The Creative Spark 4
Digital Voice Assistants	2	The Library at the Farmers Market 89
Dish! Club for Cooks	7	Ukulele Circle 3
Drop-in Makery Help: Carvey & Easel	0	Wine Club 8
Drop-in Makery Help: Cricut Design Space	2	Passive Programs (3)
Drop-in Makery Help: Silhouette Studio	0	
Elmhurst Business Connection	7	Teens 47
Excel Basics: Projects	13	First Friday Movie 10
Facebook for Business	6	Meet a 3D Artist - For Grades 7-12 and Adults 10
Genealogy Club: Dig Into Your Research	2	Monday Crafternoons 2
In Stitches / Learning to Knit	9	SmashBros Tournament 18
iPhone Basics	13	Teen Creative Writing Workshop 6
Is Your Business Website Relevant for 2019?	9	Teen Improv Team 1

Number of Adult Programs:	46
Number of Teen Programs:	6
Total Number of Programs :	52
Total Number of Programs Compared to June 2018 (47):	10.6%
Total Attendance Compared to June 2018 (1001):	- 27.5%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2019 Total Uses							1399	1713	1639	1557	1541	1563
2018 Total Uses	1383	1541	1702	1499	1455	1442	1439	1587	1656	1594	1492	1629

Patron Interactions

	Reference Questions	Library Info Questions	Tech Consults (>15 min)	Other Consult (>15 min)
June 2019	3558	1792	25	12
June 2018	4805	1645	29	24
% Increase	-26%	+8.9%	-14%	-50%
Monthly Average (12 mo)	4220	1877	24	24

KIDS' LIBRARY

June 2019

PROGRAMS	Sessions	Total
Chicka Chicka Baby (infants)	9 sessions	221
Rise & Shine (ages 1-3)	16 sessions	863
Rhyme Time (ages 1-2)	3 sessions	78
Songs and Stories (ages 1-2)	10 sessions	215
Saturday Family Storytime	1 session	39
Road to Reading (ages 3-5)	4 sessions	161
POWS Kick Off Day puppet shows	4 shows	295
Lions Vision Prescreening	2 sessions	51
Music Factory (ages 3-4)	3 sessions	66
A Little Night Music (ages 5-8)	3 sessions	31
Get Ready for First Grade	6 sessions	82
Get Ready for Kindergarten	6 sessions	69
Grades 2-3 Book Discussion	3 sessions	31
Grades 4-5 Book Discussion	2 sessions	10
Page Pals (gr 2-3)	3 sessions	33
Solar System Science (families)	3 sessions	48
Beginning Spanish (gr 1-5)	3 sessions	48
Learn 3D Printing (gr 3-5)	2 sessions	16
Apollo 11 Landing (gr 3-8)	June 7	30
Family Universe STEM Party	June 8	92
Read to the Dogs (gr K-8)	June 8	89
Code Ninjas (gr K-8)	June 11	82
Galaxy Animals Painting (gr 3-8)	June 14	23
.io Fenzy (gr 1-5)	June 14	6
Trolley Storytime (all ages)	June 15	26
Be an Astronaut (gr 3-8)	June 21	26
Junior Lego Club (gr K-2)	June 21	22
Illustrator Jacob Grant (families)	June 22	35
Lego Robotics (gr 3-5)	June 25	14
Kids' Zumba (gr 3-8)	June 28	25
Singer Alina Celeste (families)	June 29	65
Passive: Open Lego (families)	June 29	10
Passive: 1000 Books Before K	all month	75
Passive: Guessing Jar, 3 weeks	3 weeks	2,220
Passive: Trivia Contest, 3 weeks	3 weeks	80
Passive: Summer Reading Registration, June		4,421

The Summer Reading Program, "A Universe of Stories," kicked off June 1. Our Middle School Volunteers have been busy with kids and families signing up and receiving reading prizes all month, and staff have been busy with programs and reference questions. Trolley Storytime with City Centre began this month. This is a nice way for the Kids' Library to partner with the city's summer programming. The Kids' Library also hosted the Lion's Club vision pre-screening

on June 6 and June 29. We are happy to partner with the Lion's Club to provide this service to families.

MIDDLE SCHOOL PROGRAMS

Snacktime Celebration	June 7	38 kids
3D Printing: Basics	June 13	7 designers
Cutthroat Kitchen	June 14	12 chefs
Taste off: Cheese	June 21	10 tasters

SCHOOL SERVICES/PRESCHOOL SERVICES

253 items checked out as teacher requests in June.

Conrad Fischer School, 12 visits, 337

Buttons and Bows, 1 visit, 48

Madison School, 4 visits, 132

PROGRAM TOTALS

Children's Programs:	114	Children's Program Attendance:	3,584
Passive Children's Programs:	9	Passive Children's Attendance:	6,806
Middle School Programs:	4	Middle School Attendance:	67
Total programs offered:	127	Total attendance:	10,457

OTHER KIDS' STATS

Reference questions:	1586
Total item circulation:	57,388
Total database usage:	4,238
Total downloads:	521
Study room use:	140

VOLUNTEERS

150 middle school volunteers donated 802 hours of service to the Library in June.

STAFF TRAINING AND PROFESSIONAL DEVELOPMENT

June 22-24	ALA Conference Washington DC AP JK KD	67.5 hours
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Total: 67.5 hours

CIRCULATION REPORT

June 2019

TOTAL CIRCULATION:

June 2019 = 118,666

June 2018 = 128,715

Circulation for June 2019 decreased 8% compared to June 2018.

% of checkouts done on self-checks June 2019 = 36%

Holds:

- Placed this month: 8,378
 - Staff placed = 1,372
 - Patron placed = 6,016
 - Placed in LINKin = 990
- Placed a year ago: 8,885
- Percent Change: -6%
- Amount of holds filled this month: 6,835
 - Elmhurst items = 5,753
 - LINKin items = 957
 - OCLC items = 125
- Filled a year ago: 7,389
- Percent Change: -7%
- Holds Not Picked Up: 696 (10%)

ILL:

- ILL sent this month: 1,102 (LINKin = 874 / OCLC = 228)
- ILL sent a year ago: 1,306
- Percent Change: -16%
- ILL received this month: 1,287 (LINKin = 1,162/ OCLC = 125)
- ILL received a year ago: 1,307
- Percent Change: -2%

Non-Resident Cards purchased: 1 for \$222.00

Book Sale Room:

- Revenue: \$ 494.45

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	95,750	81%
Digital Material	13,761	12%
Reciprocal Borrowers	6,243	5%
Interlibrary Loans Sent	1,102	1%
Non Residents-Unincorporated	585	<1%
Outreach Patrons	548	<1%
Teachers	253	<1%
Elmhurst Work Perks	216	<1%
Non Resident Taxpayers	105	<1%
Elmhurst Businesses	68	<1%
Elmhurst College Students	33	<1%
Limited Access	2	<1%
Total	118,666	100%

of Patrons Served at Drive-up Window:

- June 2019 = 2,128
- June 2018 = 2,220
- Percent Change: -4%

Highest Hourly Rate of Circulation Transactions:

Sunday, June 23: Average 1,047 items/hour.*

*items checked in, checked out and renewed

Of Note:

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- Christy worked the Farmer's Market on June 5.
- Sam facilitated In Stitches on June 11.
- Debbie led Ciao Italia on June 12.
- Debbie facilitated In Stitches on June 19.
- Chris and Debbie worked in the Makery.
- Twenty volunteers worked for 139 hours.
- 1,895 patrons have registered for our Text Notification service; 59 in May.

Notable Circulation Figures:

- 13,761 Digital Media
 - 3,475 My Media Mall
 - 701 Cloud Library
 - 815 Freegal downloads
 - 2,614 Freegal songs streamed
 - 2,205 Hoopla
 - 800 RBG Digital (formerly Zinio)
 - 395 Kanopy
 - 2,609 eLearning
 - 13 Artist Works
 - 61 BookFlix
 - 51 TrueFlix
 - 22 Tumblebooks
- 610 Electronic Devices
 - 27 Assistive Technology iPad
 - 163 Laptop
 - 33 ADS Nook
 - 32 KIDS' Nook
 - 27 Projector
 - 3 VHS to DVD Converter
 - 87 Creative Studio Visual and Audio Equipment
 - 114 KIDS LaunchPad
 - 2 KIDS LaunchPad View
 - 8 ADS LaunchPad
 - 14 ADS Media Player
 - 10 KIDS' Media Player
 - 13 Photo Equipment
 - 35 Hot Spots
 - 41 Makery Equipment
 - 1 Graphing Calculator
- Items from Library of Extraordinary Things
 - 137 Adult Board Games
 - 65 Appliances
 - 47 Umbrellas
 - 18 Cake Pans
 - 16 Adventure Backpacks ← New Collection
 - 276 KIDS' Board Games
 - 207 KIDS' Toys
 - 216 KIDS' Puppets
 - 400 KIDS' STREAM Kits

Highlights from June include:

- We kicked off June with an interactive Lobby display supporting our Common Connection: Creativity theme. Each week a new prompt is put up regarding creativity, which invites patrons to reflect and share their ideas on a post-it. Samples prompts include:
 - Share your favorite life hack.
 - What do you think needs to be invented?
 - Share a summer activity that inspires your imagination.
- We started our monthly visits to the Farmers Market in June. The Marketing Department coordinates this outreach effort by coordinating the schedule and call for volunteers from all of the other Departments to ensure full coverage. We are there on the first Wednesday of every month, June through October.
- We are happy to have been part of Summer Reading Kick-Off Day! We were there to document the day's festivities with photographs and share social media about the event to entice people to come out to the Library. Additionally, we have received positive feedback on the streamlined booklogs and prize changes.

Marketing's focus in June includes:

Program

Common Connection: Creativity - elmlib.org/common

This series of programs uses film, discussion, and critical thinking to identify topics that influence the world today - no matter who we are.

Creativity gives our world colors, sounds, and ideas. Imaginations can run free at the Library. Who know what will happen next?

Collection

ArtistWorks - elmlib.org/artistworks

One of our many [eLearning](#) databases.

Discover thousands of online music lessons across multiple genres. Taught by world-renown musicians.

Access with your EPL card number and last name.

Service

Creativebug - elmlib.org/creativebug

Our newest digital collection!

Access 1,000+ online classes in painting, knitting, crafting, sewing, cake decoration, and more! Taught by recognized design experts and artists.

Sign up with your EPL card number.

Amenity

Self-Check Stations

Easy to use touch screens allow you to check out materials, renew items, and see if holds are ready for pickup.

Choose to print or email receipts.

Located next to the Checkout Desk and in the Kids' Library



ArtistWorks is the featured *In Focus* Lobby display again in July.
Be sure to check out the popular and interactive Ukulele!



Here is a sample screenshot of our online presence from June:



Chicago Wholesales

4 reviews

★★★★★ a month ago

The very best & i'm from hillside ;) excellent helpful & friendly staff always learning together as a community. I am a regular here and always will be no matter where I live. Highly recommended from blu ray & Nintendo to cd and powerful cpu labs with no limits to what you can accomplish here especially with such an amazing staff to answer all of your questions.

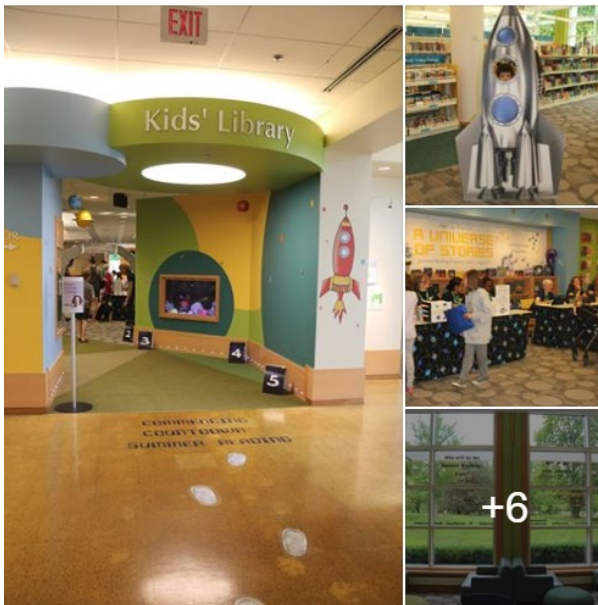
← Reply 👍 Like



Elmhurst Public Library

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A sneak peek into today's Summer Reading Kick-Off activities. Our Universe of Stories theme promises a day full of fun.



1,591 People Reached

90 Reactions, Comments & Shares ⓘ

79	66	13
Like	On Post	On Shares
9	9	0
Love	On Post	On Shares
0	0	0
Comments	On Post	On Shares
2	2	0
Shares	On Post	On Shares

439 Post Clicks

267	1	171
Photo Views	Link Clicks ⓘ	Other Clicks ⓘ

NEGATIVE FEEDBACK

2	0
Hide Post	Hide All Posts
0	0
Report as Spam	Unlike Page

Reported stats may be delayed from what appears on posts



facebook



Instagram



askelmhurst · Following



askelmhurst Summer reading swag:
Free with Library card.
Books, movies, music, and games for a cloudy afternoon: Free with Library card.
Knowing you looked good while browsing the stacks: Priceless.
#elmhurstpubliclibrary #elmhurstil #summerreading #librarylife

5w



Liked by heidithebee and 25 others

JUNE 4



**Board Report
June 2019**

	Jun-19	Jun-18	PER CENT CHANGE	CUMULATIVE TOTAL FY 19	FY 18	PER CENT CHANGE
Circulation						
Adult	57,179	61,611	-7%	336,905	349,110	-3%
Kids' Library	60,190	65,797	-9%	274,363	280,541	-2%
Unspecified	1,297	1,307	-1%	8,377	8,380	0%
Total	118,666	128,715	-8%	619,644	638,031	-3%
<i>Digital Material</i>	13,761	14,255	-3%	86,015	91,215	-6%
<i>Database Usage</i>	21,031	27,701	-24%	143,650	45,272	217%
Number of Days Open	30	30				
Online Statistics						
Web Site Visits	130,585	214,423	-39%	830,311	1,279,126	-35%
Web Site Unique Visitors	151,268	209,008	-28%	849,456	1,239,051	-31%
Web Site Page Views	199,597	230,897	-14%	1,044,545	1,399,031	-25%
Sessions on Public Computers	24,987	22,800	10%	143,623	116,610	23%
Wifi Sessions	23,637	23,610	0%	143,618	116,375	23%
Reference Queries						
Adult Reference	3,558	4,805	-26%	24,503	25,662	-5%
Kids' Library	1,586	1,755	-10%	8,361	7,609	10%
Total Reference Req.	5,144	6,560	-22%	32,864	33,271	-1%
<i>One to One Tutorials</i>	25	24	4%	157	118	33%
Meeting Room Use						
Library Programs	179	177	1%	984	963	2%
Public Meetings	78	80	-3%	597	586	2%
*Group Study Rooms	1,399	1,439	-3%	9,412	9,397	0%
Total Programs/Meetings	1,656	1,696	-2%	10,993	10,946	0%
<i>Passive Programs</i>	12	6	100%	29	42	-31%
Program Attendance						
Adults	679	1,001	-32%	6,721	6,531	3%
Teen	46	N/A		546	N/A	
Middle School	67	N/A		1,913	N/A	
Kids	3,584	9,543	-62%	21,883	32,676	-33%
Library Wide	716	N/A		716	N/A	
Passive Program	6,806	5,852	16%	9,455	7,235	31%
Total Program Attendance	11,898	10,544	13%	41,234	39,207	5%
Visitor Count						
In-house	53,912	57,057	-6%	282,500	285,745	-1%
Drive-up	2,128	2,228	-4%	13,847	14,055	-1%
Total	56,040	59,285	-5%	296,347	299,800	-1%
<i>Makery</i>	1,415	1,146	23%	7,989	1,883	324%
<i>Creative Studio</i>	130	129	1%	823	155	431%

**Board Report
June 2019**

Elmhurst Library Cards

Card Holders 06/01/19	31,313
Added	284
Withdrawn	252
Purge of expired cards	
Card Holders 06/30/19	31,345

Elmhurst Cards Used 10,599 10,007 6%

Nonresident Cards

	ADULT	JUVENILE	TOTAL
Card Holders 06/01/19	77	15	92
Added	2	0	2
Expired	8	2	10
Card Holders 06/30/19	71	13	84

Reciprocal Borrower Cards

Card Holders 06/01/19	1,826
Added	96
Expired	86
Card Holders 06/30/19	1,836

Collection Totals

	Adult	Juvenile	Total
Books	128,598	79,710	208,308
Compact Discs	19,688	2,191	21,879
Playaways Audio	1,373	629	2,002
Magazines	7,069	322	7,391
DVDs	16,033	6,446	22,479
Blu-ray	1,551	496	2,047
CD-ROM	0	169	169
Console Video Games	863	805	1,668
Launchpads	7	42	49
Culinary Cupboard	76	0	76
Board Games/Puzzles	187	115	302
eReaders	60	0	60
Knitting Needles	41	0	41
Vinyl Records	127	0	127
Kits	13	199	212
Toys	0	351	351
eBooks	37,382	0	37,382
eAudio Recordings	20,697	0	20,697
eComics	4,972	0	4,972
eMusic	8,089	0	8,089
eVideo	26,230	0	26,230
eMagazines	193	0	193
Equipment (Circulating)	139	0	139
Media Players	14	0	14
Photo Equipment	10	0	10
Echo Devices	5	0	5
Makery (Equip. Power Cords)	18	0	18
Canvas Bags	2,835	0	2,835
Teachers Bags	76	0	76
Umbrellas	19	0	19
Creative Studio	70	0	70
TOTAL	276,435	91,475	367,910