

## DIRECTOR'S REPORT

Checkout statistics were up three percent from March 2015. Digital materials, alternative collections and electronic device checkouts continue to remain strong. Umbrella checkouts were also popular this month thanks to all the rain!

We'll be adding two new items to the collection very soon. Patrons will be able to check out GoPro cameras and Launchpads. Launchpads are a new product offered by Playaway. We already have several hundred Playaway audio books in our collection. Playaway's new product, the Launchpad, is a pre-loaded tablet with games and apps for teens and adults. Because we plan to continue to expand alternative collections, staff decided to give the collection a name. We are calling it the Library of Extraordinary Things. Look for a special article in the next Fine Print letting patrons know about all the fun things they can check out at EPL.

Several staff members attended the Public Library Association (PLA) Conference in Denver this month. They came back very excited and infused with new energy. The PLA conference is geared exclusively to Public Libraries with programs and exhibits that are on trend. The conference takes place every two years and we usually send two to three people.

# Adult Services Department

March 2016

## Programming

March	16 Technology Classes	128
March 1	Spring Art Lecture Series: 1916: Art and Culture of 100 Years Ago	20
March 1	Read Between the Wines- Book Discussion at Flight 112	12
March 1,8,16	In Stitches Needleworkers	16
March 2	Navigating Your Financial World: Estate Planning	25
March 2	Next Chapter Book Club	10
March 3	Elmhurst Job Club	5
March 3	Open Chess Club	3
March 3	Sip 'n' Stitch @ Brewpoint	4
March 4	Wine Club	6
March 4,18	Teen Crafternoons	6
March 4,11,18,25	Friday Features	159
March 5	DIY Craft Day	15
March 5	Staff-Led Tours of EPL	8
March 6	Film Screening: The Human Experiment	100
March 7,7	VIP Intro to Zentangle	13
March 7	Conversemos en Espanol!	15
March 7,14,21,28	Night at the Improv	37
March 8	Coloring for Grown-Ups	13
March 8	Beer Club	13
March 8	Genealogy Club	6
March 8	Meet Marie Antoinette	59
March 9	Meet the Comfort Dogs	30
March 9	Dish! Club for Cooks	9
March 9	Ciao Italia! Conversational Group	24
March 10	VIP: Culture Club - Iran	58
March 10	Blogspiration	1
March 10	Where Did My QuickBooks Go? It's In the Cloud!	15
March 11	District 205 Transitions Program	9
March 11	York Chamber Music	50
March 13	100-Year Before-Hours Birthday Party	550
March 13	Bel Sonore Chamber Ensemble	19
March 14	Free Career Counseling - 30 Minute Session	5
March 14	Cookbook Challenge & Potluck	6
March 14	Parlons en Francais	9
March 15	Create a Quote of Art: A Painting Workshop	18
March 16,16	Great Decisions Series: The Future of Kurdistan	20
March 16,17,17	Book Discussion: Close Your Eyes, Hold Hands	31
March 17	Elmhurst Business Connection	11
March 17	Open Bridge Club	7
March 18	Read To Me! A Storytime for Grown-Ups	4
March 18	Date Night at the Movies	26
March 21,21	[VIP] Zendalas: 3D Zentangle Objects	11
March 21	Teen Resume & Interviewing Workshop	9
March 21	Grandparenting from Afar	7
March 22,22	VIP Creative Card Making	30
March 22	Meet Eleanor Roosevelt	65
March 23	Teen Summer Job & Volunteer Fair	115
March 23	Gardening As We Age	8
March 24	Cultural Exchange Movie: A Separation	6
March 24	Intro to Mindfulness for Seniors	12
March 24	The Basics of Budgeting & Debt Management	5
March 29	A Long Time Ago: The History of Star Wars	10
March 30	Craft Lab: Home Design	6
March 30	GMOs: What Are the Issues?	20

## Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
<b>2016 Total Uses</b>										<b>1409</b>	<b>1472</b>	<b>1368</b>
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

## Online Research Tool Statistics

	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015	August 2015	July 2015
All Magazine/News Indexes	8961	10,521	8278	7309	10,702	9343	9167	7601	9571
Ancestry	3127	2168	2171	1964	2404	2175	3040	2912	1613
Consumer Reports.org	130	144	173	160	147	130	184	196	155
Morningstar	404	280	830	273	285	529	876	252	265
Novelist	303	539	327	428	206	290	144	321	200
Public Records	467	405	396	395	468	461	453	426	436
Reference USA	662	697	696	1202	1610	557	725	604	569
Valueline	2730	2870	2947	2709	2648	2511	2340	2186	2314

## Digital Media Report

	Mar 2016	Feb 2016	Jan 2016	Dec 2015	Nov 2015	Oct 2015	Sept 2015	August 2015	July 2015
<b>E-Audiobooks</b>	<b>1382</b>	<b>1257</b>	<b>1345</b>	<b>1181</b>	<b>1219</b>	<b>1303</b>	<b>1207</b>	<b>1291</b>	<b>1456</b>
Hoopla	195	129	170	148	140	151	147	220	165
MyMediaMall	1187	1128	1175	999	1024	1088	1001	1022	1214
<b>E-Books</b>	<b>3479</b>	<b>3355</b>	<b>3374</b>	<b>3009</b>	<b>2727</b>	<b>2729</b>	<b>2823</b>	<b>3099</b>	<b>3096</b>
Hoopla	97	112							
MyMediaMall	2891	2746	2893	2532	2266	2279	2372	2640	2604
3M Cloud	491	497	481	477	461	450	451	459	492
<b>E-Classes</b>	<b>599</b>	<b>1395</b>	<b>1248</b>	<b>553</b>	<b>592</b>	<b>494</b>	<b>674</b>	<b>685</b>	<b>460</b>
Gale Courses Trial	4	3	10	3	2	6	3	15	6
Lynda.com	595	1392	1238	550	590	488	671	677	453
<b>E-Serials</b>	<b>1508</b>	<b>1435</b>	<b>1810</b>	<b>1280</b>	<b>841</b>	<b>997</b>	<b>786</b>	<b>887</b>	<b>782</b>
PressReader(News)	670	710	885	599	*new				
Zinio(Magazines)	838	725	925	681	841	997	786	887	782
<b>E-Music</b>	<b>5425</b>	<b>4837</b>	<b>4269</b>	<b>4760</b>	<b>5019</b>	<b>4051</b>	<b>3642</b>	<b>4103</b>	<b>4206</b>
Freegal Downloads	999	1062	1084	1103	1243	994	1119	1224	1126
Freegal Streaming	3735	2980	2841	3223	3159	2479	2083	2266	2630
Hoopla	173	136	180	202	192	185	148	134	171
Naxos	518	659	164	232	425	393	292	479	279
<b>E-Tutoring (Tutor.com)</b>	<b>10</b>	<b>12</b>	<b>10</b>	<b>36</b>	<b>23</b>	<b>59</b>	<b>27</b>	<b>11</b>	<b>10</b>
<b>E-Videos</b>	<b>196</b>	<b>210</b>	<b>260</b>	<b>202</b>	<b>136</b>	<b>157</b>	<b>123</b>	<b>161</b>	<b>225</b>
Hoopla	191	198	258	194	132	154	115	145	211
InstantFlix/IndieFlix	0	6	0	7	0	0	4	14	13
MyMediaMall	1	1	2	1	4	3	4	2	1
PBS Video Collection	4	5							
<b>Transparent Languages</b>	<b>72</b>	<b>37</b>	<b>39</b>	<b>45</b>	<b>20</b>	<b>31</b>	<b>41</b>	<b>28</b>	<b>19</b>

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
March 2016	5079	1287	45	9



## KIDS' LIBRARY

March 2016

PROGRAMS	Sessions/Date	Kids	Adults	Total
Chicka Chicka Baby ST (infants)	8 sessions	90	114	204
Fun for Ones ST (age 1)	2 sessions	26	22	48
Rise and Shine ST (ages 1-5)	14 sessions	491	421	912
Rhyme Time (ages 1-2)	7 sessions	97	105	202
Time for Twos (age 2)	5 sessions	58	55	113
Free to be Three (age 3)	3 sessions	38	39	77
Road to Reading (ages 3-5)	6 sessions	115	35	150
Pajama Storytime (families)	5 sessions	36	26	62
Saturday Family Stories (families)	4 sessions	58	51	109
We Love Reading (gr K-1)	2 sessions	44	0	44
Kids' Chess (ages 6-14)	4 sessions	53		53
Learn Mandarin (gr 1-5)	4 sessions	35		35
Learn to Crochet (gr 4-5)	4 sessions	36		36
Spanish Storytime (families)	March 4	13	12	25
Way Cool Adventures: Animals	March 10	21		21
Agario (gr 1-5)	March 11	10		10
Parent/Child Book Discussion	March 12	2	2	4
Learn to Use a 3D Printer (gr 3-5)	March 14	9		9
Junior Scientists: Raspberry Pi (gr K-2)	March 17	15		15
Science Friday: Raspberry Pi (gr 3-5)	March 18	11		11
Read to the Dogs (all grades)	March 19	45		45
Junior LEGO (gr K-2)	March 21	27		27
Kids' Culture Club: Iran (gr 3-8)	March 24	13		13
Open LEGO (families)	March 26	19		19
Movie: A Bug's Life (families)	March 31	29	17	46
Outdoor Poetry Illustrated (all)	March 31	26		26

We helped celebrate the library's 100<sup>th</sup> birthday with hands-on family activities all week from March 21 – March 26. Kids and their families played party games and created decorative party hats, "100-Years" sunglasses, party cupcakes, and more. Over spring break, we partnered with the Elmhurst History Museum with a drop-in program "Outdoor Poetry Illustrated," and a showing of "A Bug's Life."



Reading to the Dogs

### MIDDLE SCHOOL PROGRAM ATTENDANCE

3D Projections	March 8	10
Taste Off: Frozen Foods	March 17	7
Iron Chef: Pie	March 25	15
Minecraft Zone	March 28	25

### SCHOOL SERVICES

Twenty-one classroom collections totaling 531 items circulated to 14 Elmhurst schools.

Timothy Christian School 6<sup>th</sup> grade class visited the library to hear a presentation on how to search print books and databases for a geography/country project. A total of 78 sixth grade students and three teachers visited for 2 ½ hours.

### PRESCHOOL SERVICES

Thirty-two Madison preschoolers and 25 parents enjoyed a special storytime on their day off, March 18. Sarah Burnside shared stories, songs and rhymes. Nineteen adults attended Sarah's presentation on early literacy that same day. Five of the classroom collections were sent to preschools.

### PROGRAM TOTALS

Children's Programs:	83
Children's Program Attendance:	2,392
Middle School Programs:	4
Middle School Attendance:	57
<b>Total programs offered:</b>	<b>87</b>
<b>Total attendance:</b>	<b>2,449</b>



3D Projection made by middle schoolers on March 8

### VOLUNTEERS

Seven middle school volunteers donated fourteen hours of service to the Library in March.

KL Database Usage	2016			2015			
	Mar	Feb	Jan	Dec	Nov	Oct	Sept
Amazing Animals	42	59	5	0	0	36	4
America the Beautiful	0	20	2	4	0	2	8
BookFlix	497	648	597	420	582	671	?
Early Learning (sessions)	2013	1670	1783	1438	1582	1491	1302
Encyclopedia Americana	61	23	9	28	28	75	25
Grolier Encyclopedia	65	14	15	6	30	63	6
Lands and Peoples	289	8	4	0	7	2	5
New Bk of Science	5	2	0	2	29	97	18
TrueFlix	153	54	24	47	39	60	19
Tumblebooks (views)	128	178	194	200	259	434	236
World Book (hits)	4680	2600	4440	5560	4660	7100	4700

**STAFF TRAINING AND MEETINGS**

March	Shaira	Maker Workshop Webinar	5 ½ hours
Mar 2	Christian, Brian, Peg, & Lori H., Kim	Managing Challenging Patrons	5 hours
Mar 2	Lori H., Gloria & Shaira	Lincoln Story League	12 hours
Mar 4	Shaira	Tween Library Services Network	2 hours
Mar 10	Seraya, Lori L., & Jamie	Managing Challenging Patrons	3 hour
Mar 14	Shaira	ThingLink: App Smash Webinar	1 hour
Mar 16	Sharon & Peg	Saving to the Cloud	2 hour
Mar 19	Lori H., Shaira & Kim	C2E2 Comic Con	22 ½ hours
Mar 24	Sharon, Gloria, Sarah, Shaira, Peg	BT 360 Training	5 hours
Mar 4	Marti	Prairie State Story League	2 hours
<b>Total Staff Development / Training</b>			<b>60 hours</b>

**STAFF**

Sharon Karpiel staffed the Elmhurst Youth Commission's Teen Job / Volunteer Fair at York High School on March 23. It was a huge success, with dozens of companies and organizations offering information about job openings and volunteer spots to hundreds of middle school and high school students. Patti Palmer and Sharon publicized our new teen / adult volunteer program and application process, as well as our summer middle school volunteer program.



# CIRCULATION REPORT

## March 2016

### TOTAL CIRCULATION:

**March 2016 = 114,522**

**March 2015 = 111,104**

Circulation for March 2016 increased 3% compared to March 2015.

% of checkouts done on self-checks = 28%

### Holds:

- Placed this month: 9,713
  - Staff placed = 1,597
  - Patron placed = 6,739
  - Placed in LINKin = 1,377
- Placed a year ago: 9,638
- Percent Change: 1%
- Amount of holds filled this month: 8,539
  - Elmhurst items = 7,101
  - LINKin items = 1,246
  - OCLC items = 192
- Filled a year ago: 8,302
- Percent Change: 3%
- Holds Not Picked Up: 818
- Percent of holds filled: 10%

### ILL:

- ILL sent this month: 1,320 (LINKin = 1,013 / OCLC = 307 )
- ILL sent a year ago: 1,284
- Percent Change: 3%
- ILL received this month: 1,747 (LINKin = 1,555 / OCLC = 192)
- ILL received a year ago: 1,656
- Percent Change: 5%

**Non-Resident Cards purchased:** 3 for a total of \$761.13

### Unique Management Services:

- Accounts submitted this month: 10 @ \$8.95 = \$89.50
- Total cumulative recovery of \$174,331.03 yielding an ROI of 11.99 to 1.

### Book Sale Room:

- Revenue: \$ 568.12

### Ecommerce:

- Non-Resident Fees \$ 761.13
- Lost items/Misc. \$ 354.00
- Fines & Processing Fees \$ 1,666.70
- Out of State Fees \$ 0.00
- Total.....\$ 2,781.83

### Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	86,913	76%
Digital Material	13,882	12%
Reciprocal Borrowers	9,764	9%
Interlibrary Loans Sent	1,320	1%
Non Residents-Unincorporated	702	1%
Teachers	531	<1%
Elmhurst College Students	502	<1%
Outreach Patrons	436	<1%
Elmhurst Businesses	215	<1%
Non Resident Taxpayers	184	<1%
Elmhurst Work Perks	68	<1%
Homeless	5	<1%
<b>TOTAL</b>	<b>114,522</b>	<b>100%</b>

**# of Patrons Served at Drive-up Window:**

- March 2016 = 2,542
- March 2015 = 2,548
- Percent Change: less than 1%

**Highest Hourly Rate of Circulation Transactions:**

Sunday, March 13: Average 2,123 items/hour!\*

\*items checked in, checked out and renewed

**Of Note:**

- Sam facilitated In Stitches on March 8.
- Debbie represented the Library at the City's Wellness Committee on March 9.
- Sam, Laura, Anne Marie, Jamie, Malini and Kelsey attended the Anniversary Pancake Breakfast on March 13.
- We issued 152 Commemorative Anniversary Library Cards in honor of EPL's 100 year anniversary.
- Sam attended IUG in San Francisco March 16-18.
- Debbie facilitated In Stitches on March 16.
- Chris P, Dina, Dulce, and Kelsey assisted with various programs in March.
- Twelve volunteers worked for 40.5 hours.
- Twenty volunteers worked for our 100 Year Anniversary Pancake Breakfast.
- The Circulation Department welcomed Mathew B. as our newest Page.

**Notable Circulation Figures:**

- 13,212 Digital Material
  - 4,079 My Media Mall
  - 491 3M Cloud
  - 999 Freegal downloads
  - 3735 Freegal songs streamed
  - 0 IndieFlix
  - 656 Hoopla
  - 838 Zinio
  - 4 PBS Video Collection
  - 1,632 eLearning
  - 497 BookFlix
  - 153 TrueFlix
  - 128 Tumblebooks
- 2,514 Magazines (ADS and KIDS)
  - 1,143 *Magazines to Go*
- 275 Electronic Devices
  - 0 Assistive Technology iPad
  - 138 Laptop
  - 40 ADS Nook
  - 25 KIDS Nook
  - 4 Projector
  - 8 VHS to DVD Converter
  - 60 Creative Studio Audio and Visual Equipment
- Items from Alternative Collection
  - 132 Creative Studio Rooms
  - 37 Adult Board Games
  - 19 Cake Pans
  - 46 Appliances
  - 21 Umbrellas
- Items checked out for use in Library
  - 32 Laptop (KIDS)
  - 50 iPad (KIDS)



**BOARD REPORT**  
**March 2016**

	<b>Mar-16</b>	<b>Mar-15</b>	<b>PER CENT CHANGE</b>	<b>CUMULATIVE TOTAL FY 16</b>	<b>FY 15</b>	<b>PER CENT CHANGE</b>
<b>Circulation</b>						
Adult	65,956	61,600	7%	189,100	177,262	7%
Kids' Library	46,817	47,756	-2%	133,638	134,341	-1%
Unspecified	1,749	1,748	0%	5,165	5,411	-5%
Total	114,522	111,104	3%	327,903	317,014	3%
Total Minus ILL Sent	1,320	1,284	3%			
Number of Days Open	30	31				
Digital Material	13,882	9,336	49%			
<b>Web Site</b>						
Visits	322,765	304,438	6%	964,864	820,440	18%
Unique Visitors	303,134	286,237	6%	908,729	766,883	18%
Page Views	363,061	345,493	5%	1,081,527	940,586	15%
<b>Reference Queries</b>						
Adult Reference	5,079	5,940	-14%	15,255	16,407	-7%
Kids' Library	1,648	2,082	-21%	4,983	5,655	-12%
Total Reference Req.	6,727	8,022	-16%	20,238	22,062	-8%
<b>Meeting Room Use</b>						
Library Programs	172	151	14%	483	431	12%
Public Meetings	113	81	40%	293	253	16%
*Group Study Rooms	1,409	435	224%	4,249	1,292	229%
Total Programs/Meetings	1,694	667	154%	5,025	1,976	154%
<b>Program Attendance</b>						
Adults & Teens	1,879	784	140%	4,018	1,899	112%
Kids	2,449	2,382	3%	7,077	6,938	2%
Total Program Attendance	4,328	3,166	37%	11,095	8,837	26%
<b>Visitor Count</b>						
In-house	46,945	43,705	7%	135,119	122,434	10%
Drive-up	2,542	2,548	0%	7,469	7,246	3%
Total	49,487	46,253	7%	142,588	129,680	10%
<b>Elmhurst Library Cards</b>						
Card Holders 03/01/16	28,415					
Added	174					
Withdrawn	-197					
Card Holders 03/31/16	28,392					
<b>Elmhurst Cards Used</b>	9,628	9,388	3%			
<b>Nonresident Cards</b>						
Card Holders 03/01/16	81	22	103	<b>Reciprocal Borrower Cards</b>		
Added	8	1	9	Card Holders 03/01/16	<b>2,138</b>	
Expired	5	4	9	Added	<b>147</b>	
<b>Card Holders 03/31/16</b>	<b>84</b>	<b>19</b>	<b>103</b>	Expired	<b>11</b>	
				Card Holders 03/31/16	<b>2,274</b>	

# BOARD REPORT

March 2016

<b>Materials (Selected Statistics)</b>	<b>Adult Added</b>	<b>Adult Withdrawn</b>	<b>Juvenile Added</b>	<b>Juvenile Withdrawn</b>
Books, Non-Fiction	644	1,658	381	665
Books, Fiction	980	1,641	694	591
Compact Discs	129	19	12	193
Playaways Audio	12	0	7	2
Vinyl Records	65	0	0	0
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	1
DVD's	422	62	67	13
Blu-ray	82	1	16	0
Console Video Games	9	0	19	0
Board Games	12	0	0	0
Toys	0	0	6	14
<b>TOTAL</b>	<b>2,355</b>	<b>3,381</b>	<b>1,202</b>	<b>1,479</b>

<b>Collection Totals</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Books	137,353	102,859	240,212
Compact Discs	22,778	3,829	26,607
Playaways Audio	1,060	372	1,432
DVDs	16,012	9,124	25,136
Blu-ray	1,167	237	1,404
CD-ROM	0	184	184
Console Video Games	701	709	1,410
Board Games	27	0	27
Kits	0	49	49
Toys	0	451	451
<b>TOTAL</b>	<b>179,098</b>	<b>117,814</b>	<b>296,912</b>