

DIRECTOR'S REPORT

We are very pleased about receiving the Five Star Award again. It's an acknowledgment to the excellent customer service that staff members deliver. It's also a testament to how the residents of Elmhurst value their Library. We feel so lucky to have such great support and enthusiasm from our patrons and our Board.

Last month I wrote about the STREAM Fest. By all accounts, the Fest was very successful and was enjoyed by patrons of all ages. Kim Calkins, Lead Program Coordinator, was responsible for coordinating the Fest. When putting together these Library-wide programs, she plans with staff members from different departments and then coordinates the staffing on the day of the event. It's quite an accomplishment to successfully plan and implement a program for several hundred people!

The Makery is starting to buzz with activity as patrons begin preparing for their holiday decorating and gift giving. It's very inspiring to see the things people create. As I've said before, it's a true sharing community. Patrons share ideas and inspire others with their projects.

Adult Services Department

October 2018

Adults 1298

		Ladies of the Chicago World's Fair: Celebrating 125 Years	45
3D Printing: Cookie Cutters	12	Lewis Hine: America's Most Important Photographer	33
[VIP] American Cuisine with Chef Maddox: New..	60	LinkedIn Company Page for Your Business	21
Beer Club	9	Lyric Opera Lecture Idomeneo	6
Bitcoin and Cryptocurrency	12	Lyric Opera Lecture: Siegfried	14
Board Game Club	39	Marbled Paper	27
Book Discussion: Exit West	27	Navigate Your Financial World: Medicare Seminar	34
Chicago's Landmarks and the Names Behind...	57	Next Chapter Book Club	55
Ciao Italia! Culture and Conversational Group	15	Open Bridge & Pinochle Club	79
Coloring for Mindfulness	5	Open Bridge Club	17
Common Connection Film Series: All the President's Men	13	Present: Dementia Activity Club	8
Common Connections: TED Talk Conversations about America	10	Queen Elizabeth II: The Extraordinary Life of a ...	64
[VIP] Creative Card Making	31	Senior Technology Series: Computers for Beginners	5
Cricut Design Space Essentials	7	Social Services Coffee Chat(4)	9
Cross Stitch Chicago at Brewpoint	7	Teen Improv Team Performance	5
[VIP] Culture Club - Mongolia	55	The Chicago Cubs as Champions: Then and Now	36
Cutting the Cable Cord	27	The Great American Read Book Discussion	8
Digitization Basics	5	The Shakespeare Project of Chicago: Pericles...	70
Dish! Club for Cooks	7	Ukulele Circle	18
DIY Carving: Cheese Board	8	Wine Club	6
DIY CROP Day	6	Zen [VIP] Zentangle: Nesting Trees	12
Elmhurst Business Connection	7	Passive Programs (2)	
Excel Intermediate: Formulas	12		
Facts About Breast Cancer Every Woman Should Know	18		
Friday Features: Adrift	21		
Friday Features: Book Club	43		
Friday Features: Chappaquiddick	32	Teens 154	
Friday Features: Hearts Beat Loud	23	College Major and Career Planning	13
Genealogy Club: Dig Into Your Research	1	Friday Night Movie	22
Google Docs, Sheets, and Slides Basics	7	How to Prepare for the Rising Cost of College	13
Great Decisions: South Africa's Fragile Democracy	20	Monday Crafternoons	60
GreenMan Theatre Presents: Spooky Stories	39	Spill	16
Halloween Movie Trivia	68	Teen Creative Writing Workshop	7
In Stitches /Learning to Knit	8	Teen Improv Team	23
iPhone Basics	15	Passive Programs (18)	

Number of Adult Programs:	57
Number of Teen Programs:	25
Total Number of Programs :	82
Total Number of Programs Compared to October 2017 (67):	10.8%
Total Attendance Compared to October 2017 (1140):	16.9%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2018 Total Uses			1702	1499	1455	1442	1439	1587	1656	1594	1492	1629
2017 Total Uses	1467	1519	1583	1427	1349	1261	1344	1564	1397	1518	1408	1415

Patron Interactions

	Reference Questions	Library Info Questions	Tech Consults (>15 min)	Other Consult (>15 min)
October 2018	4603	1993	21	29
October 2017	4523	1622	13	5
% Increase	+17.7%	+22.9%	+61.5%	+480%
Monthly Average (12 mo)	4662	1838	25	21

Notes to the Board and Administration:

Thank you for sending me to the Illinois Library Association Conference (ILA) this year! It was my first time attending this conference and was a wonderful opportunity to meet other Illinois librarians, learn what other libraries are doing, and connect face to face with my vendors. The conference focused on accessibility this year, and many of the classes approached this topic in a variety of ways. I attended programs on sensory friendly programs for patrons with autism, bystander intervention, intergenerational craft programming, work/life integration, and more.

Being one year into my role as Digital Content Librarian, it was valuable for me to connect face-to-face with the various digital content vendors that attended the exhibits hall. Although already having met with my most of my vendors in this past year here at EPL, it is still great to see them again outside of the library and learn about any new products. Spending time in the exhibits hall also offered me the chance to learn about our competing vendors, and other cool, new products.

Thank you again for the opportunity to attend ILA 2018!

Sincerely,

Jeannine Lau

Digital Content Librarian

I was glad to have had the opportunity to attend ILA in Peoria this past October for a single day. It was great to connect with other people in the Library profession and hear what other institutions around the area have learned and are currently doing. I was also able to explore some other areas that expanded my knowledge of what other Libraries are offering. For instance, "It's In Our DNA...Helping Customers with Genetic Genealogy" was one of the sessions I attended, where I learned about the different DNA sampling methods and received information on the top companies that offer services for this purpose. There's much more I took away including having knowledge of the differences between Autosomal, Mitochondrial, and Y chromosome DNA tests.... "Welcome to the Jungle: Navigating Your Way Through the Pitfalls of Tech Training" was another session I attended in which we discussed adult learning principles, instructional design, learning theories, and more. It was very worthwhile and gave me many ideas for ways we can make our offerings even better.

-Jeremy Slayton, Technology Programming Librarian

KIDS' LIBRARY

October 2018

PROGRAMS	Sessions	Kids	Adults	Total
Chicka Chicka Baby (infants)	9 sessions	116	122	238
Rise & Shine (ages 1-3)	18 sessions	568	518	1086
Rhyme Time (ages 1-2)	8 sessions	100	102	202
Saturday Family Storytime	4 sessions	38	28	66
Road to Reading (ages 3-5)	4 sessions	109	66	175
Fun for Ones	5 sessions	64	51	115
Times for Twos	5 sessions	60	57	117
Free to Be Three	5 sessions	56	46	102
We Love Reading (gr 1-2)	5 sessions	126		126
Music Factory (ages 3-5)	5 sessions	36	31	67
Keyboarding Skills (gr 2-3)	4 sessions	38		38
Keyboarding Skills (gr 4-5)	4 sessions	31		31
Jr. Lego Club (gr K-2)	2 sessions	32		32
Drive-in Movie	Oct 4	27	18	45
Kindie Rock with Kevin (families)	Oct 8	56	40	96
Read to the Dogs (gr K-8)	Oct 13	21	15	36
York HS Theater Preview (all)	Oct 13	11	19	30
Parent/Child Makery	Oct 15	8	7	15
Lego Robotics Club (gr 3-5)	Oct 16	13		13
Chopped, Jr. (gr 3-5)	Oct 17	19		19
Homeschool Hangout	Oct 18	3	2	5
Way Cool Adventures	Oct 18	8		8
Learn to Use a 3D Printer	Oct 25	10		10
Slime Scary Stories (gr2-6)	Oct 26	19	2	21
Tales from the Crypt (family)	Oct 28	40	30	70
Halloween BOOKS & Treats (all)	Oct 31	40		40
Passive: Halloween Craft Art (all)	Oct 5	62	36	98
Passive: Hispanic Heritage Craft	Oct 5	30	10	40
Passive: Open Lego (families)	Oct 27	7	4	11
Passive: 1000 Books Before K	all month	36		36
Passive:Tales from the Crypt Contest	all month	31		31

MIDDLE SCHOOL PROGRAMS

Sewing Club	4 session	32 kids
3D Printing	Oct 11	5 designers
Nailed It!	Oct 26	11 chefs
Ghost Photos	Oct 29	7 kids

SCHOOL SERVICES

902 items checked out on teacher cards circulated in October.

Lori Lorenz, Lori Hoegler, Nuala Maloney-Murphy, and Sharon Karpel visited district schools this month to share spooky stories with students. It is a great way to connect with schools, and many students came to the EPL to say Hi to the visiting librarians, look for scary books, and tell us which stories were their favorites.

School Visits for Spooky Stories:

<i>Date</i>	<i>School</i>	<i># of Visits</i>	<i>Kids</i>	<i>Teachers</i>	<i>Total</i>
10/16	Emerson	6	415	35	450
10/17 and 10/19	Field	5	310	19	329
10/24	Conrad Fischer	6	461	35	496
10/25	Lincoln	4	238	10	248
10/30	Hawthorne	6	496	24	520
10/31	Jackson	6	454	34	488

PROGRAM TOTALS

Children’s Programs:	124
Children’s Program Attendance:	5,334
Passive Children’s Programs:	5
Passive Children’s Attendance:	216
Middle School Programs:	7
Middle School Attendance:	55
Total programs offered:	136
Total attendance:	5,605

VOLUNTEERS

Five middle school volunteers donated seventeen hours of service to the Library in October.

STAFF TRAINING AND PROFESSIONAL DEVELOPMENT

10/9-10/11	Shaira R.	ILA Conference in Peoria, IL	24 hours
10/11	Lori H.	ILA Conference in Peoria, IL	7 hours
10/12	Marti V.	Prairie State Story League	3 hours
10/15	Allison D.	Supercharge Your Collection webinar	1 hour
Various dates	Ruth R.	Makery equipment training	3 hours

Shaira Rock presented a program called “Don’t Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way,” along with 5 other librarians from various Illinois public libraries. The program focused on developing tools and strategies to help public service workers exercise “creative endurance” in providing dynamic internal and external customer service amidst times of adversity, restricted budgets and time constraints. The panel shared stories and strategies for maintaining positivity and practicing relentless optimism under pressure.

October was another busy month for the Marketing Department. In addition to putting together the Winter edition of *Fine Print*, we revamped the annual *Gift Guide*. One of the major changes we made with this year's gift guide is to highlight a "Librarian Favorite" for each topic. Selectors from around the building give us their favorite book/movie/music/game picks for various ages and interests and the Marketing Department packages it into a tidy and eye-catching document. We think that people will appreciate all of the selectors' expertise and perspective.

Additionally, the Library hosted X-STREAM Fest on October 20. This Library-wide event was coordinated by the Marketing Department's very own Kim Calkins, Lead Program Coordinator. Starting in the Spring, she worked with a group of staff from various departments to make sure that all STREAM topics were showcased either by programs or exhibitors, and that all age groups had engaging and interesting activities throughout the afternoon. Additionally, our PR and Graphics team put together an attractive and informative campaign to advertise the event. With 512 attendees, the event was a hit!

Marketing topics we will focus on in November include:

Program: *My America - Friday, November 16*

Listen to local storytellers share their firsthand experiences of what it means to them to be an American and how their lives are shaped by the American experience.

Collections: *Bags to Go*

These topic-specific bags offer a curated look at EPL's collections. The bags are updated quarterly. General interest bags can be found by the self-check stations in the Lobby. Children bags are in the Kids' Library.

Service: *Holiday entertainment items*

With our cookbook collection, Culinary Cupboard kitchen items, board games, and movie collections (on DVD, Blu-ray, and streaming services), EPL is the place to find something to make your holidays extra special.

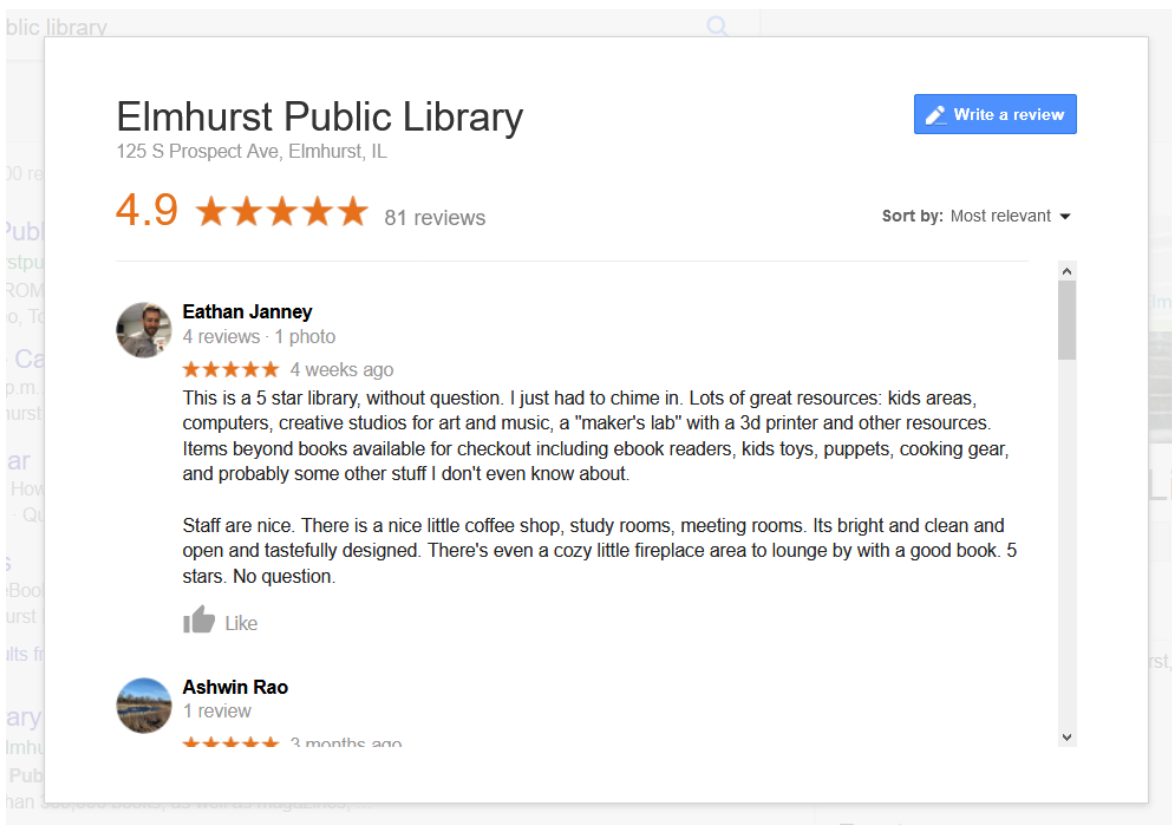
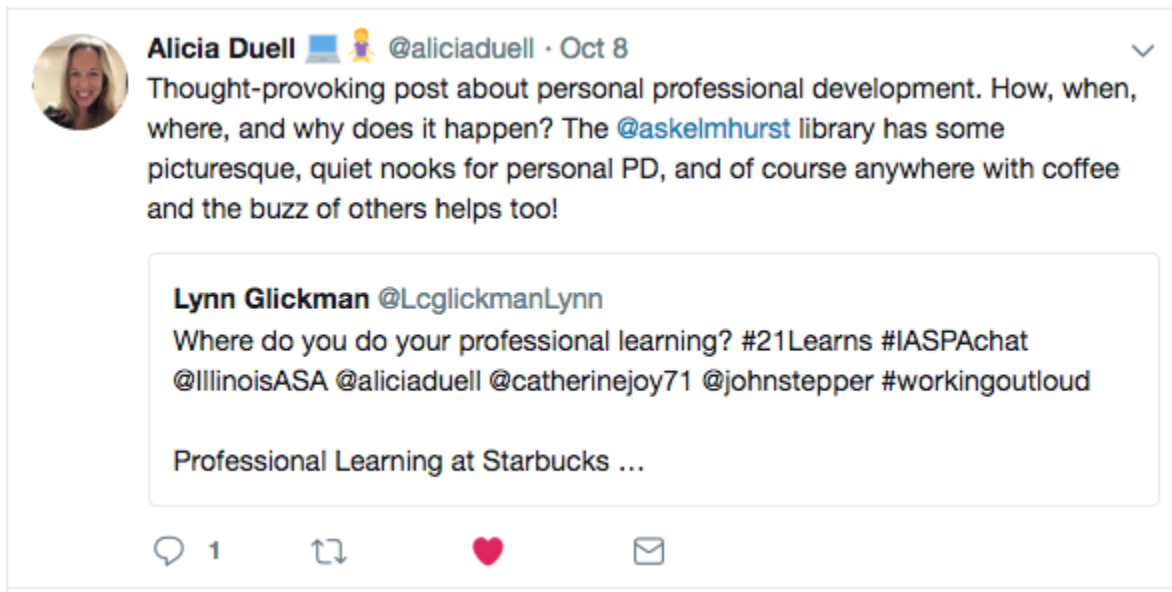
Amenity: *Accessibility*

EPL offers a variety of collections, services, programs, and amenities to help people get the most of their Library experience. Here is just a sampling of things we can offer patrons:

- Mobility items: wheelchair and walker with basket
- Google extensions tech help
- Sensory Collections (found at the Kids Help Desk or on the 2nd floor by the computers)
- Caregivers Corner (found near the Large Type collection)
- Library Insiders programs, which are specially designed for adults with disabilities
- Assistive listening device for programs (ask for it at the Welcome Desk)
- CCTV machine helps enlarge and contrast text for people with vision impairments (locked in a cabinet by the copiers. Ask staff at Info 2.)

Help us spread the word!

Here are some sample screenshots of our online presence from October:



Post Details



Elmhurst Public Library

Published by askelmhurst · 191 · October 10 · 6

Did you know EPL has sensory items you can use during your visit? We have noise-canceling headphones, a weighted blanket, sensory fidgets and more! Located on the 2nd floor near the computers.
#hiddengemsofepl #librarylifehacks



Get More Likes, Comments and Shares
Boost this post for \$20 to reach up to 13,000 people.

1,637 People Reached **174** Engagements [Boost Post](#)

Nicole Maggio, Will Sobel and 47 others 4 Comments 1 Share

Like Comment Share

Oldest ▾

Rebecca Hitchcock Fantastic idea. I'm wondering if it would be better to have down stairs pretty close to the entrance due to some people's needs...just a thought.
[Like](#) · [Reply](#) · [Message](#) · 5w 1

Elmhurst Public Library Good point, [Rebecca Hitchcock](#)! This display is part of Library Insiders, which is geared toward adults with disabilities. Similar items are available on the 1st Floor in the Kids' Library. Just ask at the Kids' Help Desk.
[Like](#) · [Reply](#) · Commented on by askelmhurst · 191 · 5w 1

Janet Taylor That's amazing! Thank you for offering this to both kids and (teens &) adults!
[Like](#) · [Reply](#) · [Message](#) · 5w · Edited

Heidi Bresilge You guys are awesome!! 😊
[Like](#) · [Reply](#) · [Message](#) · 4w

Performance for Your Post

1,637 People Reached

68 Reactions, Comments & Shares

54 Like **43** On Post **11** On Shares

8 Love **7** On Post **1** On Shares

5 Comments **4** On Post **1** On Shares

1 Shares **1** On Post **0** On Shares

106 Post Clicks

32 Photo Views **0** Link Clicks **74** Other Clicks

NEGATIVE FEEDBACK

1 Hide Post **0** Hide All Posts
0 Report as Spam **0** Unlike Page

Reported stats may be delayed from what appears on posts



facebook

Elmhurst Library Hosts X-STREAM Fest

The fest will be held from 12 to 4 p.m. on Saturday, Oct. 20.

By Andrea Earnest, Patch Staff | Oct 8, 2018 3:07 pm ET | Updated Oct 8, 2018 5:07 pm ET

ELMHURST, IL — Elmhurst Public Library's first-ever X-STREAM Fest is part science fair, part maker fair, and part museum. Attendees can expect to get hands-on with each of the six STREAM disciplines. The fest will be held from 12 to 4 p.m. on Saturday, Oct. 20.

The library said Science, Technology, Reading, Engineering, Arts, and Math will be represented throughout the library building with experiments, creative projects, explosive demonstrations, and exciting new library collections.

Featured exhibitors include: Argonne National Lab, College of DuPage, DuPage Children's Museum, Frank Lloyd Wright Preservation Trust, Elmhurst Art Museum, Evolve Project, High Touch High Tech Science Made Fun, Jurica-Suchy Nature Museum, Midwest Torrance Center for Creativity, NASA, Science Olympiad, Lizzadro Museum, and Sci-Tech Hands On Museum.

Participants may pick up a STREAM passport in the Lobby when they arrive. The library said you can submit a completed passport to be eligible to win prizes for the whole family.

The shows will feature chemistry, physics, engineering, and experiments that both educate and entertain the entire family, the library said. You can pick up tickets for these Big Science Demonstrations, available the morning of the program at the X-STREAM table in the lobby.

[Subscribe >](#)

The demonstrations at the fest include:

- Mad Science Storytime, 10:45 a.m., ages 3-7
- Cryogenics Show: Mr. Freeze of Fermilab, 12:30 p.m., all ages
- Spooky Science: Scientist Steve Belliveau, 1:30 p.m., all ages
- Cryogenics Show: Mr. Freeze of Fermilab, 2 p.m., all ages
- Sensational Science: Scientist Steve Belliveau, 3 p.m., all ages

Patch

CIRCULATION REPORT

October 2018

TOTAL CIRCULATION:

October 2018 = 103,325

October 2017 = 99,211

Circulation for October 2018 increased 4% compared to October 2017.

% of checkouts done on self-checks October 2018 = 30%

Holdings:

- Placed this month: 8,531
 - Staff placed = 1,560
 - Patron placed = 6,036
 - Placed in LINKin = 935
- Placed a year ago: 8,078
- Percent Change: 6%
- Amount of holds filled this month: 7,556
 - Elmhurst items = 6,537
 - LINKin items = 893
 - OCLC items = 126
- Filled a year ago: 6,928
- Percent Change: 9%
- Holds Not Picked Up: 793 (10%)

ILL:

- ILL sent this month: 1,227 (LINKin = 967 / OCLC = 260)
- ILL sent a year ago: 1,058
- Percent Change: 16%
- ILL received this month: 1,262 (LINKin = 1,136/ OCLC = 126)
- ILL received a year ago: 1,383
- Percent Change: -9%

Non-Resident Cards purchased: 5 for a total of \$2,115.63

Unique Management Services:

- Accounts submitted this month: 13 @ \$8.95 = \$116.35
- Total cumulative recovery yielding an ROI of 12 to 1

Book Sale Room:

- Revenue: \$ 443.52

Ecommerce:

• Non-Resident Fees	\$	1,594.14
• Lost items/Misc.	\$	549.00
• Fines & Processing Fees	\$	1,704.90
• Makery	\$	71.50
• Total.....	\$	3,919.54

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	78,697	76%
Digital Material	13,510	13%
Reciprocal Borrowers	6,703	6%
Interlibrary Loans Sent	1,227	1%
Teachers	902	1%
Outreach Patrons	703	1%
Non Residents-Unincorporated	610	1%
Elmhurst College Students	367	<1%
Elmhurst Work Perks	268	<1%
Non Resident Taxpayers	141	<1%
Elmhurst Businesses	98	<1%
Limited Access	9	<1%
Total	103,235	100%

of Patrons Served at Drive-up Window:

- October 2018 = 2,346
- October 2017 = 2,269
- Percent Change: 4%

Highest Hourly Rate of Circulation Transactions:

Sunday, October 7: Average 1,017 items/hour.*

*items checked in, checked out and renewed

Of Note:

- Mary M represented the Library at the Farmer's Market on October 3.
- Debbie facilitated In Stitches on October 9/ Sam facilitated In Stitches on October 17.
- Debbie represented the Library at the City Wellness Committee Meeting on October 10.
- Chris and Dina led Creative Card classes on October 12.
- Keith facilitated Friday Features on October 5 and 19.
- Tracy, Chris, Debbie and Christy worked in the Makery.
- Thirty volunteers worked for 238 hours.
- 1,382 patrons signed have registered for our new Text Notification service; 101 in October.

Notable Circulation Figures:

- 13,510 Digital Media
 - 2,701 My Media Mall
 - 698 Cloud Library
 - 998 Freegal downloads
 - 2,430 Freegal songs streamed
 - 0 IndieFlix
 - 2,037 Hoopla
 - 823 RBG Digital (formerly Zinio)
 - 251 Kanopy
 - 2,494 eLearning
 - 0 Artist Works
 - 71 BookFlix
 - 46 TrueFlix
 - 961 Tumblebooks
- 481 Electronic Devices
 - 0 Assistive Technology iPad
 - 113 Laptop
 - 15 ADS Nook
 - 28 KIDS' Nook
 - 30 Projector
 - 11 VHS to DVD Converter
 - 116 Creative Studio Visual and Audio Equipment
 - 98 KIDS LaunchPad
 - 4 ADS LaunchPad
 - 20 ADS Media Player
 - 11 KIDS' Media Player
 - 14 Photo Equipment
 - 44 Hot Spots
 - 73 Makery Equipment
- Items from Library of Extraordinary Things
 - 178 Adult Board Games
 - 183 KIDS' Board Games
 - 435 KIDS' Toys/Puzzles
 - 49 Appliances
 - 31 Cake Pans
 - 206 KIDS' STREAM Kits ← **New Collection**

**Board Report
October 2018**

	Oct-18	Oct-17	PER CENT CHANGE	CUMULATIVE TOTAL		PER CENT CHANGE
				FY 18	FY 17	
Circulation						
Adult	54,983	54,188	1%	578,350	572,076	1%
Kids' Library	46,987	43,638	8%	472,986	461,131	3%
Unspecified	1,265	1,385	-9%	13,518	15,118	-11%
Total	103,235	99,211	4%	1,064,854	1,048,325	2%
<i>Digital Material</i>	13,510	13,578	-1%	145,712	127,139	15%
<i>Database Usage</i>	20,065	N/A		213,765	N/A	
Number of Days Open	31	31				
Online Statistics						
Web Site Visits	201,573	217,286	-7%	2,087,355	2,713,366	-23%
Web Site Unique Visitors	198,036	197,815	0%	2,027,545	2,524,148	-20%
Web Site Page Views	220,822	225,643	-2%	2,275,701	3,079,908	-26%
Sessions on Public Computers	25,327	N/A		208,257	N/A	
Wifi Sessions	27,094	N/A		213,023	N/A	
Reference Queries						
Adult Reference	4,603	4,523	2%	44,098	51,175	-14%
Kids' Library	1,225	1,266	-3%	12,133	13,678	-11%
Total Reference Req.	5,828	5,789	1%	56,231	64,853	-13%
<i>One to One Tutorials</i>	29	N/A		222	N/A	
Meeting Room Use						
Library Programs	218	203	7%	1,591	1,755	-9%
Public Meetings	107	106	1%	920	1,022	-10%
*Group Study Rooms	1,702	1,583	8%	15,495	14,266	9%
Total Programs/Meetings	2,027	1,892	7%	18,006	17,043	6%
<i>Passive Programs</i>	25	N/A		80	N/A	
Program Attendance						
Adults & Teens	1,452	1,195	22%	11,492	11,696	-2%
Kids	5,605	5,037	11%	48,915	41,365	18%
Library Wide	569	N/A		569	N/A	
Total Program Attendance	7,626	6,232	22%	60,976	53,061	15%
<i>Passive Program</i>	216	N/A		9,743	N/A	
Visitor Count						
In-house	50,230	43,848	15%	490,705	488,325	0%
Drive-up	2,346	2,269	3%	23,057	23,298	-1%
Total	52,576	46,117	14%	513,762	511,623	0%
<i>Makery</i>	1,601	N/A		14,107	N/A	
<i>Creative Studio</i>	183	N/A		1,338	N/A	

**Board Report
October 2018**

Elmhurst Library Cards

Card Holders 10/01/18	32,459
Added	242
Withdrawn	364
Card Holders 10/31/18	32,337

Elmhurst Cards Used 8,947 9,347 -4%

	ADULT	JUVENILE	TOTAL	Reciprocal Borrower Cards
Card Holders 10/01/18	71	14	85	Card Holders 10/01/18 1,900
Added	11	0	11	Added 72
Expired	6	0	6	Expired 85
Card Holders 10/31/18	76	14	90	Card Holders 10/31/18 1,887

**Materials
(Selected Statistics)**

	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	809	74	128	217
Books, Fiction	1,303	1,014	569	310
Compact Discs	155	185	12	0
Playaways Audio	13	1	12	0
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	0
DVD's	221	165	45	21
Blu-ray	26	2	8	7
Console Video Games	10	12	3	0
Toys	0	0	0	2
Launchpads	0	0	0	0
Board Games	4	0	0	0
Vinyl Records	0	0	0	0
TOTAL	2,541	1,453	777	557

Collection Totals

	Adult	Juvenile	Total
Books	130,462	82,191	212,653
Compact Discs	21,871	2,494	24,365
Playaways Audio	1,345	238	1,583
Magazines	6,289	244	6,533
DVDs	15,783	7,087	22,870
Blu-ray	1,386	417	1,803
CD-ROM	0	168	168
Console Video Games	819	781	1,600
Launchpads	7	44	51
Culinary Cupboard	66	0	66
Board Games	135	84	219
eReaders	63	0	63
Knitting Needles	43	0	43
Vinyl Records	125	0	125
Kits	11	131	142
Toys	0	331	331
eBooks	26,027		26,027
eAudio Recordings	10,286		10,286
eMagazines	193		193
eMovies	128		128
TOTAL	215,039	94,210	309,249