

DIRECTOR'S REPORT

June was another busy month at the Library. The energy in the Kids' Department always increases due to summer reading and a variety of programs to keep kids busy during the break from school. The Kids' Library also debuted a new collection called "STREAM Kits". STREAM is an acronym for science, technology, reading, engineering, and math. The kits promote learning and exploring. Some of the topics included are: balancing, insect collecting, virtual reality and building. These kits are another great addition to the collection. They have been very popular!

The Marketing Department has been busy working on the next issue of Fine Print. The fall issue is in production now. Rita Perona and I had a meeting with the Park District to discuss cross-promoting programs and working together to plan some community-wide programs. We also talked about being aware of what our entities are offering so that we don't repeat programming. It's great that we have such good partnerships with the other taxing bodies in town. We're all working for the same community and we have similar goals.

Finally, I won't be at this month's meeting as planned. I will see you all in August!

Adult Services Department

June 2018

Adults	852		
Beer Club	10	Managing Your Intellectual Property	27
Board Game Club	45	Microsoft OneDrive Basics	3
Bridge & Pinochle Club	16	Navigate Your Financial World: Medicare Seminar	46
Ciao Italia! Culture and Conversational Group	18	Next Chapter Book Club	42
Coffee 101	18	Open Bridge & Pinochle Club	36
Coloring for Mindfulness	7	Open Bridge Club	16
Common Connection Film Series: <i>Pride</i>	8	Patriotic Paper Lanterns	8
Craft Lab: Rainbow Tissue Art	21	Present: Dementia Activity Club - Crafternoon	0
CROP Day	6	Senior Technology Series: Google Maps Basics	6
[VIP] Culture Club - South Africa	58	Sewing Lab: The Basics	4
Date Night at The Makery	10	Teen Improv Team Performance	13
Dish! Club for Cooks	8	The Library at the Farmers Market	79
Elmhurst Business Connection	13	Trading Titles	12
Excel Basics: Projects	3	Trading Titles @ Red Arrow	6
Foreign Policy Roundtable	17	Uber, Lyft, Airbnb, and More	11
Gender 101	23	Ukulele Circle	15
Genealogy Club: Dig Into Your Research	5	Wine Club	5
Google Photos Basics	5	Passive Program (1)	
Historical and Cross-Cultural Perspectives of Gender and Sexuality	31		
Impressionist Watercolor Painting	19	Teens	149
In Stitches Needleworkers	11	2D Video Game Creation Class	48
iPhone Basics	4	High School Movie Nights	59
<i>Jurassic Park</i> Trivia	59	Monday Crafternoons	22
Literacy DuPage	38	Teen Improv Team	20
Local Author Fair	70		

Number of Adult Programs:	43
Number of Teen Programs:	4
Total Number of Programs :	47
Total Number of Programs Compared to June 2017 (65):	- 27.7%
Total Attendance Compared to June 2017 (1086):	- 7.8%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2018 Total Uses							1439	1587	1656	1594	1492	1629
2017 Total Uses	1467	1519	1583	1427	1349	1261	1344	1564	1397	1518	1408	1415

Patron Interactions

	Reference Questions	Library Info Questions	Tech Consults (>15 min)	Other Consult (>15 min)
June 2018	4805	1645	29	24
June 2017	5503	2323	31	5
% Increase	-12.7%	-29.2%	-6.5%	+380%
Monthly Average (12 mo)	4846	1902	25	16

KIDS' LIBRARY

June 2018

The completion of the Kids' Library renovation came together nicely just before the beginning of our busy summer. Once we were settled into our new Help Desk with all but a few punch list items remaining, Summer Reading began with gusto. It has been busy all month, and many patrons are seeing our newly renovated space for the first time. We've received many positive comments about the new look as families have come in to sign up for summer reading.

The Kids' Library began circulating 51 new S.T.R.E.A.M. Kits in June. These multi-item kits focusing on Science, Technology, Reading, Engineering, Art, and Math include kid-friendly materials such as nonfiction books, thinking games, and science kits. These new kits have been very popular with kids and families. Thanks to Shaira Rock and Lori Hoegler for developing the collection, and to Kathy Murphy and the Tech staff for cataloging and processing these new items!

We also celebrated Sharon Karpel in her final month before retirement. Sharon retired on June 22, and many colleagues and friends were at EPL that day to send her off with their good wishes. We are all so appreciative of her years of amazing service to the children and families of Elmhurst. We all wish Sharon well, and we look forward to having her here in the Kids' Library as a regular volunteer.

PROGRAMS	Sessions	Kids	Adults	Total
Chicka Chicka Baby (infants)	9 sessions	84	91	175
Rise & Shine (ages 1-3)	18 sessions	701	549	1250
Rhyme Time (ages 1-2)	12 sessions	156	152	308
Saturday Family Storytime	2 sessions	21	19	40
Road to Reading (ages 3-5)	4 sessions	67	48	115
Stories under the Stars (families)	3 sessions	13	8	21
Summer Science Rocks (families)	3 sessions	60	30	90
Music Factory (ages 3-5)	3 sessions	33	28	61
Code w/ Scratch (gr k-2)	4 sessions	42	0	42
Cursive Writing (gr 3-5)	3 sessions	26	0	26
Get Ready for Kindergarten	6 sessions	81	0	81
Get Ready for 1 st Grade	6 sessions	67	0	67
Little Night Music (gr K-1)	3 sessions	32	0	32
Learn Mandarin (gr 1-5)	4 sessions	65	0	65
Page Pals (gr 2-3)	6 Sessions	90		90
Book Discussion (gr 2-3)	2 sessions	13	0	13
Book Discussion (gr 4-5)	2 sessions	14	0	14
POWS (families)	4 Performances			245
SOR Band on the Patio (families)	June 4	46	0	46
Rock Out with Jeanie B! (Families)	June 9	70	50	120
Djembe Drum Circle (gr 3-8)	June 15	15	1	16
Minecraft (gr 1-5)	June 15	24	0	24
Bluegrass Concert (families)	June 16	50	40	90

Read to the dogs (K-8)	June 16	24	15	39
Pop Art Rocks! (gr 3-8)	June 22	24	0	24
All Kinds of Families Story Time	June 23	13	11	24
SOR Petting Zoo (all ages)	June 23	25	15	40
How to Start a Rock Band (gr 1-8)	June 25	15	8	23
Parent Child Makery (gr K-5)	June 25	7	8	15
Kids Makery Craft Lab (gr 3-5)	June 27	11	0	11
Start Your Rockin Collection (gr 3-8)	June 29	22	0	22
Trolley Stop Storytime (families)	June 30	5	3	8
Passive: Open Lego	June 30	9	1	10
Passive: Weekly Guessing Contest	all month	1211	0	1211
Passive: Weekly Trivia Game	all month	88	0	88
Passive: 1000 Books Before K	all month	77	0	77
Passive: Summer Reading registration	all month	4466	0	4466

MIDDLE SCHOOL PROGRAMS

3D Printing: Middle School	June 7	8 kids
Cutthroat Kitchen	June 8	17 chefs
Face Painting	June 11	11 kids
Anime & Manga Club	June 13	8 fans
Hamilton Karaoke	June 26	11 singers

SCHOOL SERVICES

2 classroom collections totaling 352 items circulated to 2 schools.

Classroom Visits

On June 13, 20 and 27 Lori Hoegler and Eileen Matthies visited Conrad Fischer summer school students in grades kindergarten to 5th grade. They presented stories and technology programs around classroom themes of plants, oceans, inventions, healthy eating and farm-to-table. They made 12 visits to 375 students and 24 staff.

PROGRAM TOTALS

Children's Programs:	120
Children's Program Attendance:	3,636
Passive Children's Programs:	5
Passive Children's Attendance:	5,852
Middle School Programs:	5
Middle School Attendance:	55
Total programs offered:	130
Total attendance:	9,543

VOLUNTEERS

198 middle school volunteers donated 930 hours of service to the Library in June.

STAFF TRAINING AND PROFESSIONAL DEVELOPMENT

6/14 and 6/19 Active Shooter Staff Training, 1 hour	13 hours
Gloria, Lori H, Sarah B, Shaira, Lori L, Nuala, Marti, Peg, Allison, Jamie, Carol, Michael, Ruth	
6/19 Webinar: Community Partnerships, Sarah	1 hour
Total Training and Professional Development Hours	14 hours

LIBRARIES ROCK! SUMMER READING PROGRAM, JUNE 2018:

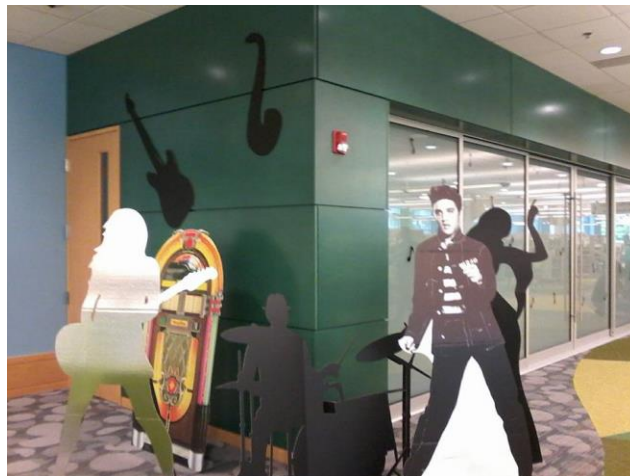
Babies	258
Age 1 – Grade 1	1721
Grades 2 – 5	1771
Middle School	716
TOTAL as of June 30	4466
(at this point last year, 4442)	



Sharon Karpel at her retirement party.



The *Puppets On the Wilder Side* puppet shows drew big crowds on Summer Reading Kick Off Day.



The renovated Kids' Program Room is decked out for the start of Summer Reading.

CIRCULATION REPORT

June 2018

TOTAL CIRCULATION:

June 2018 = 128,715
June 2017 = 126,913

Circulation for June 2018 increased 1% compared to June 2017.
 % of checkouts done on self-checks June 2018 = 35%

Holds:

- Placed this month: 8,885
 - Staff placed = 1,742
 - Patron placed = 6,187
 - Placed in LINKin = 956
- Placed a year ago: 8,979
- Percent Change: -1%
- Amount of holds filled this month: 7,389
 - Elmhurst items = 6,281
 - LINKin items = 924
 - OCLC items = 184
- Filled a year ago: 7,075
- Percent Change: 4%
- Holds Not Picked Up: 825 (11%)

ILL:

- ILL sent this month: 1,306 (LINKin =964 / OCLC = 342)
- ILL sent a year ago: 1,079
- Percent Change: 21%
- ILL received this month: 1,307 (LINKin = 1,090/ OCLC = 169)
- ILL received a year ago: 1,499
- Percent Change: -13%

Non-Resident Cards purchased: 3 for a total of \$1,150.90

Unique Management Services:

- Accounts submitted this month: 7 @ \$8.95 = \$62.65
- Total cumulative recovery yielding an ROI of 12 to 1

Book Sale Room:

- Revenue: \$ 559.46

Ecommerce:

• Non-Resident Fees	\$	878.99
• Lost items/Misc.	\$	610.00
• Fines & Processing Fees	\$	2,060.95
• Makery	\$	165.10
• Total.....	\$	3,715.04

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	103,815	81%
Downloadable Material	14,255	11%
Reciprocal Borrowers	7,375	6%
Interlibrary Loans Sent	1,306	1%
Non Residents-Unincorporated	624	<1%
Outreach Patrons	463	<1%
Teachers	352	<1%
Elmhurst Work Perks	210	<1%
Non Resident Taxpayers	196	<1%
Elmhurst Businesses	93	<1%
Elmhurst College Students	26	<1%
Total	128,715	100%

of Patrons Served at Drive-up Window:

- June 2018 = 2,228
- June 2017 = 2,411
- Percent Change: -8%

Highest Hourly Rate of Circulation Transactions:

Sunday, June 10: Average 1,176 items/hour.*

*items checked in, checked out and renewed

Of Note:

- Kim H. represented the Library at the Farmer's Market on June 6.
- Sam facilitated In Stitches on June 12.
- Sam attended WILIUG (Wisconsin Illinois Innovative User Group) June 15 at Poplar Creek Library.
- Circ staff attended the Active Shooter program June 14 and 19.
- Debbie facilitated In Stitches on June 20.
- Debbie represented the Library at the City Wellness Committee Program, Spinal Care on June 28.
- Tracy, Chris, Debbie and Christy worked in the Makery.
- Twenty-one volunteers worked for 116 hours.
- 673 patrons signed have registered for our new Text Notification service; 79 in June.
- The Circ Department welcomed Laura G. and Jessica F. as our newest Pages.

Notable Circulation Figures:

- 14,255 Digital Media
 - 5,176 My Media Mall
 - 373 Cloud Library
 - 825 Freegal downloads
 - 2,312 Freegal songs streamed
 - 0 IndieFlix
 - 2,128 Hoopla
 - 515 RBG Digital (formerly Zinio)
 - 140 Kanopy
 - 2,518 eLearning
 - 123 BookFlix
 - 64 TrueFlix
 - 73 Tumblebooks
 - 8 Artist Works
- 623 Electronic Devices
 - 0 Assistive Technology iPad
 - 156 Laptop
 - 36 ADS Nook
 - 44 KIDS Nook
 - 25 Projector
 - 10 VHS to DVD Converter
 - 103 Creative Studio Visual and Audio Equipment
 - 119 KIDS LaunchPad
 - 6 ADS LaunchPad
 - 21 Media Players
 - 10 Photo Equipment
 - 39 Hot Spots
 - 54 Makery Equipment
- Items from Library of Extraordinary Things
 - 179 Adult Board Games
 - 141 KIDS' Board Games
 - 357 KIDS' Toys/Puzzles
 - 44 Appliances
 - 18 Cake Pans
 - 20 Adult Bags to Go
 - 29 KIDS' Bags to Go
 - 143 KIDS' STREAM Kits ← **New Collection**

In June, we welcomed Programming Coordinator Kim Calkins and Programming Assistant Sue Nunamaker to the Marketing Department. Since so much of the Library's marketing efforts tie in with programming, we are excited to work together even more closely and make our processes more seamless.

A lot of our efforts in June were focused on our first Local Author Fair. Twenty-nine authors showcased their books; five delivered short presentations. The feedback from many of the authors was that our event was amongst the best they participated in locally. FUN FACT: As featured in the July 5th edition of *The Independent*, Emily Belden, a York High School graduate, participated in the event. She has two published books, *Eightysixed* and *Hot Mess*, both of which are available on EPL shelves.

There were two other articles written about the Library last month too. One article showcased our newly renovated Kids' Library space and the other featured Sharon Karpel as she approached her retirement. Both articles were in the June 8th edition of *Suburban Life* and were very positive.

June marks the start of the Library's participation at the Farmers Market. Typically, we are there on the first Wednesday of every month, June through October. This outreach effort is coordinated by the Marketing Department, but staffed with people from around the building. Community members are glad to see us out of the building as we check out books and spread the word about what the Library has to offer. In June, 29 items were checked out.

June is also the month that the Marketing Department completed its part of the of the STREAM Kit launch. We started talks with Kids' Library and Technical Service staff in December to discuss why these kits were being circulated, what these kits would look like, and how they would be packaged and labeled. The Marketing team then went on to design a logo for the collection, in addition to a couple of different templates that Technical Services can use to fully label each unique item. So far, there are 51 STREAM kits in the catalog.

STREAM Kit logo:




Here are some sample screenshots of our most popular social media posts in June:

Post Details

Elmhurst Public Library
Published by reference@elmhurst.org [?] · July 1 at 11:46 AM · 🌐

What are the best-loved novels in America? Find out at 'The Great American Read' display on the 2nd floor.



Performance for Your Post

1,339 People Reached

36 Reactions, Comments & Shares

26 Like	19 On Post	7 On Shares
2 Love	2 On Post	0 On Shares
2 Comments	0 On Post	2 On Shares
6 Shares	6 On Post	0 On Shares

28 Post Clicks

9 Photo Views	0 Link Clicks	19 Other Clicks
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NEGATIVE FEEDBACK

0 Hide Post	0 Hide All Posts
0 Report as Spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

Get More Likes, Comments and Shares
Boost this post for \$5 to reach up to 2,500 people.

1,339 people reached [Boost Post](#)

Alana Electra Keleher, Mary Ann Gisburne and 19 others · 6 Shares

Like Comment Share



askelmhurst · Following

askelmhurst Wishing Sharon Karpel, Head of the Kids' Library, all the best on her retirement! Thank you for being part of the EPL family for 32 years. #retirementparty #withappreciation #elmhurstpubliclibrary ravclare Thank you for making the kids' library so special!
exinerartstudio It was a pleasure working with you!! You are the best!! Have a great time traveling the world!

52 likes
JUNE 22

Add a comment...



Board Report
June 2018

	Jun-18	Jun-17	PER CENT CHANGE	CUMULATIVE TOTAL		PER CENT CHANGE
				FY 18	FY 17	
Circulation						
Adult	61,611	60,728	1%	349,110	345,921	1%
Kids' Library	65,797	64,685	2%	280,541	279,336	0%
Unspecified	1,307	1,501	-13%	8,380	9,274	-10%
Total	128,715	126,913	1%	638,031	634,531	1%
<i>Digital Material</i>	14,255	12,232	17%	91,215	75,789	20%
<i>Database Usage</i>	45,272	N/A		138,064	N/A	
Number of Days Open	30	30				
Online Statistics						
Web Site Visits	214,423	266,535	-20%	1,279,126	1,847,189	-31%
Web Site Unique Visitors	209,008	246,179	-15%	1,239,051	1,736,627	-29%
Web Site Page Views	230,897	312,432	-26%	1,399,031	2,081,617	-33%
Sessions on Public Computers	22,800	N/A		116,610	N/A	
Wifi Sessions	23,610	N/A		116,375	N/A	
Reference Queries						
Adult Reference	4,805	5,503	-13%	25,662	30,645	-16%
Kids' Library	1,755	2,075	-15%	7,609	8,558	-11%
Total Reference Req.	6,560	7,578	-13%	33,271	39,203	-15%
<i>One to One Tutorials</i>	24	N/A		118	N/A	
Meeting Room Use						
Library Programs	177	197	-10%	963	1,091	-12%
Public Meetings	80	97	-18%	586	673	-13%
*Group Study Rooms	1,439	1,344	7%	9,397	8,646	9%
Total Programs/Meetings	1,696	1,638	4%	10,946	10,410	5%
<i>Passive Programs</i>	6	N/A		42	N/A	
Program Attendance						
Adults & Teens	1,001	1,086	-8%	6,531	7,205	-9%
Kids	9,543	4,659	105%	32,676	26,793	22%
Total Program Attendance	10,544	5,745	84%	39,207	33,998	15%
<i>Passive Program</i>	5,852	N/A		7,235	N/A	
Visitor Count						
In-house	57,057	57,832	-1%	285,745	287,974	-1%
Drive-up	2,228	2,411	-8%	14,055	14,206	-1%
Total	59,285	60,243	-2%	299,800	302,180	-1%
<i>Makery</i>	1,883	N/A		8,657	N/A	
<i>Creative Studio</i>	155	N/A		714	N/A	

Board Report
June 2018

Elmhurst Library Cards

Card Holders 06/01/18	31,640
Added	311
Withdrawn	37
Card Holders 06/30/18	31,914

Elmhurst Cards Used 10,007 10,363 -3%

Nonresident Cards

	ADULT	JUVENILE	TOTAL
Card Holders 06/01/18	78	13	91
Added	4	1	5
Expired	8	3	11
Card Holders 06/30/18	74	11	85

Reciprocal Borrower Cards

Card Holders 06/01/18	1,937
Added	104
Expired	106
Card Holders 06/30/18	1,935

**Materials
(Selected Statistics)**

	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	427	512	70	17
Books, Fiction	1,012	466	670	186
Compact Discs	127	71	0	5
Playaways Audio	25	5	42	1
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	11
DVD's	176	52	28	26
Blu-ray	24	6	13	0
Console Video Games	16	11	10	0
Toys	0	0	10	5
Board Games	3	0	0	2
Launchpads	0	0	4	2
Vinyl Records	0	1	0	0
TOTAL	1,810	1,124	847	255

Collection Totals

	Adult	Juvenile	Total
Books	128,780	81,954	210,734
Compact Discs	21,641	2,478	24,119
Playaways Audio	1,301	551	1,852
Magazines	5,916	195	6,111
DVDs	15,884	7,035	22,919
Blu-ray	1,334	423	1,757
CD-ROM	0	169	169
Console Video Games	819	778	1,597
Launchpads	7	40	47
Culinary Cupboard	66	0	66
Board Games	122	61	183
eReaders	70	0	70
Knitting Needles	39	0	39
Vinyl Records	113	0	113
Kits	11	66	77
Toys	0	338	338
eBooks	23,105	0	23,105
eAudio Recordings	9,997	0	9,997
eMagazines	193	0	193
eMovies	128	0	128
TOTAL	209,526	94,088	303,614