

## DIRECTOR'S REPORT

Staff displayed DIY projects in the basement at our inaugural Maker Faire. It was inspiring to see all the interesting things that people produced. We even had one of our Board Members, Sue Sadowski, participate by showcasing her tissue paper-wrapped candles. Another staff Maker Faire will be held in the beginning of February to encourage more staff members (and Board Members) to get excited about the maker movement. It's wonderful to be able to check out a sewing machine or an item from the Culinary Cupboard to tap into that creative side that exists in all of us.

The Kids' Library started a new campaign called "1,000 Books Before Kindergarten." The 1,000 Books campaign encourages caregivers to read 1,000 books to their child before they enter kindergarten. The program promotes early literacy and child bonding. When the 1,000-book goal is reached, readers earn a prize and an invitation to a graduation party.

The One Book, One Community initiative will be introduced in the winter copy of *Fine Print*. Patrons choose from six titles picked by staff for their readability, quality, and potential to inspire thought-provoking discussion. I think this will be a great community program, hopefully sparking conversation among friends and neighbors about topics that promote learning and understanding.

# CIRCULATION REPORT

## October 2016

### TOTAL CIRCULATION:

October 2016 = 99,414  
 October 2015 = 101,309

Circulation for October 2016 decreased 2% compared to October 2015.  
 % of checkouts done on self-checks = 28%

### Holds:

- Placed this month: 7,838
  - Staff placed = 1,445
  - Patron placed = 5,412
  - Placed in LINKin = 981
- Placed a year ago: 8,819
- Percent Change: -11 %
- Amount of holds filled this month: 6,869
  - Elmhurst Items = 5,760
  - LINKin items = 919
  - OCLC items = 190
- Filled a year ago: 7,384
- Percent Change: -7%
- Holds Not Picked Up: 761
- Percent of holds filled: 11%

### ILL:

- ILL sent this month: 995 (LINKin = 775 / OCLC = 220 )
- ILL sent a year ago: 1,030
- Percent Change: -3%
- ILL received this month: 1,362 (LINKin = 1,172 / OCLC = 190)
- ILL received a year ago: 1,517
- Percent Change: -10%

**Non-Resident Cards purchased:** 2 for a total of \$294.41

### Unique Management Services:

- Accounts submitted this month: 8 @ \$8.95 = \$71.60
- Total cumulative recovery of \$180,798.53 yielding an ROI of 11.98 to 1.

### Book Sale Room:

- Revenue: \$ 458.88

### Ecommerce:

- Non-Resident Fees \$ 0.00
- Lost items/Misc. \$ 516.00
- Fines & Processing Fees \$ 1,532.50
- Out of State Fees \$ 0.00
- Total.....\$ 2,048.50

### Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	73,533	74%
Digital Material	13,965	14%
Reciprocal Borrowers	7,906	8%
Interlibrary Loans Sent	995	1%
Teachers	878	1%
Elmhurst College Students	673	1%
Non Residents-Unincorporated	636	1%
Outreach Patrons	409	<1%
Elmhurst Work Perks	232	<1%
Non Resident Taxpayers	94	<1%
Elmhurst Businesses	85	<1%
Homeless	8	<1%
Total	99,414	100%

**Board Report  
October 2016**

	<b>Oct-16</b>	<b>Oct-15</b>	<b>PER CENT CHANGE</b>	<b>CUMULATIVE TOTAL FY 16</b>	<b>FY 15</b>	<b>PER CENT CHANGE</b>
<b>Circulation</b>						
Adult	54,462	57,151	-5%	616,982	605,880	2%
Kids' Library	42,390	42,363	0%	459,097	469,745	-2%
Unspecified	1,362	1,795	-24%	15,900	17,968	-12%
Total	98,214	101,309	-3%	1,091,979	1,093,593	0%
Number of Days Open	31	31				
Digital Material	12,765	10,285	24%			
<b>Web Site</b>						
Visits	319,858	300,593	6%	3,162,073	2,997,567	5%
Unique Visitors	302,983	282,299	7%	2,978,113	2,817,123	6%
Page Views	355,205	340,783	4%	3,543,412	3,406,822	4%
<b>Reference Queries</b>						
Adult Reference	4,732	4,947	-4%	49,319	55,010	-10%
Kids' Library	1,363	1,782	-24%	17,230	19,487	-12%
Total Reference Req.	6,095	6,729	-9%	66,549	74,497	-11%
<b>Meeting Room Use</b>						
Library Programs	202	199	2%	1,888	1,623	16%
Public Meetings	84	66	27%	778	704	11%
*Group Study Rooms	1,434	1,467	-2%	13,583	9,040	50%
Total Programs/Meetings	1,720	1,732	-1%	16,249	11,367	43%
<b>Program Attendance</b>						
Adults & Teens	1,184	1,111	7%	13,147	9,783	34%
Kids	3,860	2,918	32%	38,861	30,770	26%
Total Program Attendance	5,044	4,029	25%	52,008	40,553	28%
<b>Visitor Count</b>						
In-house	45,440	43,441	5%	483,620	459,110	5%
Drive-up	2,299	2,388	-4%	24,546	23,504	4%
Total	47,739	45,829	4%	508,166	482,614	5%
<b>Elmhurst Library Cards</b>						
Card Holders 10/01/16	28,101					
Added	204					
Withdrawn	70					
Card Holders 10/31/16	28,235					
<b>Elmhurst Cards Used</b>	9,233	9,404	-2%			
<b>Nonresident Cards</b>	<b>ADULT</b>	<b>JUVENILE</b>	<b>TOTAL</b>	<b>Reciprocal Borrower Cards</b>		
Card Holders 10/01/16	78	16	94	Card Holders 10/01/16	2,302	
Added	4	0	4	Added	88	
Expired	3	3	6	Expired	120	
<b>Card Holders 10/31/16</b>	<b>79</b>	<b>13</b>	<b>92</b>	<b>Card Holders 10/31/16</b>	<b>2,270</b>	

**Board Report  
October 2016**

<b>Materials (Selected Statistics)</b>	<b>Adult Added</b>	<b>Adult Withdrawn</b>	<b>Juvenile Added</b>	<b>Juvenile Withdrawn</b>
Books, Non-Fiction	602	892	138	1,485
Books, Fiction	826	1,572	373	1,168
Compact Discs	182	377	20	1
Playaways Audio	14	11	9	0
Kits	0	0	0	0
Vinyl Records	0	0	0	0
CD-ROM	0	0	0	0
Board Games	0	0	0	0
DVD's	138	186	71	18
Blu-ray	28	1	14	0
Console Video Games	17	0	7	4
Toys	0	0	0	3
Launchpads	0	0	0	0
<b>TOTAL</b>	<b>1,807</b>	<b>3,039</b>	<b>632</b>	<b>2,679</b>

<b>Collection Totals</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Books	132,684	98,773	231,457
Compact Discs	22,601	3,901	26,502
Playaways Audio	1,143	432	1,575
DVDs	15,592	8,868	24,460
Blu-ray	1,234	262	1,496
CD-ROM	0	184	184
Console Video Games	751	759	1,510
Launchpads	7	19	26
Vinyl Records	78	0	78
Culinary Cupboard	50	0	50
Board Games	54	48	102
eReaders	72	0	72
Knitting Needles	31	0	31
Kits	0	51	51
Toys	0	433	433
<b>TOTAL</b>	<b>174,297</b>	<b>113,730</b>	<b>288,027</b>

# KIDS' LIBRARY

October 2016

PROGRAMS	Sessions/Date	Kids	Adults	Total
Chicka Chicka Baby ST (infants)	9 sessions	117	114	231
Fun for Ones ST (age 1)	4 sessions	34	29	63
Rhyme Time (ages 1 – 2)	9 sessions	105	107	212
Rise and Shine Storytime (ages 1 – 5)	18 sessions	686	452	1138
Time for Twos ST (age 2)	8 sessions	100	88	188
Free to be Three ST (age 3)	4 sessions	62	34	96
Pajama Party ST (families)	4 sessions	24	17	41
Road to Reading ST (ages 3-5)	8 sessions	130	37	167
Saturday Family ST (families)	5 sessions	73	57	130
We Love Reading ST (gr K-1)	5 sessions	73		73
Cursive Writing (gr 4-8)	4 sessions	51		51
3D Printing Workshop (gr 3-5)	2 sessions	18		18
Toddler Tech (families)	September 3	15	10	25
Elmhurst Children's Theater (families)	October 1	40	50	90
Scary Writing Workshop (gr 4-8)	October 3	7		7
Drive-in Movie (families)	October 6	44	10	54
Way Cool Adventures (gr K-1)	October 6	13		13
Culture Craft: Brazil (all ages)	October 7	7	4	11
Read to the Dogs (gr K-8)	October 8	30		30
Pokemon GO Safari (all ages)	October 8	150		150
Author Skype: Deborah Hopkinson	October 10	7	1	8
Macaroni Soup (families)	October 10	85	40	125
Junior Scientists (gr K-3)	October 13	17		17
Spanish Storytime (families)	October 14	9	9	18
Slither.io (gr 1-5)	October 14	15		15
LEGO Masters (gr 3-5)	October 18	7		7
Squishy Circuits (gr 3-5)	October 20	6		6
Science Friday (gr 3-5)	October 21	17		17
Pumpkin STEM Party (families)	October 22	40	20	60
Handbell Choir Concert (families)	October 22		5	5
Scratch Jr (gr K-2)	October 26	7		7
Hair-raising Tales (ages 7-12)	October 28	7	2	9
Dare to Scare writing entries	October	13		13
Dare to Scare Winners Read (families)	October 30	20	45	65

During the first part of the month students in grades K – 8 entered their original writings for the Scary Writing Contest. This year's thirteen writers had their work showcased in the *Kids' Ink* magazine created by EPL's public relations department. Many family members commented on how nice it was to see their child's work presented so professionally – thanks, PR! Elmhurst's Children's Theater joined us on October 1<sup>st</sup> for a preview of their fall production of Beauty and

the Beast. Many families enjoyed the cast singing songs from the show between storytimes. This month we increased to offering two sessions of Rhyme Time Storytime every Saturday. While it makes for a crazy busy morning for staff, it allows us to accommodate the many families who are moving up from Chicka Chicka Baby and enjoying Rhyme Time each week. We also had over 200 Cubs pennants created by kids as the Cubs made their way to their historic championship.

#### MIDDLE SCHOOL PROGRAMS

Digital Painting	4 session; 23 painters
3D Printing	1 session; 9 kids
Candy Making	1 session; 9 kids
Mug Recipes	1 session; 19 kids
Zombie Apocalypse	1 session; 46 Survivors

#### SCHOOL SERVICES

Forty-two classroom collections totaling 878 items circulated to sixteen Elmhurst schools: Conrad Fischer, Emerson, Edison, Lincoln, Field, Jackson, Hawthorne, Wee 3's Preschool, Treetown Preschool, Immaculate Conception, Courts Plus, Kensington Preschool/K, YMCA Preschool/K, Madison Early Learning, Elmhurst Academy, and Little Butterflies Preschool.

On October 6, Lori Hoegler attended the Conrad Fischer School staff meeting to introduce herself to the teaching staff of 35 and to describe the resources and services available to District 205 teachers. On October 18, a class of ten 3<sup>rd</sup> grade students and four staff members from Immanuel Lutheran came for a presentation on how communities change and the history of Elmhurst. On October 28, Lori visited Emerson school to read scary stories to the 4<sup>th</sup> and 5<sup>th</sup> grade classes and again on October 31 to the 4<sup>th</sup> and 5<sup>th</sup> grade students of Jackson School and Conrad Fischer School, for a total of 360 students.

#### PROGRAM TOTALS

Children's Programs:	110
Children's Program Attendance:	3,754
Middle School Programs:	8
Middle School Attendance:	106
<b>Total programs offered:</b>	<b>118</b>
<b>Total attendance:</b>	<b>3,860</b>



*Chicka Chicka Baby*

#### VOLUNTEERS

Six middle school volunteers donated 22 hours of service to the Library in October.

#### TRAINING

Lincoln Story League	October 6	Sarah B. and Lori H.	6 hours
New York Maker Faire	October 1 & 2	Shaira R.	12 hours
Boosting Student Engagement with STEAM	October 13	Shaira R.	1 hour
SafeSitter Training	October 10 & 17	Allison D.	4 hours

Coding, Libraries, & Language	October 24	Shaira	1 hour
Makerspace 2.0	October 26	Shaira	1 hour
Illinois Library Association Conference	October 19 & 20	Shaira	14 hours
Illinois Library Association Conference	October 18	Sarah	7 hours
Illinois Library Association Conference	October 19 & 20	Gloria W.	14 hours
<b>Total Training hours for October:</b>			<b>60 hours</b>

#### Gloria's Highlights from the ILA Conference

##### *Outcome Measurements Made Easy: Capturing Impact Using Project Outcome*

This was a very interesting program that illustrated the use of the PLA program *Project Outcome* through an overview of the product and experiences of its use in two libraries.

##### *Public Libraries and the Self-Published -- Help!*

This timely presentation was done by the Glen Ellyn Public Library, and it was chock-full of good information.

##### *Creating a Culture of Race Consciousness and Inclusivity at Your Library*

The presenters were a panel from Skokie PL who were member of a staff task force created after a public program series the library offered called "voices of Race."

##### *Reader's Advisory Rethink*

This was a great boost for RA reminders and philosophical framework rethinks.

##### *Notes from the Field: Everything I Didn't Learn in Library School*

The handouts are spectacular for anyone wanting to keep current on avenues of training and continuing education in librarianship. Shaira Rock was a presenter, and represented our library well. It was great to see Elmhurst Public Library involved in presenting at ILA for librarians around the state.

# Adult Services Department

October 2016

<b>Programming</b>		
October	16 Technology Classes	137
October 1	DIY Craft Day Crop	10
October 2	Lyric Opera Lecture: <i>Lucia di Lammermoor</i>	17
October 3,10,17,24	Teen Sketch & Improv Jam	36
October 4	Garden Photography	12
October 4	Autumn Caregiver Series: The Challenge of Change - Part I	10
October 4,11,19	In Stitches Needleworkers	24
October 4	Find A Way: <i>The Story of Diana Nyad</i>	30
October 5	EPL @ the Farmers Market	119
October 5,19	Next Chapter Book Club	14
October 6	Elmhurst Job Club	4
October 6	Intro to Mindfulness	12
October 7	Wine Club	5
October 7	Open Mic/Karaoke Nite	17
October 7,14,21,28	Friday Features	95
October 8	College Prep - Practice Test: ACT	25
October 10	Present: Dementia Activity Club	4
October 10	Oktoberfest: Alpine Thunder	40
October 10,24	Conversemos en Espanol	8
October 11	Autumn Caregiver Series: The Challenge of Change - Part II	9
October 11	Coloring for Mindfulness	2
October 11	Beer Club	11
October 11	Genealogy Club	26
October 12	Dish! Club for Cooks	8
October 12	Ciao Italia! Culture and Conversational Group	12
October 12	The Long Road to Victory	73
October 12,13,13	Book Discussion: <i>The Real Doctor Will See You Shortly</i>	37
October 12,25	Sip 'n' Stitch @ Brewpoint	4
October 13	Blogspiration Club	1
October 13	What Organization Structure is Right for You and Why? (SCORE)	16
October 13	Settlers of Catan Tournament	13
October 13,27	ESL Conversation Group	4
October 17,17	Creative Card Making	32
October 17	Library Insiders Creative Wishes Workshop	2
October 18	Autumn Caregiver Series: Hospice - The When, What, How, and Why	8
October 18	Social Media Writing for Organization	10
October 19,19	Great Decisions Series: Climate Change	23
October 20	Elmhurst Business Connection	8
October 20	Sewing Lab: Lunch Bag	5
October 20	Board Game Club	0
October 20	Open Bridge Club	7
October 20	I am Rosie the Riveter	39
October 21	Read to Me! A Storytime for Grown-Ups	7
October 21	Date Night at the Movies: <i>Room</i>	11
October 25	Women of Influence (with Elmhurst History Museum)	32
October 25	GreenMan Theater Presents: Spooky Stories of the Season	25
October 25	Read Between the Wines - Book Discussion at Flight 112	6
October 26	Lights Out, Everybody: Mystery and Horror During the Golden Age of Radio	22
October 27	[VIP] Culture Club: Brazil	59
October 27	Deeper into Meditation Part 1	26
October 28	District 205 Transitions Program	10
October 28	Elmhurst Art Museum Book Discussion: <i>The Family Fang</i>	4
October 29	College Prep - Practice Test: SAT	24
October 30	Check, Please! Elmhurst	4
October 30	Lyric Opera Lecture: <i>Les Troyens</i>	10



## Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
<b>2016 Total Uses</b>			<b>1434</b>	<b>1350</b>	<b>1302</b>	<b>1100</b>	<b>1276</b>	<b>1484</b>	<b>1388</b>	<b>1409</b>	<b>1472</b>	<b>1368</b>
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

## Online Research Tool Statistics

	Oct 2016	Sept 2016	August 2016	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016
All Magazine/News Indexes	13,357	8047	7578	6952	8517	7983	8195	8961	10,521
Ancestry	1878	2633	1154	1187	1821	1188	2072	3127	2168
Consumer Reports.org	157	183	177	142	150	175	146	130	144
Morningstar	213	345	171	240	231	234	321	404	280
Novelist	279	251	197	221	335	328	369	303	539
Public Records	427	437	463	414	421	406	397	467	405
Reference USA	815	576	408	550	388	512	556	662	697
Valueline	3117	2908	2759	2914	3309	3145	2906	2730	2870

## Digital Media Report

	Oct 2016	Sept 2016	August 2016	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016
<b>E-Audiobooks</b>	<b>1593</b>	<b>1514</b>	<b>1542</b>	<b>1636</b>	<b>1495</b>	<b>1488</b>	<b>1437</b>	<b>1382</b>	<b>1257</b>
Hoopla	258	177	224	265	211	206	176	195	129
MyMediaMall	1335	1337	1318	1371	1284	1282	1261	1187	1128
<b>E-Books</b>	<b>2953</b>	<b>3017</b>	<b>3480</b>	<b>3721</b>	<b>3578</b>	<b>3228</b>	<b>2992</b>	<b>3479</b>	<b>3355</b>
Hoopla	98	81	87	89	90	118	87	97	112
MyMediaMall	2475	2516	2906	3134	2963	2667	2462	2891	2746
cloudLibrary	380	420	487	498	525	443	443	491	497
<b>E-Classes</b>	<b>1205</b>	<b>1171</b>	<b>1258</b>	<b>850</b>	<b>635</b>	<b>1030</b>	<b>657</b>	<b>599</b>	<b>1395</b>
Gale Courses Trial	4	3	2	11	8	5	4	4	3
Lynda.com	1201	1168	1256	839	627	1025	653	595	1392
<b>E-Serials</b>	<b>1405</b>	<b>1369</b>	<b>1374</b>	<b>1327</b>	<b>1495</b>	<b>1576</b>	<b>2394</b>	<b>1508</b>	<b>1435</b>
PressReader(News)	579	660	582	706	720	842	786	670	710
Zinio(Magazines)	826	709	792	621	775	734	1608	838	725
<b>E-Music</b>	<b>4585</b>	<b>3260</b>	<b>4723</b>	<b>4367</b>	<b>3977</b>	<b>4993</b>	<b>3805</b>	<b>5425</b>	<b>4837</b>
Freegal Downloads	1135	1052	1127	1118	1083	1144	997	999	1062
Freegal Streaming	2699	1757	2799	2756	2533	3255	2203	3735	2980
Hoopla	160	142	218	245	180	178	136	173	136
Naxos	591	309	579	248	181	416	469	518	659
<b>E-Tutoring (Tutor.com)</b>	<b>36</b>	<b>43</b>	<b>28</b>	<b>3</b>	<b>6</b>	<b>20</b>	<b>12</b>	<b>10</b>	<b>12</b>
<b>E-Videos</b>	<b>164</b>	<b>161</b>	<b>214</b>	<b>263</b>	<b>250</b>	<b>270</b>	<b>230</b>	<b>196</b>	<b>210</b>
Hoopla	161	149	206	258	245	259	223	191	198
InstantFlix/IndieFlix	0	4	0	1	2	7	2	0	6
MyMediaMall	0	3	4	0	2	4	0	1	1
PBS Video Collection	3	5	4	4	1	0	5	4	5
<b>Transparent Languages</b>	<b>20</b>	<b>27</b>	<b>45</b>	<b>35</b>	<b>50</b>	<b>65</b>	<b>44</b>	<b>72</b>	<b>37</b>

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
September 2016	4732	1339	53	6