

Director's Report

I led three book discussions this month on the book titled *The Real Doctor Will See You Shortly* by Matt McCarthy. This is the first time I have lead a discussion at work and it was an enlightening experience. What I found very interesting was how different each of the discussions were even though we were discussing the same book. It was unique to be able to see the dynamics of three different groups and see how each group and each person's perspective is different.

Both check out statistics and visitor counts were down this month, but we are still up 5% for the year in visitor counts. Checkout statistics are even. I'm not sure why visitor counts are down. Last month we were able to see the difference that a major program makes in attendance, but comparing this September to last September didn't give me any clues as to why we are down. It is interesting to note the increase in digital material checkout. Digital material circulation continues to increase each month, confirming our commitment to provide more digital content.

The staff Maker Faire is on Thursday, November 3. It's going to be a fun day for staff to showcase all their handy work. I encourage you to participate – if you're a maker – or just stop by to see how creative EPL staff members are!

Adult Services Department

September 2016

Programming

September	13 Technology Classes	115
September 1	Intro to Mindfulness	20
September 2,9,16,23,30	Friday Features	126
September 6,13,21	In Stitches Needleworkers	28
September 7	EPL @ the Farmers Market	53
September 7,21	Next Chapter Book Club	17
September 8	[VIP] Culture Club: Japan	66
September 8	Business Planning – Why your business depends on having a great plan	23
September 9	Wine Club	5
September 10	Stressing Out About Stress	13
September 12	Free Career Counseling - 30 Minute Session	5
September 12	Present: Dementia Activity Club	4
September 12	Presidential Election Campaigns in History	57
September 12,19	Teen Sketch & Improv Jam	18
September 12,26	Conversemos en Espanol!	14
September 13	Autumn Caregiver Series: Music & the Brain	11
September 13	Coloring for Mindfulness	2
September 13	Library Insiders Summer Reading Party	10
September 13	Beer Club	14
September 13	Genealogy Club	21
September 13	Start Early, Start Smart: College Major and Career Planning	11
September 14	Dish! Club for Cooks	10
September 14	Ciao Italia! Culture and Conversational Group	19
September 14,15,15	Book Discussion: <i>The Japanese Lover</i>	33
September 14,27	Sip 'n' Stitch @ Brewpoint	13
September 15	Elmhurst Business Connection	12
September 15,15	VIP: Intro to Zentangle	20
September 15,29	ESL Conversation Group	3
September 15	Board Game Club	2
September 16	Read to Me! A Storytime for Grown-Ups	4
September 17	Self Defense	14
September 18	Lyric Opera Lecture: <i>Das Rheingold</i>	19
September 19	Maker Mondays	2
September 19	Greatest Presidential Decisions	42
September 20	Autumn Caregiver Series: How to Be a Friend to Someone With a Serious Illness	12
September 20	The Flow of Creativity	10
September 21,21	Great Decisions Series: The United Nations After 70 Years	18
September 22	Sewing Lab: Travel Sewing Kit	7
September 22	Open Bridge Club	5
September 22	Pokémon GO Basics	7
September 23,23	Creative Card Making	31
September 25	<i>Check, Please!</i> Elmhurst	8
September 26	How to Begin Your College Search Process	15
September 26	Improv Jam	9
September 27	Autumn Caregiver Series: Communication: Family Conflict in Caregiving	7
September 27	Introduction to Henna	6
September 27	Read Between the Wines - Book Discussion at Flight 112	17
September 28	Ancestry.com [Library Edition] Basics	12
September 28	[VIP] German Foods with Chef Michael Maddox	72
September 30	Date Night at the Movies: <i>The Revenant</i>	5

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2016 Total Uses				1350	1302	1100	1276	1484	1388	1409	1472	1368
2015 Total Uses	1309	1411	1467	1331	1068	1098	1205	1035	544	435	395	462
2014 Total Uses	400	400	438	433	365	381	385	410	408	436	411	382

Online Research Tool Statistics

	Sept 2016	August 2016	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016	Jan 2016
All Magazine/News Indexes	8047	7578	6952	8517	7983	8195	8961	10,521	8278
Ancestry	2633	1154	1187	1821	1188	2072	3127	2168	2171
Consumer Reports.org	183	177	142	150	175	146	130	144	173
Morningstar	345	171	240	231	234	321	404	280	830
Novelist	251	197	221	335	328	369	303	539	327
Public Records	437	463	414	421	406	397	467	405	396
Reference USA	576	408	550	388	512	556	662	697	696
Valueline	2908	2759	2914	3309	3145	2906	2730	2870	2947

Digital Media Report

	Sept 2016	August 2016	July 2016	June 2016	May 2016	Apr 2016	Mar 2016	Feb 2016	Jan 2016
E-Audiobooks	1514	1542	1636	1495	1488	1437	1382	1257	1345
Hoopla	177	224	265	211	206	176	195	129	170
MyMediaMall	1337	1318	1371	1284	1282	1261	1187	1128	1175
E-Books	3017	3480	3721	3578	3228	2992	3479	3355	3374
Hoopla	81	87	89	90	118	87	97	112	
MyMediaMall	2516	2906	3134	2963	2667	2462	2891	2746	2893
cloudLibrary	420	487	498	525	443	443	491	497	481
E-Classes	1171	1258	850	635	1030	657	599	1395	1248
Gale Courses Trial	3	2	11	8	5	4	4	3	10
Lynda.com	1168	1256	839	627	1025	653	595	1392	1238
E-Serials	1369	1374	1327	1495	1576	2394	1508	1435	1810
PressReader(News)	660	582	706	720	842	786	670	710	885
Zinio(Magazines)	709	792	621	775	734	1608	838	725	925
E-Music	3260	4723	4367	3977	4993	3805	5425	4837	4269
Freegal Downloads	1052	1127	1118	1083	1144	997	999	1062	1084
Freegal Streaming	1757	2799	2756	2533	3255	2203	3735	2980	2841
Hoopla	142	218	245	180	178	136	173	136	180
Naxos	309	579	248	181	416	469	518	659	164
E-Tutoring (Tutor.com)	43	28	3	6	20	12	10	12	10
E-Videos	161	214	263	250	270	230	196	210	260
Hoopla	149	206	258	245	259	223	191	198	258
InstantFlix/IndieFlix	4	0	1	2	7	2	0	6	0
MyMediaMall	3	4	0	2	4	0	1	1	2
PBS Video Collection	5	4	4	1	0	5	4	5	
Transparent Languages	27	45	35	50	65	44	72	37	39

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
September 2016	4823	1286	19	8

KIDS' LIBRARY
September 2016

PROGRAMS	Sessions/Date	Kids	Adults	Total
Chicka Chicka Baby ST (infants)	9 sessions	122	127	249
Rhyme Time (ages 1 – 2)	4 sessions	74	89	163
Rise and Shine Storytime (ages 1 – 5)	18 sessions	643	534	1177
Pajama Party ST (families)	4 sessions	34	29	63
Saturday Family ST (families)	4 sessions	55	49	102
Trolley Storytime (families)	3 sessions	51	35	86
Catch the Reading Bug (gr K-1)	4 sessions	58		58
Spooky Writing Workshop (gr 2-3)	2 sessions	11		11
3D Printing Workshop (gr 3-5)	2 sessions	19		19
Computer Code Masters (gr 4-5)	4 sessions	45		45
Drive-in Movie (families)	September 1	50	20	70
Way Cool Adventures (gr K-1)	September 1	23		23
Preschool Teacher Open House	September 6		28	28
Spanish Storytime (families)	September 9	14	10	24
Minecraft (gr 1-5)	September 9	27		27
Read to the Dogs (gr K-8)	September 10	18		18
Junior LEGO (gr K-2)	September 12	26		26
Makey Makey (gr 4-8)	September 14	11		11
Squishy Circuits (gr 3-5)	September 15	14		14
Culture Craft: Japan (all ages)	September 16	15		15
Outdoor Movie (families)	September 16	300		300
Spring Road Fest (families)	September 17	100		100
Open LEGO (families)	September 17	10	5	15
Improv Playhouse Theater (families)	September 17	20	20	40
Author Skype: Jennifer Holm	September 19	12	5	17
Junior Scientists (gr K-2)	September 22	18		18
Science Friday (gr 3-5)	September 23	17		17
Save the Animals Party (families)	September 24	50	43	93
Scary Writing Workshop (gr 4-8)	September 26	7		7
Parent Book Discussion	September 28		10	10

Throughout September, we encouraged kids to join in September Silliness, when each day of the week featured a wacky theme. From wearing mustaches and telling us jokes to creating thumbprint art, the month was full of fun in the Kids' Library.

On September 24, the Kids' Library partnered with Courts Plus to host the annual "Save the Animals Party" on the south lawn. Families enjoyed meeting birds from a rescue organization, making crafts, greeting Eco the Park District mascot, and participating in an outdoor storytime with Lori Lorenz. Thank you to Carolyn Kelly and Courts Plus for this partnership opportunity. The Kids' Library also finished the "Trolley Storytimes" during September. This was a great way

for the library to be involved in the wider Elmhurst community each week, connecting with new families and promoting our programs. Kids' Library staff also participated in Spring Road Fest on September 17 with a table of printed library handouts, a display of Nooks and Launchpads, and Pokémon sheets (the big hit). Kids played simple games at the Library table to earn stickers.



Drive-in Movie

MIDDLE SCHOOL PROGRAMS

3D Printing	1 session; 9 designers
Iron Chef	1 session; 17 chefs
Cupcake Decorating	1 session; 17 decorators
Smoothie Goodness	1 session; 14 kids
POWS rehearsal	1 session; 4 kids
Minecraft My Zone	1 session; 9 gamers
Sewing Club	4 sessions; 28 kids

SCHOOL SERVICES

Forty-two classroom collections totaling 961 items circulated to fourteen Elmhurst schools: Conrad Fischer, Emerson, Edison, Lincoln, Timothy Christian, Wee 3's Preschool, Treetown Preschool, Immaculate Conception, Courts Plus, Bethel Preschool, Kensington Preschool/K, YMCA Preschool/K, and York High School.

On September 12, Lori Hoegler attended the School Facilitator's Network Group at the Niles Library. On September 22, Lori attended the Emerson School staff meeting to introduce herself to teaching staff and to describe the resources and services available to District 205 teachers.

PROGRAM TOTALS

Children's Programs:	74
Children's Program Attendance:	2,846
Middle School Programs:	10
Middle School Attendance:	98
Total programs offered:	84
Total attendance:	2,944

VOLUNTEERS

Five middle school volunteers donated 12 hours of service to the Library in September.

TRAINING

Coursera "Leading Teams" online course		Gloria Walsh-Rock	6 hours
Toying with STEM	September 21	Shaira Rock	6 hours
Lincoln Story League	September 7	Sarah B and Lori H	6 hours

The Kids' Library attended the Virtual Institute of the Association of Library Service to Children on September 15 and 16. Marti Valasek attended "Welcome to Reading: Amp Up Your Services for Beginning Readers." Marti and Nuala Maloney-Murphy attended "Oh Baby! Unconventional Programming for Your Youngest Patrons." Sharon Karpel, Gloria Walsh-Rock, and Shaira Rock attended "Media Mentorship in Libraries Serving Youth," and Gloria attended "Opening Access to Public Libraries for Children with Disabilities" and Serving ALL Families in Your Library." 10 hours

The Prairie State Story League meeting on September 8 was held here at EPL, so several of our staff members took advantage of this and attended the meeting: Marti Valasek, Lori Lorenz, Peg Martin, Allison Davis, and Sarah Burnside. 10 hours

Total Training hours for September: 38 hours

STAFF

Sharon Karpel attended a meeting of the Elmhurst Commission on Youth on September 12, and Sarah Burnside attended weekly Kiwanis meetings on September 13 and 20, and a Kiwanis Installation dinner on September 28.

KL Database Usage	Sept	Aug	July	June	May	2016 Apr	Mar	Feb	Jan
Amazing Animals	2	0	0	3	16	3	42	59	5
America the Beautiful	4	2	9	11	2	18	0	20	2
BookFlix	425	138	186	183	388	351	497	648	597
Early Learning (sessions)	1628	2198		2491	1726	1959	2013	1670	1783
Encyclopedia Americana	30	8	0	0	4	0	61	23	9
Grolier Encyclopedia	16	6	0	7	8	0	65	14	15
Lands and Peoples	5	21	0	0	4	9	289	8	4
New Bk Of Popular Science	16	0	0	0	6	4	5	2	0
TrueFlix	22	17	18	4	16	27	153	54	24
Tumblebooks (book views)	164	22	21	31	126	108	128	178	194
World Book (hits)	4,940	7,860	6,260	6640	1980	3100	4680	2600	4440
GO Searches	122	45	0	0	62				
Grolier Online	23	7	0	2	8				
New BK Of Knowledge	2	4	0	0	11				
Gale	2	6	8		8				
EBSCO Novelist K-8 Sessions	23	9	15	15	14				
TOTAL	7424	10343	6322	9387	4379				

**Board Report
September 2016**

	Sep-16	Sep-15	PER CENT CHANGE	CUMULATIVE TOTAL FY 16	FY 15	PER CENT CHANGE
Circulation						
Adult	54,598	57,407	-5%	562,519	548,729	3%
Kids' Library	39,642	40,006	-1%	416,708	427,382	-2%
Unspecified	1,514	1,810	-16%	14,538	16,173	-10%
Total	95,754	99,223	-3%	993,765	992,284	0%
Number of Days Open	29	29				
Digital Material	11,163	9,702	15%			
Web Site						
Visits	332,311	302,550	10%	2,509,904	2,696,974	-7%
Unique Visitors	314,879	285,359	10%	2,360,251	2,534,824	-7%
Page Views	367,894	340,909	8%	2,820,313	3,066,039	-8%
Reference Queries						
Adult Reference	4,823	5,120	-6%	44,587	50,063	-11%
Kids' Library	1,607	1,565	3%	15,867	17,705	-10%
Total Reference Req.	6,430	6,685	-4%	60,454	67,768	-11%
Meeting Room Use						
Library Programs	166	136	22%	1,686	1,424	18%
Public Meetings	66	79	-16%	694	638	9%
*Group Study Rooms	1,350	1,331	1%	12,149	7,573	60%
Total Programs/Meetings	1,582	1,546	2%	14,529	9,635	51%
Program Attendance						
Adults & Teens	1,067	1,447	-26%	11,963	8,672	38%
Kids	2,944	2,729	8%	35,001	27,852	26%
Total Program Attendance	4,011	4,176	-4%	46,964	36,524	29%
Visitor Count						
In-house	43,841	46,732	-6%	438,180	415,669	5%
Drive-up	2,452	2,338	5%	22,247	21,116	5%
Total	46,293	49,070	-6%	460,427	436,785	5%
Elmhurst Library Cards						
Card Holders 09/01/16	28,177					
Added	225					
Withdrawn	301					
Card Holders 09/30/16	28,101					
			Purge of expired cards			
Elmhurst Cards Used						
	9,568	8,713	10%			
Nonresident Cards						
Card Holders 09/01/16	84	16	100	Reciprocal Borrower Cards		
Added	3	0	3	Card Holders 09/01/16		2,310
Expired	9	0	9	Added		107
Card Holders 09/30/16	78	16	94	Expired		115
				Card Holders 09/30/16		2,302

**Board Report
September 2016**

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	626	1,177	132	1,658
Books, Fiction	914	830	493	2,046
Compact Discs	117	13	3	4
Playaways Audio	8	1	0	0
Vinyl Records	11	0	0	0
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	0
DVD's	156	388	46	202
Blu-ray	41	10	6	2
Console Video Games	21	2	9	3
Board Games	1	0	0	0
Launchpads	0	0	0	0
Toys	0	0	6	0
Flashdrives	0	0	0	0
TOTAL	1,895	2,421	695	3,915

Collection Totals	Adult	Juvenile	Total
Books	133,720	100,915	234,635
Compact Discs	22,796	3,882	26,678
Playaways Audio	1,140	423	1,563
DVDs	15,640	8,815	24,455
Blu-ray	1,207	248	1,455
CD-ROM	0	184	184
Console Video Games	734	756	1,490
Launchpads	7	19	26
Vinyl Records	78	0	78
Culinary Cupboard	50	0	50
Board Games	54	48	102
eReaders	72	0	72
Knitting Needles	31	0	31
Kits	0	51	51
Toys	0	436	436
TOTAL	175,529	115,777	291,306

CIRCULATION REPORT

September 2016

TOTAL CIRCULATION:

September 2016 = 95,754

September 2015 = 99,223

Circulation for September 2016 decreased 3% compared to September 2015.

% of checkouts done on self-checks = 29%

Holds:

- Placed this month: 8,724
 - Staff placed = 1,652
 - Patron placed = 6,048
 - Placed in LINKin = 1,024
- Placed a year ago: 8,343
- Percent Change: 5 %
- Amount of holds filled this month: 7,579
 - Elmhurst items = 6,303
 - LINKin items = 997
 - OCLC items = 279
- Filled a year ago: 7,325
- Percent Change: 3%
- Holds Not Picked Up: 772
- Percent of holds filled: 10%

ILL:

- ILL sent this month: 1,027 (LINKin = 823 / OCLC = 204)
- ILL sent a year ago: 1,057
- Percent Change: -3%
- ILL received this month: 1,514 (LINKin = 1,235 / OCLC = 279)
- ILL received a year ago: 1,577
- Percent Change: -4%

Non-Resident Cards purchased: 2 for a total of \$475.87

Unique Management Services:

- Accounts submitted this month: 16 @ \$8.95 = \$143.20
- Total cumulative recovery of \$180,798.53 yielding an ROI of 12.1 to 1.

Book Sale Room:

- Revenue: \$ 298.72

Ecommerce:

• Non-Resident Fees	\$	0.00
• Lost items/Misc.	\$	511.00
• Fines & Processing Fees	\$	1,733.55
• Out of State Fees	\$	0.00
• Total.....	\$	2,244.55

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	72,633	76%
Digital Material	11,163	12%
Reciprocal Borrowers	8,040	8%
Interlibrary Loans Sent	1,027	1%
Teachers	961	1%
Elmhurst College Students	649	1%
Non Residents-Unincorporated	563	1%
Outreach Patrons	374	<1%
Elmhurst Work Perks	165	<1%
Non Resident Taxpayers	100	<1%
Elmhurst Businesses	74	<1%
Homeless	5	<1%
Total	95,754	100%

of Patrons Served at Drive-up Window:

- September 2016 = 2,452
- September 2015 = 2,338
- Percent Change: 5%

Highest Hourly Rate of Circulation Transactions:



Sunday, September 11: Average 1,041 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Sam worked the Farmer's Market on September 7.
- Debbie facilitated In Stitches on September 13.
- Debbie represented the Library at the City's Wellness Committee September 14.
- Sam facilitated In Stitches on September 21.
- Debbie facilitated Sip n Stitch on September 27.
- Chris, Dina, and Dulce assisted or led various programs in September.
- The Circulation Department welcomed Jessica and Carrienne as our newest Desk Clerks, and Will C, Georgia and Stacia as our newest Pages.
- Eleven volunteers worked for a total of 51 hours.

Notable Circulation Figures

- 11,163 Digital Material
 - 3,846 My Media Mall
 - 420 3M Cloud
 - 1,052 Freegal downloads
 - 1,757 Freegal songs streamed
 - 4 IndieFlix
 - 549 Hoopla
 - 709 Zinio
 - 5 PBS Video Collection
 - 2,210 eLearning
 - 425 BookFlix
 - 22 TrueFlix
 - 164 Tumblebooks
- 2,246 Magazines (ADS and KIDS)
 - 878 *Magazines to Go*
- 288 Electronic Devices
 - 0 Assistive Technology iPad
 - 95 Laptop
 - 25 ADS Nook
 - 34 KIDS Nook
 - 13 Projector
 - 9 VHS to DVD Converter
 - 33 Creative Studio Audio and Visual Equipment
 - 69 KIDS LaunchPad  *New Collection*
 - 10 ADS LaunchPad  *New Collection*
- Items from Alternative Collection
 - 99 Creative Studio Rooms
 - 29 Adult Board Games
 - 18 KIDS' Board Games
 - 282 KIDS' Toys/Puzzles
 - 16 Cake Pans
 - 34 Appliances
 - 27 Umbrellas
- Items checked out for use in Library
 - 9 Laptop (KIDS)
 - 12 iPad (KIDS)

Library insiders offers programming for adults with developmental disabilities

Surveying a round of baking enthusiasts at Elmhurst Public Library, Tom Morrisette was given the task of judging pies created during an afternoon program called Iron Chef. Tom, by his own admission, prefers salads over sweets, but he takes his job seriously. He shakes the hand of each participant and carefully studies each creation before deciding on the score: two thumbs up.

In the back row, a young man looks down at his empty pie plate, a little dab of whipped cream at the corner of his mouth. He shrugs and gives a winning smile.

"My tummy is happy," he laughed. Programs like this and others are part of the Library Insiders, an ongoing series of programming designed specially for adults with developmental disabilities.

Earlier this year, Elmhurst Public Library launched the Next Chapter Book Club, part of a national organization of the same name. Library staff received special training from Ups for Downs, a volunteer parent organization in Schaumburg, to facilitate the twice-monthly meetings aimed toward maintaining literacy skills for adults with developmental disabilities, particularly those who are aging out of the school system.

"Sometimes when you're the parent or have a disability, you isolate yourself, because you don't feel that the programs are for you," said Outreach Librarian Kristin Sanderson. "We're a community library. Part of our mission is to give all members of



SCOTT ELLIS PHOTO/ELMHURST INDEPENDENT

Getting just the right combination of ingredients is crucial to pie making. Kim Catkins, EPL's programming coordinator, passes samples around during a Library Insiders program, designed specifically for adults with developmental disabilities.

our community needs to connecting with other people, creating things, and exploring new ideas."

Patricia Yeager, Morrisette's cousin, says the new variety of programming makes the Library even more of a favorite place to go.

"Tom is often attracted to activities designed for school-age children, which might not necessarily be appropriate," she said. "Programs like [the Library Insiders] make Tom feel even more excited about



Kristin Sanderson, Outreach Librarian (left), and Tom Morrisette shake hands of each participant before judging pies created at a Library Insiders event at Elmhurst Public Library. The Library Insiders programs are specially designed for adults with developmental disabilities.

"It's great to invite this underserved community into our library to participate. And it's great to put the typically-abled volunteers with the developmentally disabled and see those relationships grow."

Yeager agrees.

"Tom is very social," she says. "He loves meeting new people. The Library Insiders programming gives him the opportunity to connect with others outside his usual circle of family and friends, and I think most

people he meets feel better about their day after just a few minutes talking with Tom. He has a way of spreading joy wherever he goes."

Outreach Librarian Kristin Sanderson is available to answer questions and provide more information about the Library Insiders programs, events, and volunteer opportunities. Contact her at kristin.sanderson@elmhurst.org or (630) 279-8696. For upcoming events, visit elmh.org/libraryinsiders.