

Director's Report

More and more patrons are visiting the Library. Door counts are up and anecdotally, when walking around, I'm seeing patrons enjoying Library spaces. Brewpoint is scheduled to re-open on August 9. Patrons and staff have missed the convenience of the café and I am pleased that they will return soon. Additionally, fall programming will be in-person with some virtual options. In-person programming has traditionally been very popular and brings many people to the Library. We are also booking meeting room spaces again. Many of our regular groups have already scheduled meetings. With the reimplementation of these services, we should see our visit counts continuing to increase.

We've received quite a few positive comments about the parking lot. The second phase, which is the drop-off area at the west entrance, is scheduled to begin on July 16. This will be much less disruptive to patrons. Hopefully the weather cooperates and it will be completed in a timely fashion.

New Employees in ADS and

In June, two part-time Technology Specialists started in Adult Services (ADS), John Reams and Violet Xiong.

Remote Work Ended

We also ended remote services and ADS staff are now working all hours in the building. This also means that we're answering all of our phone calls, chats, texts and zooms in the building again. It's really nice to have the team back together in one building.

Patron Interactions

While use of the floor is busy with study rooms and tables being very well used, our interactions with patrons, while increasing, remain 20% less than pre-pandemic and use of the public computers remains consistently slower than normal. Even with the computers halved for social distancing we've you can always find an open computer.

Public Service Staffing

Given the slower pace, we're continuing to staff the public floor with only 3 people (historically normal is 4 and sometimes 5 people) and holding off on requesting to fill other open positions until the pace of public service picks up significantly.

Study Rooms and Meeting Rooms

As we entered phase 5 of the pandemic, room capacities for the study rooms and the Gathering Room were raised to normal limits and their usage continued to increase rapidly. We changed the Board Room so that it is now bookable as a study room instead of a meeting room. This should allow for more efficient use of this 8-seater room which historically sat empty or was under-utilized in between meetings.

Creative Studios

Creative Studio reservations were up 50% in June to 30 reservations. This month patrons could begin using the studio without reserving ahead and we resumed normal time and capacity limits as well.

The Summer Reading program this year is utilizing a new model, in which participants are asked to read every day for 40 days and are able to choose their own daily goal. As of June 30, we have had 953 participants return their logs and collect prizes. It's such an amazing turnout so far and we can't wait to see what the end of July brings!

We're also incredibly excited to welcome two new staff members to the department – **Kelsey Wilcoxon** and **Amanda Murray**, who joined the department at the end of June.

Programs

The Elmhurst Independent published photos from our June 12 Walk on the Wild Side program, presented by **Gloria Walsh-Rock**, **Nuala Maloney-Murphy**, and **Carol Chlystek** and assisted by 12 middle school volunteers. There were multiple activities and stations for attendees to participate in and the program ended just in time for our attendees and staff to miss the heavy rain that came right after!



Staff members have been looking for opportunities to provide pop up programs to families visiting the library. **Gloria Walsh-Rock**, **Katie Stringwell**, and **Lori Hoegler** have done a craft, storytime, and dance party so far and they've been well loved.

School, Scouts, & Community Outreach

School – **Lori Lorenz** and **Gloria Walsh-Rock** made two visits to Conrad Fischer in June, on the 16th and 30th. During those visits, they interacted with 782 students. **Lori** says, "[we] visited Conrad Fischer summer school on June 16 to see grades K-5 and promote the SRP. We shared animal trivia, jokes, and book talks as well as distributing a readers' advisory activity that came with 8 different genre book marks full of suggestions with grades 3-5. In grades K-2 we shared animal jokes and a story."

Staff Training

Lori Hoegler, **Linnea Dolan**, **Allison Davis**, and **Alea Perez** participated in **6.25 hours** of staff training and networking opportunities. Topics included upcoming fall titles, restorative practices for youth, music and literacy connections, and a visit to the Elmhurst Art Museum's In Focus: The Chicago Freedom Movement exhibit.

June Marketing Topics included:

Programs: *Common Connection: Play*

Inspired by the Olympics, as well as people getting out of the house more and enjoying life outside, summer's programming theme is *Play*. There is an outdoor Olympics pop-up program planned for July, in addition to Olympics history programs like *The Modern Olympics: From Athens to Tokyo* and *Wilma Rudolph and Andy Stanfield: Olympic Heroes*. Additionally, look for programs covering picnic cuisine, storytelling, and trivia nights!

Collection: *Games*

Game on! With a variety of board games and video games in the Kids' Library and Adult Services, the Library encourages people to interact and play with one another.

Service: Summer Reading

Summer Reading at the Library is for everyone. We have three separate programs: one each for children, teens and adults, and Insiders, which is designed for adults with intellectual disabilities. This year's program runs from May 24 – July 31. elmlib.org/summer

Inside Scoop: Accessibility and Inclusive Services

The Library aims to serve people of all ages, races, ethnicities, religious beliefs, sexual orientations, gender identities, socioeconomic status, and abilities with its offerings. In this ongoing effort, a survey is being conducted to make sure needs are being met and so that the community can give us feedback to help shape our future. Survey ends July 31. elmlib.org/survey

Community Connection: Movies in the Park (in collaboration with the Elmhurst Park District)



MOVIES IN THE PARK

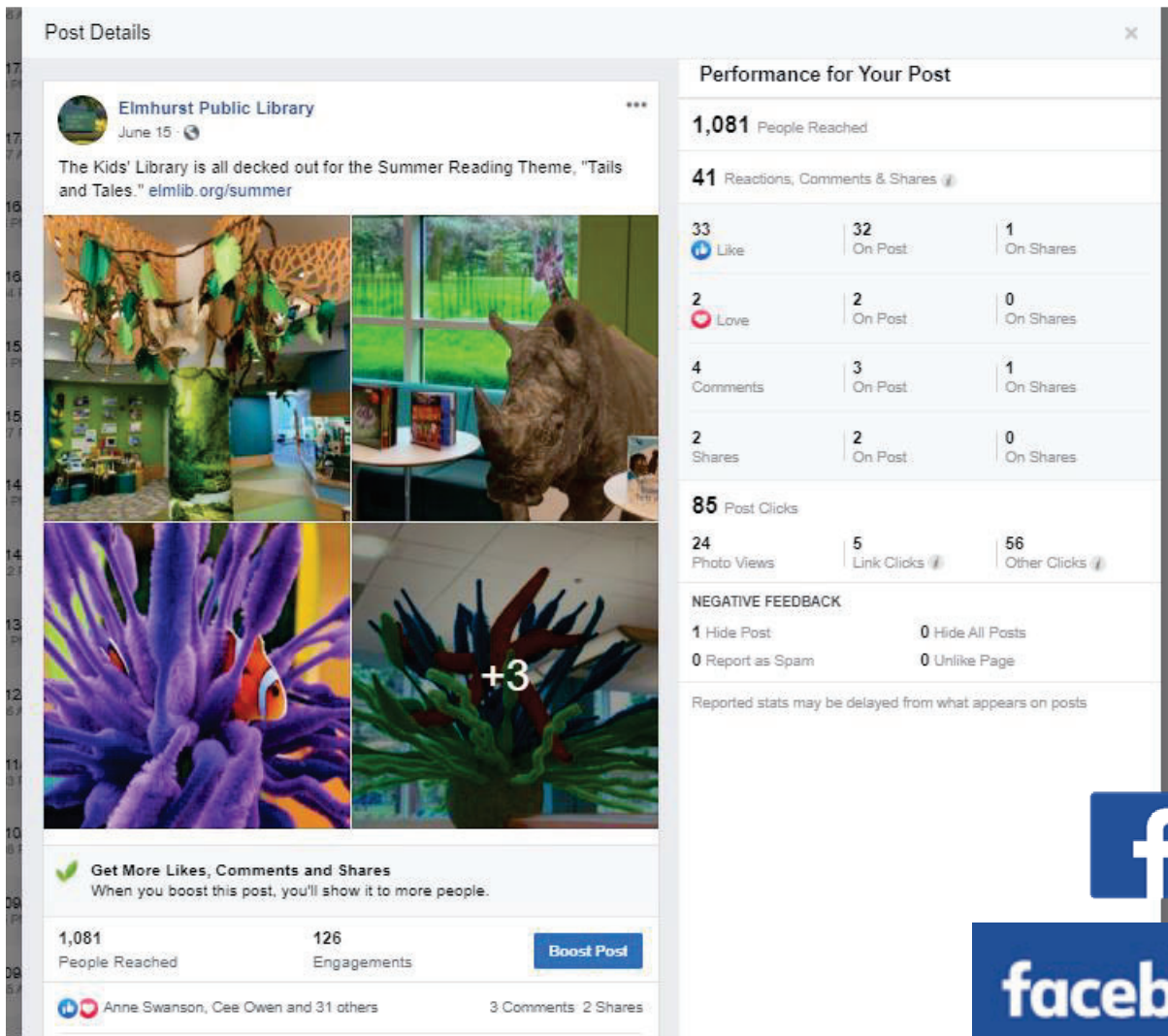
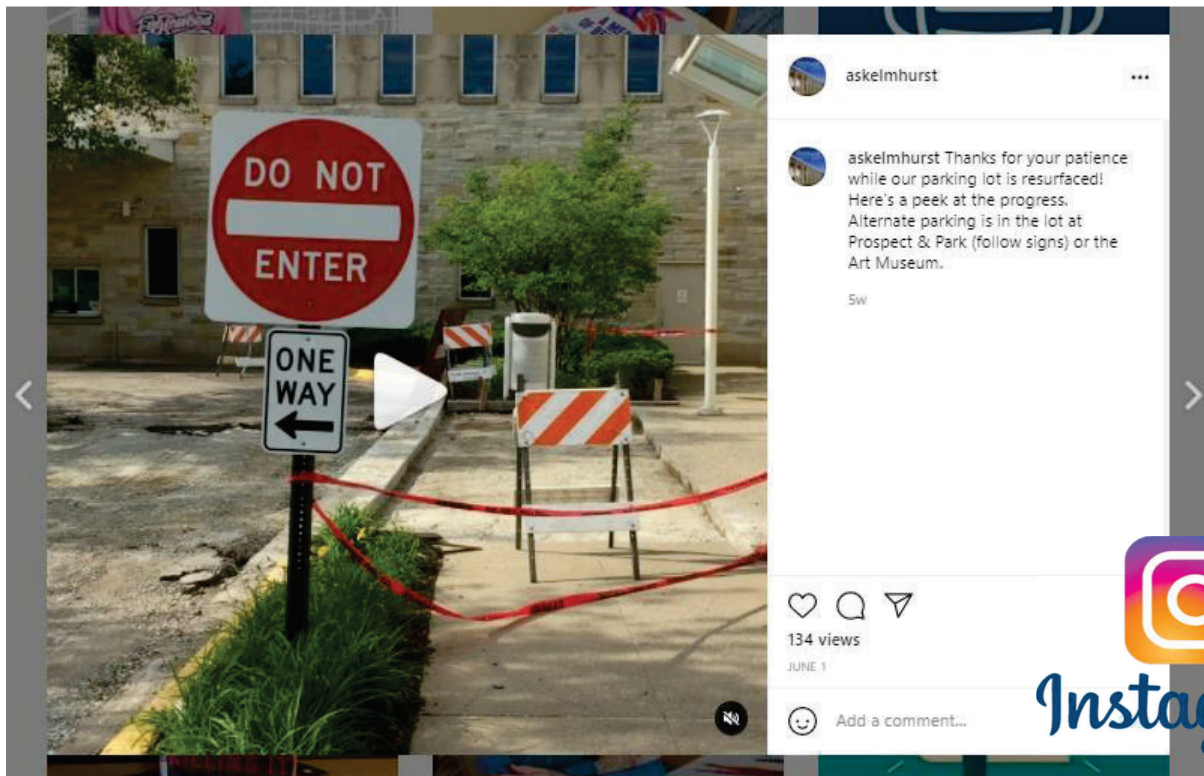
Movies start at sunset • Wilder Park: Near Wilder Mansion • Families

■ *The Croods: A New Age* • Friday, June 18

■ *The Goonies* • Friday, July 9

■ *Raya and the Last Dragon* • Friday, Aug. 6

Here are some sample screenshots of our online presence from June:



PROGRAM STATISTICS

JUNE 2021

Adult Programs	Primary Event Type	Attendance	Sessions
20s/30s Grownup Storytime	20 and 30 Somethings	8	1
Adult Book Discussion: The River by Peter Heller	Adult Book Discussion	8	2
An Evening with Martha Hall Kelly	Adult Program	339	1
Art Therapy Night: @Home Edition	20 and 30 Somethings	5	1
Canva Basics	Technology	10	1
Chair Yoga	Seniors	13	1
Chicago's Newest Murals: Communities, Celebrities, and Whimsical Characters	Adult Program	48	1
Ciao Italia!	Adult Program	7	1
Culture Club: Pristine Patagonia	Adult Program	29	1
eBooks, eAudiobooks, & eMagazines - Pop in Program	Technology	6	1
Elmhurst Business Connection	Business	15	1
Excel Basics	Technology	12	1
Famous Hollywood Pairs	Adult Program	21	1
Folded Map Project	Adult Program	32	1
Frida Kahlo: Timeless	Adult Program	69	1
Great Decisions	Adult Program	3	1
Hiding Out in the Open: Researching Your LGBT Ancestors	Adult Program	4	1
LGBT+ Trivia		13	1
Library Board Meeting	Adult Program	12	1
Media Match SignUp Drive	Adult Program	13	1
Mind Games: The Science of Deception	Common Connection	23	1
New Skill Saturday: How to Knit	Create	25	1
New Skill Saturday: How to Purl	Create	8	1
Next Chapter Book Club	Library Insiders	18	2
Self Care Spa Night	Adult Program	27	1
Social Issues Learning Group	Library Club	6	1
Social Media for Your Small Business	Business	9	1
Staying Mentally Fit	Adult Program	2	1
Thrive in a Multi-Generational Workplace	Business	8	1
TOTALS		793	31
Teen Programs	Primary Event Type	Attendance	Sessions
Dungeons & Dragons	High School	3	1
Minecraft Mondays	High School	31	4
Minecraft UHC	High School	30	4
Teen Advisors	High School	14	5
The Effects of COVID-19 on College Admissions	High School	3	1
Video Game Tourney Night	High School	35	5
TOTALS		116	20
Kids' Library Programs	Primary Event Type	Attendance	Sessions
Chalk the Library Walk	Family	98	1
Conrad Fischer Gr 1	Elementary School	132	2
Conrad Fischer Gr 2	Elementary School	140	2
Conrad Fischer Gr 3	Elementary School	126	2
Conrad Fischer Gr 4	Elementary School	104	2

Conrad Fischer Gr 5	Elementary School	108	2
Conrad Fischer K	Elementary School	172	2
Dance Party	Family	30	1
Dog Storytime	Family	20	1
Fun for 3s, 4s, and 5s	Storytime	55	4
Kids' Online Chess	Elementary School	6	1
Let's Sing Songs/Vamos a Cantar Canciones	Family	44	1
Little Wiggles Storytime	Storytime	116	5
Make a Butterfly	Family	16	1
Middle School Volunteers: Advisory Committee	Middle School	3	1
Middle School Volunteers: Wild Side	Middle School	12	1
Movie in the Park: ""The Croods: A New Age""	Family	200	1
Online LEGO Club	Elementary School	14	1
Outreach: Pride Fest Booth	Family	75	1
Saturday Stories	Storytime	103	4
Walk on the Wild Side	Family	95	1
Weird But True Animal Fun	Elementary School	4	1
YMCA Visits	Elementary School	260	13
TOTALS		1,933	51
Passive Programs	Primary Event Type	Attendance	Sessions
Adult Passive Programs:			
@Home Kits: Jewelry Holder	Online Program	51	1
Baby Yoda 3 D Program	Online Program	5	1
Recording of Chicago's Newest Murals	Online Program	13	1
Recording of Mind Games	Online Program	15	1
Recording of Pristine Patagonia	Online Program	5	1
Recording of Self Care Spa Night	Online Program	14	1
Recording of Thrive in a Multigenerational Workplace	Online Program	5	1
Summer Reading		116	1
What We're Enjoying Wednesday	Books and Authors	59	3
Kids' Passive Programs:			
1000 BksB4K, passive (keep unpublished)	Preschool	27	1
Celebrate Dia! YouTube Reviews for Diverse Books	Elementary School	12	1
Duckling Makes His Own Cookie	Family	13	1
Frida Kahlo for Kids	Family	18	1
Outdoor Pendulum Painting	Elementary School	61	1
Paper Plane Master Class	Middle School	50	1
What's Inside My Computer?	Family	9	1
Adult Program Grand Total Attendance		1076	
Total Passive Program Attendance		283	
Total Program Attendance		793	
Teen Program Grand Total Attendance		116	
Total Passive Program Attendance		0	
Total Program Attendance		116	
Kids' Program Grand Total Attendance		2,123	
Total Passive Program Attendance		190	
Total Program Attendance		1,933	
Passive Program Total Attendance		473	
Total Attendance		3,315	
Total Programs			120

STATISTICAL REPORT

June 2021

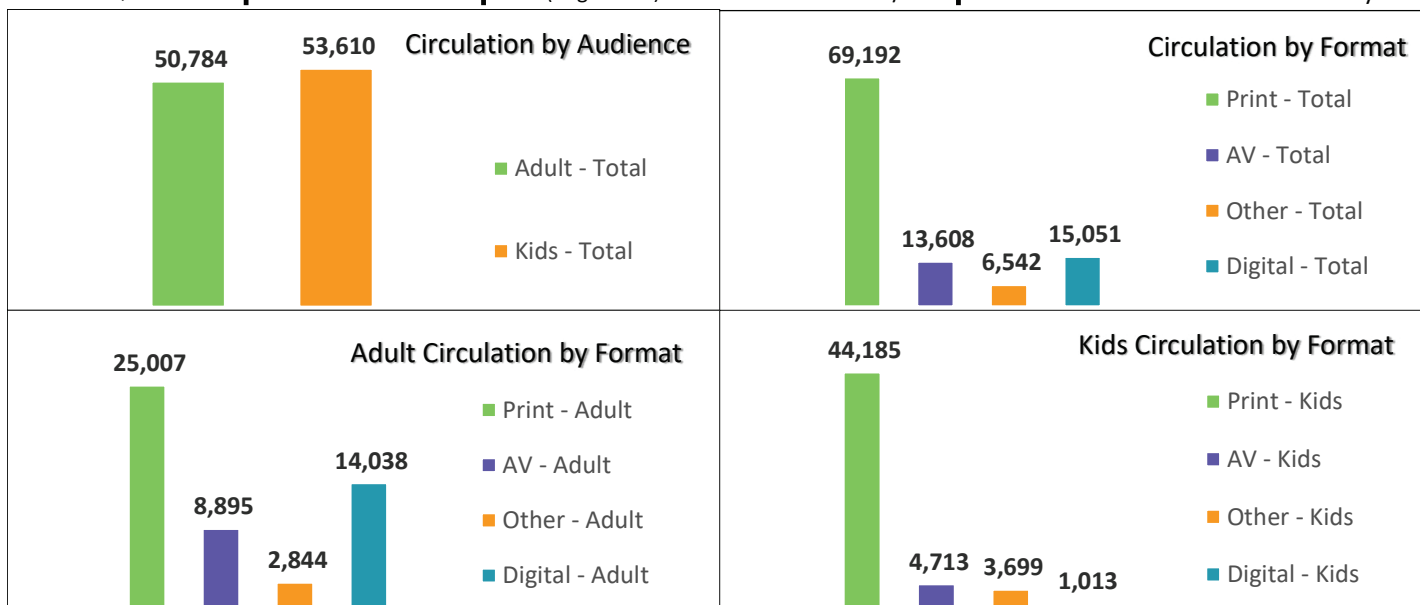
Circulation

Total Circulation
105,616 ↑ 46%
 72,145 last year
Card Holders
 24,537

Library Card Usage
8,337 ↓ -1%
 8,439 last year

Library Cards Issued
Elmhurst **216** ↑ 137%
 (Issued) 91 last year
Reciprocal Borrower **46** ↑ 820%
 (Registered) 5 last year

Interlibrary Loan
Borrowed **1,241** ↑ 9446%
 13 last year
Lent **950** ↑ 94900%
 1 last year



Technology Usage

Public Computer Use

9,184 ↑ 3180%
 280 last year

Website Visits

115,575 ↓ -9%
 126,426 last year

Self Checkout

(% of total checkouts)

44% ↑ 42%
 31% last year

WiFi Sessions

15,750 ↑ 234%
 4,710 last year

Reference Queries

Reference Questions Total

4,131 ↑ 70%
 2,435 last year

Reference Questions

Adult
2,943 ↑ 47%
 2,001 last year

Kids
1,188 ↑ 174%
 434 last year

Meeting Room Use

Library Programs

120 ↑ 38%
 87 last year

Public Meetings

41 → 0%
 - last year

Group Study Rooms

1,013 → 0%
 - last year

Programs

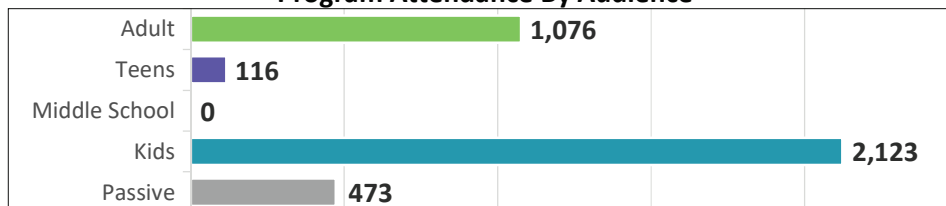
Program Attendance

3,788 ↓ -17%
 4,540 last year

Library Programs

120 ↑ 38%
 87 last year

Program Attendance By Audience



Library Visits

Total Visits

27,502 ↑ 194%
 9,350 last year

In House Visits

Makery **380** → 0%
 - last year

Walk-In
25,261 ↑ 290%
 6,473 last year

Drive-Up Visits
2,241 ↓ -22%
 2,877 last year

Creative Studio **30** → 0%
 - last year

Monthly Comparison

Total Circulation

105,616 46%
72,145 last year

Adult Circulation

50,773 15%
44,085 last year

Kids Circulation

53,602 92%
27,907 last year

ILL Borrowed from Other Libraries

1,241 711%
153 last year

Digital Material Circulation

15,051 -35%
23,032 last year

Databases

28,130 137%
11,847 last year

Reference Questions Total

4,131 70%
2,435 last year

One on One Tutorials

29 123%
13 last year

Number of Programs

120 38%
87 last year

Program Attendance

3,788 -17%
4,540 last year

In-Person Visitors

25,261 290%
6,473 last year

Drive-Up Visitors

2,241 -22%
2,877 last year

Year To Date Comparison

Total Circulation

577,413 35%
426,283 last year

Adult Circulation

300,410 13%
266,312 last year

Kids Circulation

269,578 74%
154,739 last year

ILL Borrowed from Other Libraries

7,425 42%
5,232 last year

Digital Material Circulation

101,997 -27%
138,974 last year

Databases

1,592,654 813%
174,405 last year

Reference Questions Total

20,825 15%
18,049 last year

One on One Tutorials

212 49%
142 last year

Number of Programs

564 -11%
632 last year

Program Attendance

25,627 12%
22,873 last year

In-Person Visitors

101,872 -8%
111,286 last year

Drive-Up Visitors

18,768 115%
8,738 last year

Collection Totals

Books and Magazines

194,880

Library of Extraordinary Things and Electronics

5,842

Audio Visual

41,771

Digital

134,684

Notable Happenings in Circulation

- We issued 0 *Cards for Kids* library cards in June.
- Five Non resident cards were purchased this month for a total of \$1613.53
- The busiest days at the Drive Up Window were Monday, June 7 and Thursday June 17.
 - 114 patrons were served on each of those days.
 - 2,241 patrons were served at the Drive Up Window in June where they picked up holds and Craft Kits.
- We filled 6,730 holds this month.
- Sam attended the WILIUG (Wisconsin Illinois Innovative User Group) online conference on June 4.