

DIRECTOR'S REPORT

- The old sorter was disassembled and taken away for recycling. The new sorter is on its way. A slight adjustment was made to the wall for the new material input slots. Assembly and set up of the new sorter will take about two weeks.
- Kathy Murphy retired on April 29th after 40 years of dedicated service to the Library! We had a lovely luncheon and send-off for Kathy. Her years of service will be remembered with a plaque in the self-check area of the lobby. Kathy led the materials retagging project 10 years ago when we got the first sorter. We thought the self-check area was an appropriate place to remember one of her most impactful projects.
- Neil Bonk, Head of IT, officially became the Head of IT/Technical Services upon Kathy's retirement. Neil has been with us for 9 years and is a responsive, practical, and smart leader!

ADULT SERVICES DEPARTMENT REPORT

April 2022

Patron Interactions

Patron contacts in Adult Services were down a little bit this month to 75% of the same month in 2019, compared to 79% in March. They are still up compared to previous months that were at 70% of 2019 interactions.

Cheryl Fortman Retiring

Cheryl Fortman, EPL's Business Librarian, is retiring. Her last day at EPL will be Friday, June 3rd. She joined EPL in 2014 as our first full-time Business Services Librarian. She built our services to the business community from the ground up. Among the many feathers in her cap, she:

- broadened and deepened our relationships with the business community through networking and partnerships, dramatically improving their access to Library services,
- developed business programming independently and through joint efforts with groups like SCORE, and
- collaborated with colleagues across the building to offer new services like Work Perks, co-working and one-on-one business consultations.

The progress she's made in her 8 years at EPL leaves her replacement and EPL in a great position to continue offering exemplary services and programs to the Elmhurst business community.

What's New Upstairs

Last month we had a materials display on the Vietnam War. Also of note, the Social Services Resources Area is a new service that Tracey, the social worker, is testing to offer premade information packets for people who might be uncomfortable asking for help. Initial topics include housing, food insecurity, employment and mental health.



Quiet Reflection Spot

Based on patron input, we're testing a Quiet Reflection Spot on the quiet side of the 2nd floor. We've had patrons ask us whether the Library had spots for silent reading, meditation, yoga or prayer. By repurposing an underutilized piece of furniture we are able to create a space that adds this sort option without taking away any of our high demand spaces.



April Marketing Topics included:

Programming: Common Connection: Stargazing

Our Spring programs have focused on all things relating to the cosmos. With events covering topics like space exploration, the solar system, *Star Wars*, and astrology, we're touching on a lot of different interests this quarter!

elmlib.org/common

Collection: Genealogy tools (Video available elmlib.org/YouTube)

With the release of the 1950 Census this spring, it's a great time to highlight the various tools within our genealogy collection. We focused heavily on the subscriptions available online – Ancestry Library Edition, FamilySearch, HeritageQuest, and Fold3. Other collections highlighted were the local high school yearbook collection and our Chicago Tribune Historical Archives subscription, which is great for finding obituaries.

elmlib.org/genealogy

Services: Virtual displays

The Library now features displays highlighting our collections in-person and online! Books found on our virtual displays rotate on a carousel type of bookshelf. Spring display topics include: Art & Architecture, For Fans of "Only Murders in the Building," and The Perfect Book.

elmlib.org/BookDisplays

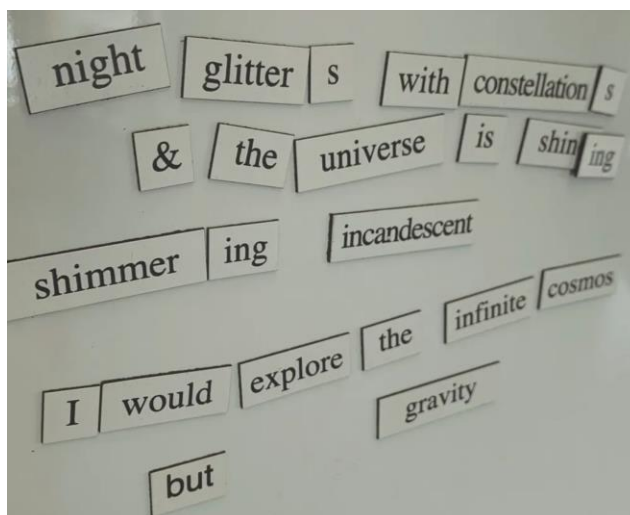
Inside Scoop: Reader Central (Video available at elmlib.org/YouTube)

The refurbished Reader Central space, on the 2nd Floor, is a fantastic place to find great books to read and discuss. The new readers' advisory station features handouts, discussion tools, and an interactive touch screen to help readers find their next great read.

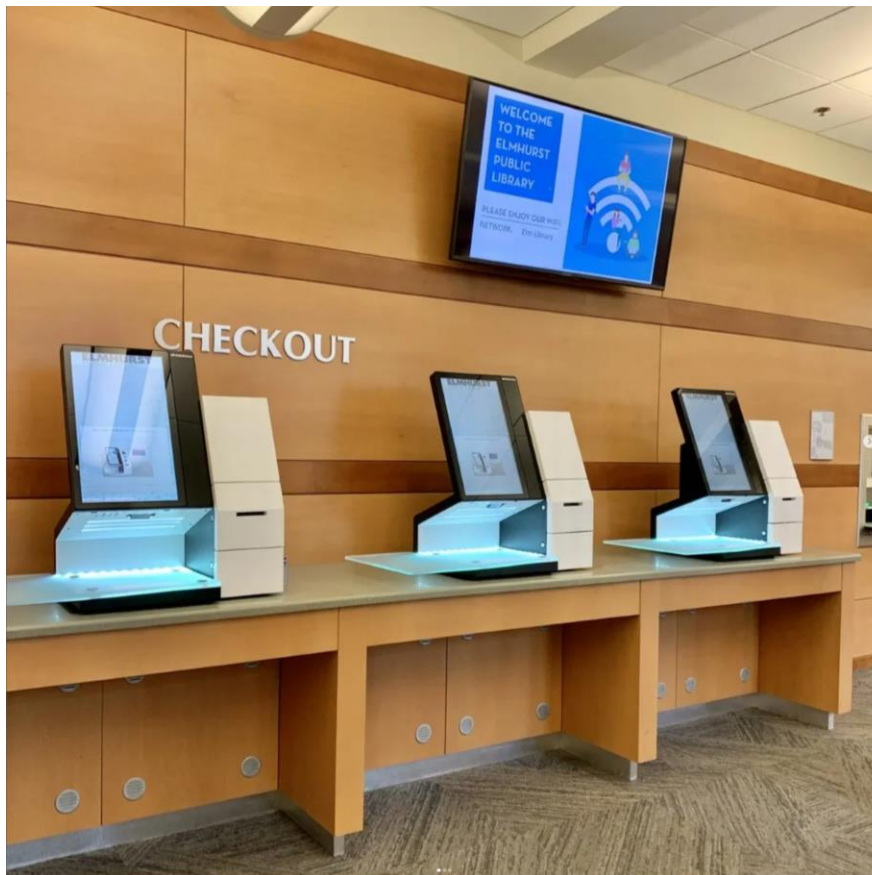
elmlib.org/ReaderCentral

Community Connection: Magnetic Poetry

In honor of National Poetry Month, a large magnetic whiteboard was set up in the Lobby with tons of individual words. It was fun to see the creativity of our visitors throughout the month. See a sample poem below!



Here are some sample screenshots of our online presence from April:



askelmhurst • Following

askelmhurst Are you wondering if we now live in the future? Nope! It's just our new futuristic looking self-check machines. Now available in the Lobby, Kids' Library, and Adult Services!

2w

farrandswit Can't wait to use them!

2w Reply

adapt.chiropractic Pretty cool!

2w 1 like Reply

rickys_radical_reads I love the new self-check machines. They are very user friendly! ☺

2w 2 likes Reply

marcyp21 Nice!!!

2w 1 like Reply

Instagram

Like Comment Share

Liked by dartwa and 42 others

APRIL 25

Elmhurst Public Library

Published by Carol Pavlik [?] · April 19 · 🌐

The Very Hungry Caterpillar had fun popping in to visit friends in the Kids' Library last week. The caterpillar appreciated seeing the Eric Carle artwork hanging in the Learning Garden, too!

Get more likes, comments and shares
When you boost this post, you'll show it to more people.

1,366 People reached 140 Engagements [Boost post](#)

👍❤️👏 55 1 Comment 2 Shares

Like Comment Share

Performance for your post

1,366 People Reached

61 Reactions, Comments & Shares

47 Like	46 On Post	1 On Shares
11 Love	11 On Post	0 On Shares
1 Comments	1 On Post	0 On Shares
2 Shares	2 On Post	0 On Shares

79 Post Clicks

46 Photo views	0 Link clicks	33 Other clicks
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NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts



PROGRAM STATISTICS

April 2022

Adult Programs	Primary Event Type	Attendance	Sessions
20s/30s Book Discussion: <i>Project Hail Mary: A Novel</i> by Andy Weir	20 and 30 Somethings	7	1
Adult Book Discussion: <i>The Hitchhiker's Guide to the Galaxy</i> by Douglas Adams	Adult Book Discussion	7	1
Adult Book Discussion: <i>The Hitchhiker's Guide to the Galaxy</i> by Douglas Adams	Adult Book Discussion	0	1
American Mah Jongg: Open Play	Adult Program	20	4
Android Essentials	Technology	10	1
Armchair Tour of the Solar System (In-Person)	Common Connection	13	1
Armchair Tour of the Solar System (Virtual)	Common Connection	33	1
Art Therapy Night (20 + 30 somethings)	20 and 30 Somethings	9	1
Astronomy Pop-up	Common Connection	14	1
Board Game Night (for 20-30somethings)	20 and 30 Somethings	11	1
Bridge & Pinochle Club	Games	76	4
Bullet Journaling for Beginners	20 and 30 Somethings	13	1
Chair Yoga	Seniors	14	1
Ciao Italia!	Adult Program	5	1
Coloring for Mindfulness	Library Club	6	1
Create a Focused Job Search Using Library Tools	Career	1	1
Culture Club: Greenland (In-Person)	Adult Program	23	1
Culture Club: Greenland (Virtual)	Adult Program	13	1
Diffuser Necklace for Essential Oils	Create	32	1
eBooks, eMagazines, and eAudio	Technology	4	1
Elmhurst Business Connection	Business	15	1
Excel Intermediate	Technology	12	1
French Discussion Group	Adult Program	7	1
Friday Features: <i>American Underdog</i>	Adult Program	9	1
Friday Features: <i>Cry Macho</i>	Adult Program	3	1
Friday Features: <i>Encanto</i>	Adult Program	11	1
Friday Features: <i>Shang-Chi and the Legend of the Ten Rings</i>	Adult Program	2	1
Friday Features: <i>The Martian</i>	Adult Program	4	1
Genealogy Club: Censuses and City Directories (Virtual)	Adult Program	18	1
Gertrude Stein: Picasso, Picasso, and Paris (In-Person)	Adult Program	34	1
Gertrude Stein: Picasso, Picasso, and Paris (Virtual)	Adult Program	37	1
Great Decisions	Adult Program	15	1
How to Kill Your Tree: A Guide of What NOT to Do (In-Person)	Adult Program	3	1
How to Kill Your Tree: A Guide of What NOT to Do (Virtual)	Adult Program	19	1
In Stitches Needleworkers	Create	5	1
Intermediate Astrology (In-Person)	Common Connection	9	1
Intermediate Astrology (Virtual)	Common Connection	36	1
iPhone iOS	Technology	12	1
Learn & Grow Book Discussion: <i>Laziness Does Not Exist: A Defense of the Exhausted, Exploited, and Overworked</i> by Devon Price	Adult Program	3	1

Library Board Meeting	Adult Program	11	1
Library Insiders: Trivia Night	Library Insiders	11	1
Lift Every Voice: Why African-American Poetry Matters (Virtual)	Adult Program	9	1
Medicare 101 (In-Person)	Adult Program	22	1
Medicare 101 (Virtual)	Adult Program	15	1
Next Chapter Book Club	Library Insiders	9	1
Scrabble Club	Games	8	1
Staying Mentally Fit	Adult Program	4	1
Streaming Video	Technology	5	1
Travel Apps	Technology	6	1
Virtual Author Visit with Nick Offerman	Author Visit	93	1
Women in Space Exploration (In-Person)	Common Connection	9	1
Women in Space Exploration (Virtual)	Common Connection	19	1
TOTALS		786	58
Makery Program	Primary Event Type	Attendance	Sessions
Acrylic Pour Painting Outreach	Seniors	13	1
Makery Craft: Decorative Spring Garland	Kits	25	1
TOTALS		38	2
Teen Programs	Primary Event Type	Attendance	Sessions
Dungeons & Dragons	High School	2	1
High School Crafternoon	High School	5	1
Spill!	High School	13	3
Teen Video Game Tourney	High School	36	4
TOTALS		56	9
Middle School Programs	Primary Event Type	Attendance	Sessions
Screen Printing 101	Middle School	6	1
TOTALS		6	1
Kids' Library Programs	Primary Event Type	Attendance	Sessions
Adaptive Storytime with EU	Family	30	4
Bunny Hop Storytime	Storytime	24	1
Celebrate Ramadan	Family	15	1
Community Outreach: Art in Wilder Park	Family	250	1
Community Outreach: YMCA Healthy Kids Fair	Family	130	1
ECT Musical Review: Descendants	Family	138	1
Elementary School Visit - Hawthorne Science Olympiad	Elementary School	150	1
Family Moon Gazing	Family	13	1
Free to Be Three Storytime	Storytime	46	4
Fun for 3s, 4s, and 5s	Storytime	63	4
Homeschool Meetup	Elementary School	14	1
Little Wiggles Storytime (In-Person)	Storytime	95	4
Little Wiggles Storytime (Virtual)	Storytime	98	4
Mother Goose and Me	Storytime	44	4
Rhyme with the Rhyming Dust Bunnies	Elementary School	200	4
Rube Goldberg Contraptions	Elementary School	12	1
Saturday Stories	Storytime	102	4
Scout Digital Photog visit SR	Scout Visit (P)	7	1
Scout Makery Vinyl visit NM/LD	Scout Visit (P)	30	1
Scout Makery visit NM	Scout Visit (P)	9	1
Scout Tiger Theater visit LD	Scout Visit (P)	11	1

Scout Visit Digital Photog LD	Scout Visit (P)	6	1
Songs and Stories	Storytime	123	4
Songs and Stories	Storytime	25	1
Spanish/English Storytime	Storytime	14	1
Spring Break Drop-in: Ready, Set, Fun!	Elementary School	140	1
Spring Family STEM for Tots	Family	7	1
Spring Maypole Celebration	Family	11	1
Wonderful Ones and Twos	Storytime	82	4
TOTALS		1,889	59
Passive Programs	Primary Event Type	Attendance	Sessions
Adult Passive Programs:			
Collections Spotlight Genealogy Tools	Adult Program	60	1
Coloring	Adult Program	75	3
Diffuser Necklace for Essential Oils (In-person)	Create	10	1
Inside Scoop Reader Central	Adult Program	120	1
Recording of Astrology 101	Adult Program	56	1
Recording of Genealogy Club	Adult Program	7	1
Recording of How to Kill Your Tree	Adult Program	9	1
Recording of Intermediate Astrology	Adult Program	9	1
Recording of Lift Every Voice	Adult Program	11	1
Recording of Medicare 101	Adult Program	24	1
Recording of Wills, Trusts & Estate Planning	Adult Program	31	1
Recording of Women in Space Exploration	Adult Program	27	1
Spill Questions	Adult Program	58	4
Kids' Passive Programs:			
1,000 Books before Kindergarten Passive Stats	Preschool	11	1
		Attendance	Sessions
Adult Program Grand Total		1321	78
Total Passive Program Statistics		497	18
Total Program Statistics		824	60
Teen Program Grand Total		56	9
Total Passive Program Statistics		0	0
Total Program Statistics		56	9
Middle School Program Grand Total		6	1
Total Passive Program Statistics		0	0
Total Program Statistics		6	1
Kids' Program Grand Total		1,900	60
Total Passive Program Statistics		11	1
Total Program Statistics		1,889	59
Passive Program Total		508	19
Total Attendance		3,283	
Total Programs			148

STATISTICAL REPORT

April 2022

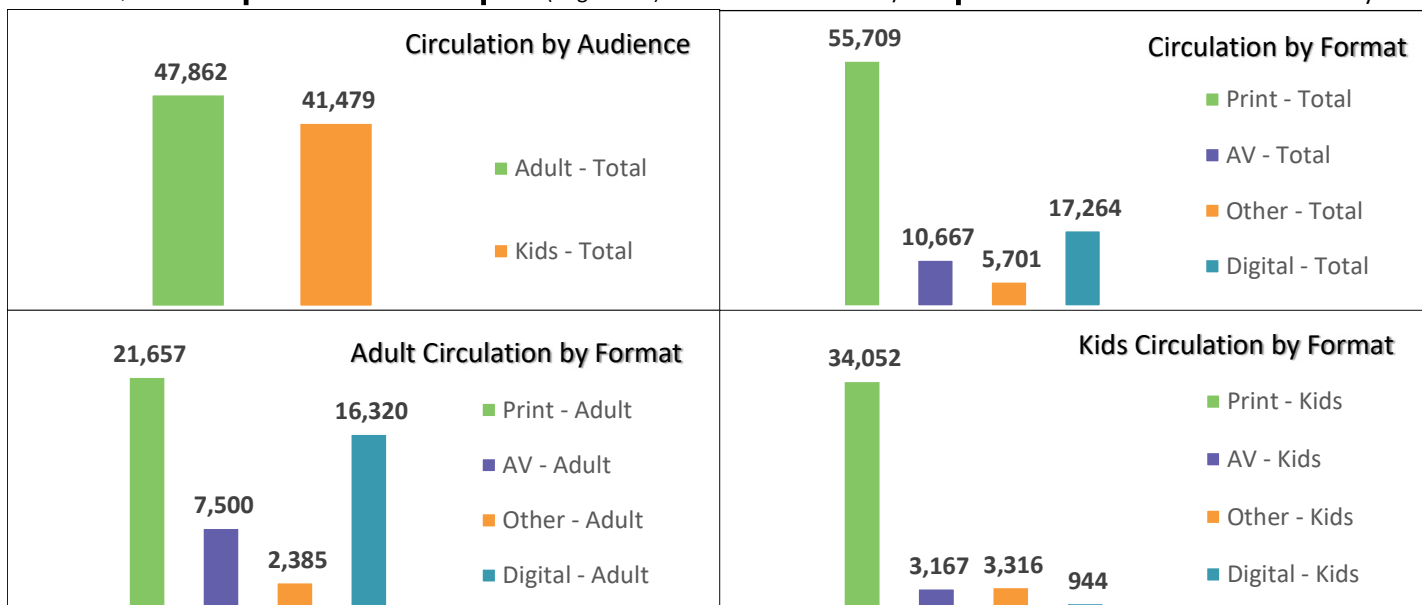
Circulation

Total Circulation
90,633 ↓ -1%
 91,605 last year
Card Holders
 25,055

Library Card Usage
8,621 ↑ 14%
 7,577 last year

Library Cards Issued
Elmhurst
 (Issued) **169** ↑ 67%
 101 last year
Reciprocal Borrower
 (Registered) **39** ↑ 77%
 22 last year

Interlibrary Loan
Borrowed **1,343** ↑ 18%
 1,134 last year
Lent **758** ↓ -12%
 858 last year



Technology Usage

Public Computer Use

16,950 ↑ 237%
 5,025 last year

Website Visits

122,749 ↑ 2%
 120,777 last year

Self Checkout

(% of total checkouts)

43% ↑ 10%
 39% last year

WiFi Sessions

23,160 ↑ 106%
 11,220 last year

Reference Queries

Reference Questions Total

4,012 ↑ 22%
 3,276 last year

Reference Questions

Adult
3,099 ↑ 39%
 2,236 last year

Kids
913 ↓ -12%
 1,040 last year

Meeting Room Use

Library Programs

148 ↑ 68%
 88 last year

Public Meetings

78 ↑ 179%
 28 last year

Group Study Rooms

1,712 ↑ 447%
 313 last year

Programs

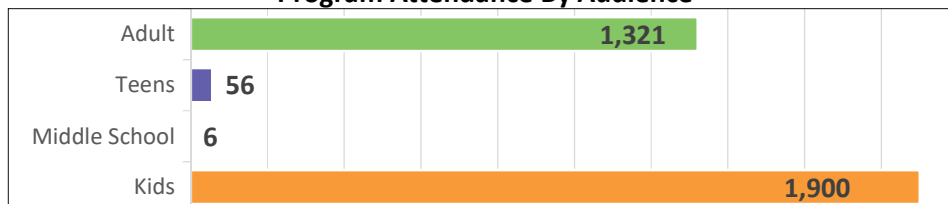
Program Attendance

3,283 ↑ 70%
 1,933 last year

Library Programs

148 ↑ 68%
 88 last year

Program Attendance By Audience



Library Visits

Total Visits

30,785 ↑ 57%
 19,625 last year

In House Visits

Makery **477** ↑ 767%
 55 last year

Walk-In
28,812 ↑ 70%
 16,945 last year

Drive-Up Visits
1,973 ↓ -26%
 2,680 last year

Creative Studio


91 ↑ 810%
 10 last year

Monthly Comparison

Total Circulation

90,633  -1%
91,605 last year

Adult Circulation

47,831  1%
47,130 last year


Kids Circulation

41,459  -4%
43,341 last year

ILL Borrowed from Other Libraries

1,343  18%
1,134 last year

Digital Material Circulation

17,264  6%
16,251 last year

Databases

9,810  5%
9,308 last year

Reference Questions Total

4,012  22%
3,276 last year

One on One Tutorials

39  86%
21 last year

Number of Programs

148  68%
88 last year


Program Attendance

3,283  70%
1,933 last year

In-Person Visitors

28,812  70%
16,945 last year

Drive-Up Visitors

1,973  -26%
2,680 last year

Year To Date Comparison

Total Circulation

279,463  -4%
291,911 last year

Adult Circulation

147,087  -6%
155,907 last year

Kids Circulation

128,331  -3%
131,956 last year

ILL Borrowed from Other Libraries

4,045  0%
4,048 last year

Digital Material Circulation

53,581  -2%
54,607 last year

Databases

48,721  -97%
1,541,085 last year

Reference Questions Total

12,849  27%
10,138 last year


One on One Tutorials

128  -12%
146 last year

Number of Programs

334  23%
272 last year


Program Attendance

10,093  11%
9,119 last year

In-Person Visitors

77,409  80%
42,958 last year

Drive-Up Visitors

6,427  -44%
11,490 last year

Collection Totals

Books and Magazines

190,784

Library of Extraordinary Things and Electronics

6,010

Audio Visual

38,565

Digital

14,782

Notable Happenings in Circulation

- We renewed 2 and issued 1 *Cards for Kids* library cards last month.
- One Non resident card was purchased this month for a total of \$350.41
- We filled 5,410 holds this month.
- Five new self check-out stations were installed; one in KIDS, one in ADS , and 3 in the Lobby. We turned on new feature on each station that will recommend eBooks from CloudLibrary. After a patron checks out an item at the check-out station, a book carousel appears with a selection of CloudLibrary eBooks. From the selection, patrons can either print/email the recommendation OR check the item out (or place hold if a copy isn't available.)



- The work to prepare for the new sorter has begun. Delivery and installation is scheduled for May 17 and should be complete May 19.