

## Director's Report

The Makerspace is finished! We will take a tour at the Board Meeting. It's really a very exciting space and I think our patrons are going to love it. We've scheduled a grand opening for July 8 with an open house celebration for patrons. The space will be open on June 7 to the public for a soft opening, which gives staff time to get used to the space and work out any kinks before the grand opening celebration.

The first One Book, One Community read begins in June in conjunction with Summer Reading. There are several programs and book discussions scheduled to take place throughout the summer. Staff also planned a film series to complement the book. We're excited to engage the community in a book that will encourage discussion and contemplation on a community level.

The Summer Reading Program begins on June 3. Summer is a very busy time around the Library with even more programs planned for both kids and adults to encourage reading and library usage through the summer. The Kids' theme this year is Camp Curiosity and focuses on the outdoors and exploration.

# Adult Services Department

April 2017

Adults	1367		
3D Printing Basics: Jewelry	9	InStitches/Learn to Knit	17
A Family's Tale Unplugged: Sculpting Your Story	13	Intermediate Excel: Formulas	9
Advanced Excel: Pivot Tables	8	Intermediate iPhone	4
Ancestry.com [Library Edition] Basics	8	iPad for Beginners	8
Beer Club	11	Library Insiders: Karaoke Night	23
Being Mortal Film Screening and Discussion	15	Listening to Podcasts for Beginners	11
Board Game Club	14	Mac Basics for Seniors	3
Book Discussion: Empty Mansions	20	Making Pencil Sketches for Seniors	15
Bullet Journaling 101	15	Meditation & Forgiveness: Healing the Heart	21
Ciao Italia! Culture & Conversational Group	16	Music Studio Class	24
Codecademy Basics	7	Navigating Your Financial World-Outlook/Opportunities '17	8
Coloring for Mindfulness	6	Next Chapter Book Club	36
Conversemos en Espanol!	9	Online Image Editing: Pixlr Basics	4
Craft Lab: Upcycled Wine Cork Rack	19	Open Bridge Club	19
Creative Card Making [VIP]	31	Open House: Email for Beginners	5
Date Night at the Movies: <i>Bridget Jones's Baby</i>	6	Phone Photography Basics	6
Digital Organization: Evernote Basics	4	Photoshop Basics: Vintage Photo Fixes	2
Dish! Club for Cooks	9	Pinochle 101	62
DIY CROP Day	8	Present: Dementia Activity Club	13
Elmhurst Art Museum-Bk Discuss.: <i>Ready Player One</i>	13	Read Between the Wines - Book Discussion at Flight 112	10
Elmhurst Business Connection	8	Read to Me! A Storytime for Grown-ups	2
Elmhurst Co-Working Connection	5	Twenty Moments: Chicago in the 20th Century	24
Elmhurst Job Club	5	Simple Steps to a Well-Run Business - Session 2: Navigate	24
Elmhurst Writers Group	16	Spring Desserts with Chef Susan Maddox [VIP]	76
EPL U	150	Tangling Club	7
Excel Basics: Projects	6	Time Matters: A Women's Retirement Outlook	15
For Parents: Find Peace & Focus On What Matters	38	VIP: Culture Club FINLAND	71
Free Career Counseling - 30 Minute Session	4	Wine Club	10
Friday Features: <i>Deepwater Horizon</i>	29	Write Your Family Story	8
Friday Features: <i>Denial</i>	39	York Chamber Music	80
Friday Features: <i>Loving</i>	30		
Friday Features: <i>Queen of Katwe</i>	31	<b>Teens</b>	<b>115</b>
Genealogy Club: Dig Into Your Research	11	CSI: The Real Story	10
Google Maps Basics	3	Escape Room!	8
Great Decisions: Saudi Arabia in Transition [VIP]	26	Girls Who Code Club	55
How to Communicate and Connect With Your Kids	33	Magic: The Gathering Draft	8
How to Reduce Food Waste	50	Silhouette Cameo Craft Session	7
How to Spot Fake News	25	Teen Improv Showcase	8
		Teen Sketch & Improv Jam	19

<b>Number of Adult Programs:</b>	<b>68</b>
<b>Number of Teen Programs:</b>	<b>7</b>
<b>Total Number of Programs :</b>	<b>75</b>
<b>Total Number of Programs Compared to April 2016:</b>	<b>11.9%</b>
<b>Total Attendance Compared to April 2016:</b>	<b>13.1%</b>

## Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
<b>2017 Total Uses</b>									<b>1397</b>	<b>1518</b>	<b>1408</b>	<b>1415</b>
2016 Total Uses	1333	1418	1434	1350	1302	1100	1276	1484	1388	1409	1472	1368

## Online Research Tool Statistics

Records downloaded unless otherwise indicated	Apr 2017	Mar 2017	Feb 2017	Jan 2017	Dec 2016	Nov 2016	Oct 2016	Sept 2016	August 2016
All Magazine/News Indexes	603	567	417	629	536	627	691	491	276
Ancestry	1056	1501	1749	4317	1353	3445	1484	1712	608
Consumer Reports	125	128	*	121*	213	182	157	183	177
Morningstar	150	276	489	684	306	183	207	312	315
Novelist searches	319	333	212	321	317	207	279	251	197
Public Records visits	427	444	419	439	425	438	427	437	463
Reference USA	2452	12043	10564	3012	317	7008	4943	3527	8838
Valueline page views	3517	3041	3235	3934	3588	3703	3117	2908	2759

\*Consumer Reports had problems with statistics resulting in low stats in January and no stats in February. March stats will resume without first few days of March.

## Digital Media Report

	Apr 2017	Mar 2017	Feb 2017	Jan 2017	Dec 2016	Nov 2016	Oct 2016	Sept 2016	August 2016
<b>E-Audiobooks</b>	<b>1766</b>	<b>1814</b>	<b>1586</b>	<b>1681</b>	<b>1612</b>	<b>1658</b>	<b>1593</b>	<b>1514</b>	<b>1542</b>
Hoopla	391	380	269	327	313	300	258	177	224
MyMediaMall	1375	1434	1317	1354	1299	1358	1335	1337	1318
<b>E-Books</b>	<b>2941</b>	<b>3358</b>	<b>2946</b>	<b>3325</b>	<b>2732</b>	<b>2809</b>	<b>2953</b>	<b>3017</b>	<b>3480</b>
Hoopla	177	197	150	169	150	133	98	81	87
MyMediaMall	2402	2767	2414	2722	2490	2327	2475	2516	2906
cloudLibrary	362	394	382	434	395	349	380	420	487
<b>E-Classes</b>	<b>1295</b>	<b>2239</b>	<b>1702</b>	<b>893</b>	<b>1236</b>	<b>1113</b>	<b>1205</b>	<b>1171</b>	<b>1258</b>
Artist Works	14	13							
Gale Courses	3	3	3	8	5	7	4	3	2
Lynda.com	1278	2223	1699	885	1231	1106	1201	1168	1256
<b>E-Serials</b>	<b>1200</b>	<b>1527</b>	<b>1333</b>	<b>1740</b>	<b>1072</b>	<b>1283</b>	<b>1405</b>	<b>1369</b>	<b>1374</b>
PressReader(News)	583	686	647	698	590	640	579	660	582
Zinio(Magazines)	617	841	686	1042	482	643	826	709	792
<b>E-Music</b>	<b>3804</b>	<b>4275</b>	<b>3432</b>	<b>4159</b>	<b>4567</b>	<b>3875</b>	<b>4585</b>	<b>3260</b>	<b>4723</b>
Freegal Downloads	1002	1157	998	1206	1024	936	1135	1052	1127
Freegal Streaming	2562	2844	2220	2551	3177	2631	2699	1757	2799
Hoopla	213	233	195	192	253	164	160	142	218
Naxos	27	41	19	210	113	144	591	309	579
<b>E-Tutoring (Tutor.com)</b>	<b>21</b>	<b>13</b>	<b>27</b>	<b>38</b>	<b>26</b>	<b>47</b>	<b>36</b>	<b>43</b>	<b>28</b>
<b>E-Videos</b>	<b>242</b>	<b>233</b>	<b>199</b>	<b>236</b>	<b>206</b>	<b>190</b>	<b>164</b>	<b>161</b>	<b>214</b>
Hoopla	236	228	185	228	188	183	161	149	206
InstantFlix/IndieFlix	0	1	8	2	18	5	0	4	0
MyMediaMall	6	3	5	5	0	1	0	3	4
PBS Video Collection	0	1	1	1	0	1	3	5	4
<b>Transparent Languages</b>	<b>61</b>	<b>37</b>	<b>90</b>	<b>54</b>	<b>63</b>	<b>36</b>	<b>20</b>	<b>27</b>	<b>45</b>

<b>Patron Interactions</b>	Reference Questions	Library Info Questions	3D Prints	Poster Prints
April 2017	4673	1543	92	7
April 2016	5048	1360	78	7
% Increase	-7%	13%	18%	0%
Monthly Average (12 mo)	4852	1451	55	6

**KIDS' LIBRARY**  
**April 2017**

<b>PROGRAMS</b>	<b>Sessions/Dates</b>	<b>Kids</b>	<b>Adults</b>	<b>Totals</b>
Chicka Chicka Baby (infants)	9 sessions	120	123	243
Rhyme Time (ages 1-2)	10 sessions	137	153	290
Spring Fling (ages 1-5)	16 sessions	560	500	1060
Saturday Family Storytime	5 sessions	78	59	137
Computer Code Masters (gr 4-5)	4 Sessions	13		13
Road to Reading (ages 3-5)	4 Sessions	104	44	148
Captain Underpants (families)	April 1	25	17	42
Junior Lego Club (K-2)	April 4	23		23
Cursive Workshop (gr 4-8)	April 5	3	2	5
Drive-In Movie (families)	April 6	25	15	40
Family History Detective (gr K-2)	April 6	11		11
Family History Detective (gr3-5)	April 7	6		6
Chopped Jr. (gr 3-5)	April 11	17		17
Spanish Storytime (family)	April 13	12	8	20
Way Cool Adventures (gr K-1)	April 13	16		16
Homeschool Hangout (gr K-8)	April 20	13	7	20
3-D Printer (gr 3-5)	April 20	12		12
Earthday Tinkercraft	April 21	37	16	53
Minecraft (gr 1-5)	April 21	12		12
Open LEGO (families)	April 22	15	11	26
Elmhurst Choir (families)	April 29	25	39	64
KDP Literacy Alive Fair	April 29	35	15	50
Acts of Kindness	April	187		187

It was wonderful to see 187 different ways to show kindness on the Kids' Library windows during our month-long Million Acts of Kindness program. Young children and adults alike added to our window of kindness, mirroring the many thoughts of kindness in the library's welcome area. What a great community conversation! We plan to spread the Kindness outside the library walls during May as patrons can take a Kindness note home to keep or to start their own Kindness walls.

Thanks also this month to the Elmhurst Area Children's Choir for their visit on April 29 to sing songs from their Charlotte's Web production. We were also happy to host the Elmhurst College Kappa Delta Pi honor society and their Literacy Alive Fair here in the library this month. Partnering with the community to promote literacy is essential to fulfilling our mission.

**MIDDLE SCHOOL PROGRAMS**

3D Printing: Middle School	1 session;	11 kids
Anime & Manga Club	1 session;	6 kids
Manual Photography	2 sessions;	10 kids

**SCHOOL SERVICES**

Seventeen classroom collections totaling 802 items circulated to ten schools.

### Preschool Visits

We hosted twelve of our annual preschool visits, which featured stories, activities, and a puppet show. These are the preschool classes that visited us in April:

Wagner	April 4	27 kids;	9 teachers and parents	2 visits
Treetown	April 4	31 kids;	12 teachers and parents	
Bethel	April 5	33 kids;	3 teachers	
Treetown	April 5	18 kids;	3 teachers	
Wilder	April 6	13 kids;	3 teachers	
Bethel	April 6	10 kids;	3 teachers	
Eldridge	April 6	14 kids;	3 teachers	
Buttons & Bows	April 17	43 kids;	6 teachers	2 visits
Imm Lutheran	April 26	12 kids;	3 teachers	
Visitation	April 27	11 kids;	3 teachers	
TOTAL		212 kids;	48 teachers and parents	

### School Visits

Lori Hoegler and Shaira Rock visited five schools in April with a portable version of EPL's Makery opening in late spring (they named their traveling kits the "Mini Makery"). Students were able to use and experience several technology items that will soon be available in the Makery and for patron check-out, such as the Code-A-Pillars, Mouse Bots, Makey-Makey, Sphero, Robot-Controlled Car, Bloxels and the Knitting Machine. Thirteen presentations were made to a total of 301 students. The schools visited were:

Tree Town	April 11:	20 kids;	2 teachers;	2 presentations
Edison	April 20:	46 kids;	5 teachers;	3 presentations
Field	April 24:	68 kids;	3 teachers;	3 presentations
Lincoln	April 28:	130 kids;	3 teachers;	3 presentations
Edison	April 28:	37 kids;	4 teachers;	2 presentations

### PROGRAM TOTALS

Children's Programs:	90
Children's Program Attendance:	3056
Middle School Programs:	4
Middle School Attendance:	27
<b>Total programs offered:</b>	<b>94</b>
<b>Total attendance:</b>	<b>3083</b>

### VOLUNTEERS

Two middle school volunteers donated nine hours of service to the Library in April.

### STAFF DEVELOPMENT

Lincoln Story League	April 14:	Lori Hoegler and Sarah Burnside	4 hours
Prairie State SL	April 19:	Marti Valasek and Peg Martin	4 hours
Patrons with Disabilities	April 24:	Gloria, Shaira, Jessica, Carol, Nuala	7.5 hours
Autism Webinar	April 20:	Gloria Walsh-Rock	1 hour
TOTAL:			16.5 hours

# CIRCULATION REPORT

## April 2017

**TOTAL CIRCULATION:**

**April 2017 = 94,147**  
**April 2016 = 104,657**

Circulation for April 2017 decreased 10% compared to April 2016.  
 % of checkouts done on self-checks April 2017 = 28%

**Holds:**

- Placed this month: 8,363
  - Staff placed = 1,640
  - Patron placed = 5,608
  - Placed in LINKin = 1,115
- Placed a year ago: 8,902
- Percent Change: -6%
- Amount of holds filled this month: 7,020
  - Elmhurst items = 5,898
  - LINKin items = 929
  - OCLC items = 193
- Filled a year ago: 7,899
- Percent Change: -11%
- Holds Not Picked Up: 960
- Percent of holds filled: 14%

**ILL:**

- ILL sent this month: 952 (LINKin =739 / OCLC = 213 )
- ILL sent a year ago: 1,085
- Percent Change: -12%
- ILL received this month: 1,381 (LINKin = 1,188/ OCLC = 193)
- ILL received a year ago: 1,753
- Percent Change: -21%

**Non-Resident Cards purchased:** 0

**Unique Management Services:**

- Accounts submitted this month: 11 @ \$8.95 = \$98.45
- Total cumulative recovery of \$187,920.93 yielding an ROI of 11.96 to 1.

**Book Sale Room:**

- Revenue: \$ 351.40

**Ecommerce:**

• Non-Resident Fees	\$	0.00
• Lost items/Misc.	\$	335.00
• Fines & Processing Fees	\$	1,781.01
• Out of State Fees	\$	0.00
• Total.....	\$	2,116.01

**Breakdown of Monthly Circulation by Users:**

Elmhurst Patrons	70,918	75%
Downloadable Material	11,926	13%
Reciprocal Borrowers	7,677	8%
Interlibrary Loans Sent	952	1%
Teachers	821	1%
Non Residents-Unincorporated	600	1%
Outreach Patrons	425	<1%
Elmhurst College Students	395	<1%
Elmhurst Businesses	151	<1%
Non Resident Taxpayers	150	<1%
Elmhurst Work Perks	132	<1%
<b>Total</b>	<b>94,147</b>	<b>100%</b>

## # of Patrons Served at Drive-up Window:

- April 2017 = 2,213
- April 2016 = 2,597
- Percent Change: -15%

## Highest Hourly Rate of Circulation Transactions:

Sunday, April 2: Average 1,119 items/hour!\*

\*items checked in, checked out and renewed

## Of Note:

- Sam attended IUG Conference in Maryland April 3-5.
- Debbie led the Ciao! Italia club on April 12.
- Sam facilitated In Stitches on April 11.
- Debbie facilitated In Stitches on April 19.
- Sam, Darlene, Kim, Debbie and Laura attended Disability Training on April 19.
- Laura attended the Volunteer Recognition Ceremony at Sandburg Middle School April 26.
- 21 Pages watched a Code Adam video.

## Notable Circulation Figures:

- 11,926 Digital Media
  - 3,783 My Media Mall
  - 362 Cloud Library
  - 1,002 Freegal downloads
  - 2,562 Freegal songs streamed
  - 0 IndieFlix
  - 1,041 Hoopla
  - 617 Zinio
  - 0 PBS Video Collection
  - 1,973 eLearning
  - 440 BookFlix
  - 15 TrueFlix
  - 117 Tumblebooks
  - 14 Artist Works ← NEW COLLECTION
- 16 Bags to Go ← NEW COLLECTION
- 253 Electronic Devices
  - 0 Assistive Technology iPad
  - 76 Laptop
  - 24 ADS Nook
  - 24 KIDS Nook
  - 6 Projector
  - 7 VHS to DVD Converter
  - 31 Creative Studio Visual and Audio Equipment
  - 35 KIDS LaunchPad
  - 4 ADS LaunchPad
  - 16 Media Players
  - 3 Photo Equipment
  - 27 Hot Spots
- Items from Library of Extraordinary Things
  - 64 Adult Board Games
  - 115 KIDS' Board Games
  - 333 KIDS' Toys/Puzzles
  - 31 Appliances
- Items checked out for use in Library
  - 12 iPad (KIDS)

**Board Report  
April 2017**

	<b>Apr-17</b>	<b>Apr-16</b>	<b>PER CENT CHANGE</b>	<b>CUMULATIVE TOTAL FY 17</b>	<b>FY 16</b>	<b>PER CENT CHANGE</b>
<b>Circulation</b>						
Adult	53,324	61,479	-13%	229,443	250,578	-8%
Kids' Library	39,442	41,422	-5%	177,022	175,061	1%
Unspecified	1,381	1,756	-21%	6,247	6,921	-10%
<b>Total</b>	<b>94,147</b>	<b>104,657</b>	<b>-10%</b>	<b>412,712</b>	<b>432,560</b>	<b>-5%</b>
Number of Days Open	29	30				
Digital Material	11,926	12,572	-5%			
<b>Web Site</b>						
Visits	305,599	311,699	-2%	1,273,562	1,276,563	0%
Unique Visitors	288,688	293,125	-2%	1,201,497	1,201,854	0%
Page Views	340,425	348,345	-2%	1,424,423	1,429,872	0%
<b>Reference Queries</b>						
Adult Reference	4,673	5,048	-7%	20,021	20,303	-1%
Kids' Library	1,110	1,494	-26%	5,343	6,477	-18%
<b>Total Reference Req.</b>	<b>5,783</b>	<b>6,542</b>	<b>-12%</b>	<b>25,364</b>	<b>26,780</b>	<b>-5%</b>
<b>Meeting Room Use</b>						
Library Programs	169	195	-13%	670	678	-1%
Public Meetings	118	96	23%	477	389	23%
*Group Study Rooms	1,397	1,388	1%	5,738	5,637	2%
<b>Total Programs/Meetings</b>	<b>1,684</b>	<b>1,679</b>	<b>0%</b>	<b>6,885</b>	<b>6,704</b>	<b>3%</b>
<b>Program Attendance</b>						
Adults & Teens	1,482	1,310	13%	5,351	5,328	0%
Kids	3,083	3,093	0%	12,696	10,170	25%
<b>Total Program Attendance</b>	<b>4,565</b>	<b>4,403</b>	<b>4%</b>	<b>18,047</b>	<b>15,498</b>	<b>16%</b>
<b>Visitor Count</b>						
In-house	44,999	46,326	-3%	182,621	181,445	1%
Drive-up	2,213	2,597	-15%	9,488	10,066	-6%
<b>Total</b>	<b>47,212</b>	<b>48,923</b>	<b>-3%</b>	<b>192,109</b>	<b>191,511</b>	<b>0%</b>
<b>Elmhurst Library Cards</b>						
Card Holders 04/01/17	29,106					
Added	256					
Withdrawn	87					
Card Holders 04/30/17	29,275					
						Purge of expired cards
<b>Elmhurst Cards Used</b>	<b>9,030</b>	<b>9,376</b>	<b>-4%</b>			
<b>Nonresident Cards</b>						
Card Holders 04/01/17	78	16		94		
Added	0	0		0		
Expired	12	4		16		
<b>Card Holders 04/30/17</b>	<b>66</b>	<b>12</b>	<b>78</b>			
<b>Reciprocal Borrower Cards</b>						
Card Holders 04/01/17					2,240	
Added					68	
Expired					92	
Card Holders 04/31/17					<b>2,216</b>	

**Board Report**  
**April 2017**

<b>Materials (Selected Statistics)</b>	<b>Adult Added</b>	<b>Adult Withdrawn</b>	<b>Juvenile Added</b>	<b>Juvenile Withdrawn</b>
Books, Non-Fiction	575	448	207	188
Books, Fiction	1,011	781	740	816
Compact Discs	183	38	8	4
Playaways Audio	11	6	20	0
Vinyl Records	0	0	0	0
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	0
DVD's	174	173	34	62
Blu-ray	52	6	10	0
Console Video Games	24	4	8	1
Board Games	0	0	0	3
Toys	0	0	5	1
<b>TOTAL</b>	<b>2,030</b>	<b>1,456</b>	<b>1,032</b>	<b>1,075</b>

<b>Collection Totals</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Books	130,763	96,678	227,441
Compact Discs	21,861	3,431	25,292
Playaways Audio	1,176	473	1,649
DVDs	15,957	8,481	24,438
Blu-ray	1,322	310	1,632
CD-ROM	0	184	184
Console Video Games	830	771	1,601
Launchpads	7	19	26
Culinary Cupboard	53	0	53
Board Games	68	49	117
eReaders	72	0	72
Knitting Needles	31	0	39
Vinyl Records	77	0	77
Kits	0	37	37
Toys	0	445	445
<b>TOTAL</b>	<b>172,217</b>	<b>110,878</b>	<b>283,095</b>