

DIRECTOR'S REPORT

The annual turkey trot will be held again this year and we'll have our inspirational signs out to show our support. If you remember, we had signs made last year with fun sayings on them to place in front of the Library. It was part of our marketing campaign to participate in community events with a passive presence. The signs are made of sturdy plastic and hopefully they will be used for years to come.

Thirty-nine cake pans checked out last month, more than usual, because of a great display in the Kids' Library that showcased the pans and paired them with cookbooks. The board games are also very popular and the small appliances continue to delight our patrons. The Library of Extraordinary Things is really something that amazes people. Patrons are having fun discovering new items and ways to use the Library.

Book sale items have been moved to the area in the hallway by the meeting rooms in preparation for putting the holds in the former book sale room. Holds will now be "self-service" allowing patrons to use the self-checkout, if they like. We also had slat wall installed in the meeting room hallway to display the community information that was housed in an IKEA shelf. The slat wall looks nice and the items are easier to see. We are having signage made for each of the hall areas providing a more unified and polished look to the area.

Adult Services Department

October 2017

ADULTS	1195	
Achieving the Impossible	22	GreenMan Theatre Presents: Spooky Stories 37
Advanced Excel: Pivot Tables	7	In Stitches /Learning to Knit 14
Airbnb Basics	7	Inkscape Basics 13
Ancestry.com [Library Edition] Basics	2	Intermediate 3D Printing: Jewelry 9
Apple iCloud Basics	8	Intermediate Codecademy 1
Beer Club	11	Intermediate Excel: Formulas 7
Board Game Club	n/a	Intermediate iPhone 14
Book Discussion: <i>The Curious Charms of Arthur Pepper</i>	30	iPad for Beginners 6
[VIP] Creative Card Making	26	Islam and Islamophobia: What Every American Needs to Know 39
[VIP] Culture Club UGANDA	52	Library Insiders: Karaoke Night 12
Caregiver Series: Avoiding Isolation	10	Lyric Opera Lecture: <i>Die Walküre</i> 18
Caregiver Series: Dementia Conversations	16	Lyric Opera Lecture: <i>Rigoletto</i> 15
Caregiver Series: Music & the Brain	10	<i>Mean Girls</i> Movie Trivia 134
Caregiver Series: The Facts of Life Your Parents Never Told You	11	Morningstar Investment Research Center Training 8
Caregiver Series: You Matter, Too—The Journey of Caregiving	5	Music Studio Class 8
Ciao Italia! Culture & Conversation	10	Music Studio Release Party 4
Climate Change: What Can We Do About It?	42	Next Chapter Book Club 25
Coloring for Mindfulness	7	Open Bridge Club 52
Coming Together Film Series: <i>Children Of Heaven</i>	15	Photoshop Basics: Vintage Photo Fixes 7
Coming Together: TED Talk Conversations About Islam	6	Pinochle Club 27
Compassion Series: Marital Compassion	18	PowerPoint Basics 6
Craft Lab: Hand-Stitched Cards	18	Present: Dementia Activity Club 5
Dish! Club for Cooks	8	Read Between the Wines - Book Discussion at Flight 112 4
DIY CROP Day	4	Senior Tech Series: Anti-Virus Software: Windows Defender Basics 8
Elmhurst Business Connection	8	Silhouette Cameo: Creative Wall Decor 7
Elmhurst Job Club	5	Tangled Autumn Leaves: A Coloring Workshop 16
Elmhurst Writers Group	5	Tangling Club 3
Explore Inner Peace Through Meditation	23	Teens: Carvey Workshop 2
Free Career Counseling	5	Video Marketing for Your Business 21
Friday Features: <i>Hidden Figures</i>	24	Whole Body Healthcare: Introduction to Integrative Health 17
Friday Features: <i>Manchester by the Sea</i>	34	Wine Club 7
Friday Features: <i>Paterson</i>	46	York Chamber Music Concert 68
Friday Features: <i>The Founder</i>	45	
[VIP] Great Decisions: Prospects for Afghanistan and Pakistan	22	TEENS 47
Garden Photography	6	Girls Who Code Club 25
Genealogy Club: Dig Into Your Research	2	Glowing Pumpkins 6
Google Calendar	8	How to Prepare for the Rising Cost of College 5
Google Docs, Sheets, and Slides Basics	3	Teen Sketch & Improv Jam 11

Number of Adult Programs:	70
Number of Teen Programs:	4
Total Number of Programs :	74
Total Number of Programs Compared to October 2016 (70):	+5.7%
Total Attendance Compared to October 2016 (1209):	+2.7%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2017 Total Uses			1583	1427	1349	1261	1344	1564	1397	1518	1408	1415
2016 Total Uses	1333	1418	1434	1350	1302	1100	1276	1484	1388	1409	1472	1368

Patron Interactions

	Reference Questions	Library Info Questions	Tech Consults (>15 min)	Other Consult (>15 min)
October 2017	4523	1622	13	5
October 2016	4732	1339	26	9
% Increase	-4%	21%	-50%	-44%
Monthly Average (12 mo)	4999	1734	25	13

**KIDS' LIBRARY
October 2017**

PROGRAMS	Sessions/Dates	Kids	Adults	Totals
Chicka Chicka Baby (infants)	9 sessions	134	131	265
Free to be Three	4 Sessions	38	17	55
Fun for One	5 Sessions	63	60	123
Rhyme Time (ages 1-2)	8 sessions	99	111	210
Rise and Shine ST (ages 1-5)	18 sessions	611	548	1159
Road to Reading ST (ages 3-5)	8 sessions	135	72	207
Saturday Family Storytime	4 sessions	49	40	89
Time for Twos	4 sessions	51	45	96
We Love Reading (gr K-1)	5 session	113		113
Code with Scratch (gr K-2)	4 sessions	43		43
Cursive Workshop (gr 4-8)	4 sessions	35		35
Music Factory (ages 3-5)	5 Sessions	50	40	90
Drive-in Movie (families)	Oct 4	10	4	14
Culture Craft (families)	Oct 11	23	15	38
Way Cool Adventures (gr K-1)	Oct 12	16		16
Read to the Dogs (gr K-8)	Oct 14	25	19	44
Author Troy Cummings	Oct 16	63	30	93
Parent Speak Book Discussion	Oct 18		10	10
Brownie Scout Visit	Oct 19	17	10	27
3D Printer (gr 3-5)	Oct 19	10		10
Homeschool Hangout (gr K-8)	Oct 19	3	3	6
Open LEGO (families)	Oct 21	13	7	20
Junior Science (gr K-2)	Oct 26	19		19
Girl Scout Visit	Oct 26	20	8	28
Science Friday (gr 3-5)	Oct 27	16		16
Spine Tingling Tales (gr 2+)	Oct 27	12	6	18
Scary Writing Winners Read (family)	Oct 29	15	42	57
Drop-in Craft (Cubs Pennants)	October			110
Drop-in Craft (Pumpkins/Ghosts)	October20-31			157

Thanks to our anonymous donor, we were able to host author and illustrator Troy Cummings who is best known for his early chapter book series "Notebook of Doom." He was a huge hit; 93 people attended and everyone stayed to get his autograph.

MIDDLE SCHOOL PROGRAMS

Teen Sewing	4 sessions	36 kids
3D Printing: Middle School	October 4	12 kids
Middle School Photoshop	October 12	4 kids
Anime & Manga Club	October 18	6 kids
Middle School Craft Lab	October 26	14 crafters
Cupcake Decorating	October 27	15 decorators

SCHOOL SERVICES

A total of 908 items circulated to Elmhurst schools in October.

On October 11, Lori Hoegler visited 72 Hawthorne School third graders to booktalk the Bluestem Award nominee books. On the evening of October 12, Lori Hoegler visited Edison school to present resources from EPL in partnership with Edison's "One School, One Story" cultural event. On October 13, Lori Hoegler gave a tour of the Library, including the Makery, to 32 third grade students from Immanuel Lutheran School.

Kids' staff presented spooky storytimes to 1,514 students and 109 teaching staff at six District 205 schools over a period of two weeks at the end of October. It was fun for the students, the teachers, and our staff and a great way to collaborate with the elementary schools to present EPL's resources and programs to children.

On October 19 Nuala Maloney-Murphy hosted a Brownie Scout group of 27 scouts and leaders. On October 26 Nuala hosted a Girl Scout troop of 28 scouts and leaders.

PROGRAM TOTALS

Children's programs	127
Children's program attendance	4,950
Middle school programs	9
Middle school attendance	87
Total programs offered	136
Total attendance	5037

VOLUNTEERS

Four middle school volunteers donated thirteen hours of service to the Library in October.

PROFESSIONAL DEVELOPMENT

STEM Fest	Oct 21	6 hours	Lori H. and Shaira R.
Prairie State Story League	Oct 13	3 hours	Marti V. and Peg M.
Lincoln Story League	Oct 11	3 hours	Sarah B. and Lori H.
ILA Conference	Oct 12	5 hours	Shaira R.
Maker Workshop online	Oct 2 - 24	8 hours	Lori H. and Shaira R.
Autism Services	Oct 5 & 12	3 hours	Gloria W., Nuala M., Carol C.
School Library Journal Conference	Oct 30	1.5 hours	Allison D.

Troy Cummings



CIRCULATION REPORT

October 2017

TOTAL CIRCULATION:

October 2017 = 99,211
October 2016 = 98,214

Circulation for October 2017 increased 1% compared to October 2016.
 % of checkouts done on self-checks October 2017 = 29%

Holds:

- Placed this month: 8,078
 - Staff placed = 1,484
 - Patron placed = 5,608
 - Placed in LINKin = 986
- Placed a year ago: 7,838
- Percent Change: 3%
- Amount of holds filled this month: 6,928
 - Elmhurst items = 5,784
 - LINKin items = 944
 - OCLC items = 200
- Filled a year ago: 6,869
- Percent Change: 1%
- Holds Not Picked Up: 786
- Percent of holds filled: 11%

ILL:

- ILL sent this month: 1,058 (LINKin =819 / OCLC = 239)
- ILL sent a year ago: 995
- Percent Change: 6%
- ILL received this month: 1,383 (LINKin = 1,183/ OCLC = 200)
- ILL received a year ago: 1,362
- Percent Change: 2%

Non-Resident Cards purchased: 3 for a total of \$714.20

Unique Management Services:

- Accounts submitted this month: 12 @ \$8.95 = \$107.40
- Total cumulative recovery yielding an ROI of 12 to 1.

Book Sale Room:

- Revenue: \$ 712.28

Ecommerce:

• Non-Resident Fees	\$	224.47
• Lost items/Misc.	\$	557.00
• Fines & Processing Fees	\$	1814.98
• Out of State Fees	\$	0.00
• Total.....	\$	2,596.45

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	74,831	75%
Downloadable Material	13,578	14%
Reciprocal Borrowers	6,887	7%
Interlibrary Loans Sent	1,058	1%
Teachers	908	1%
Non Residents-Unincorporated	631	1%
Elmhurst College Students	475	<1%
Outreach Patrons	401	<1%
Elmhurst Work Perks	274	<1%
Elmhurst Businesses	104	<1%
Non Resident Taxpayers	64	<1%
Total	99,211	100%

of Patrons Served at Drive-up Window:

- October 2017 = 2,269
- October 2016 = 2,299
- Percent Change: -1%

Highest Hourly Rate of Circulation Transactions:

Sunday, October 15: Average 967 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Mary M represented the Library at the Farmers Market on October 4.
- Sam facilitated In Stitches on October 10.
- Debbie facilitated In Stitches on October 18.
- Sam attended LINKin Meeting at Arlington Heights Memorial Library October 20.
- Kelsey, Tracy, Chris, Debbie and Christy worked in the Makery.
- Sixteen volunteers worked for 67 hours.

Notable Circulation Figures:

- 13,578 Digital Media
 - 3,996 My Media Mall
 - 339 Cloud Library
 - 1,087 Freegal downloads
 - 3,071 Freegal songs streamed
 - 1 IndieFlix
 - 1,364 Hoopla
 - 563 Zinio
 - 2 PBS Video Collection
 - 2,489 eLearning
 - 7 BookFlix
 - 20 TrueFlix
 - 618 Tumblebooks
 - 21 Artist Works
- 319 Electronic Devices
 - 2 Assistive Technology iPad
 - 74 Laptop
 - 23 ADS Nook
 - 33 KIDS Nook
 - 10 Projector
 - 5 VHS to DVD Converter
 - 52 Creative Studio Visual and Audio Equipment
 - 43 KIDS LaunchPad
 - 3 ADS LaunchPad
 - 18 Media Players
 - 1 Photo Equipment
 - 17 Hot Spots
 - 38 Makery Equipment
- Items from Library of Extraordinary Things
 - 77 Adult Board Games
 - 91 KIDS' Board Games
 - 446 KIDS' Toys/Puzzles
 - 37 Appliances
 - 39 Cake Pans
 - 16 Adult Bags to Go
 - 18 KIDS Bags to Go

**Board Report
October 2017**

	Oct-17	Oct-16	PER CENT CHANGE	CUMULATIVE TOTAL		PER CENT CHANGE
				FY 17	FY 16	
Circulation						
Adult	54,188	54,462	-1%	572,076	616,981	-7%
Kids' Library	43,638	42,390	3%	461,131	459,097	0%
Unspecified	1,385	1,362	2%	15,118	15,900	-5%
Total	99,211	98,214	1%	1,048,325	1,091,979	-4%
Number of Days Open	31	31				
Digital Material	13,578	12,765	6%			
Web Site						
Visits	217,286	319,858	-32%	2,713,366	3,162,073	-14%
Unique Visitors	197,815	302,983	-35%	2,524,148	2,978,113	-15%
Page Views	225,643	355,205	-36%	3,079,908	3,543,412	-13%
Reference Queries						
Adult Reference	4,523	4,732	-4%	51,175	49,319	4%
Kids' Library	1,266	1,363	-7%	13,678	17,230	-21%
Total Reference Req.	5,789	6,095	-5%	64,853	66,549	-3%
Meeting Room Use						
Library Programs	203	202	0%	1,755	1,888	-7%
Public Meetings	106	84	26%	1,022	778	31%
*Group Study Rooms	1,583	1,434	10%	14,266	13,583	5%
Total Programs/Meetings	1,892	1,720	10%	17,043	16,249	5%
Program Attendance						
Adults & Teens	1,195	1,184	1%	11,696	13,147	-11%
Kids	5,037	3,860	30%	41,365	38,861	6%
Total Program Attendance	6,232	5,044	24%	53,061	52,008	2%
Visitor Count						
In-house	43,848	45,440	-4%	488,325	483,620	1%
Drive-up	2,269	2,299	-1%	23,298	24,546	-5%
Total	46,117	47,739	-3%	511,623	508,166	1%
Elmhurst Library Cards						
Card Holders 10/01/17	30,488					
Added	190					
Withdrawn	40					
Card Holders 10/31/17	30,638					
						Purge of expired cards
Elmhurst Cards Used	9,347	9,233	1%			
Nonresident Cards						
Card Holders 10/01/17	82	15	97	Reciprocal Borrower Cards		
Added	7	0	7	Card Holders 10/01/17	2,035	
Expired	4	0	4	Added	78	
Card Holders 10/31/17	85	15	100	Expired	120	
				Card Holders 10/31/17	1,993	

**Board Report
October 2017**

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	625	685	143	2,765
Books, Fiction	794	1,006	304	4,280
Compact Discs	151	37	16	4
Playaways Audio	9	4	27	0
Kits	0	0	0	0
Vinyl Records	0	0	0	0
CD-ROM	0	0	0	0
Board Games	0	0	0	0
DVD's	199	184	6	1,085
Blu-ray	35	10	2	15
Console Video Games	28	0	14	0
Toys	0	0	0	10
Launchpads	0	0	0	0
TOTAL	1,841	1,926	512	8,159

Collection Totals	Adult	Juvenile	Total
Books	131,753	81,464	213,217
Compact Discs	20,751	2,583	23,334
Playaways Audio	1,211	472	1,683
DVDs	15,547	7,518	23,065
Blu-ray	1,234	342	1,576
CD-ROM	0	179	179
Console Video Games	838	808	1,646
Launchpads	7	25	32
Vinyl Records	92	0	92
Culinary Cupboard	64	0	64
Board Games	84	55	139
eReaders	72	0	72
Knitting Needles	31	0	31
Kits/Bags to Go	12	35	47
Toys	412	0	412
			0
TOTAL	172,108	93,481	265,589