

Director's Report

The Makery opened on June 7 to a steady stream of patrons. Staff is giving tours, demonstrating machines, and showcasing all the neat things that can be produced in the Makery. People are starting to bring in materials to make actual projects too. Two young girls brought in a piece of decorative wood and four whiskey glasses this week. They designed a sign for their father to hang above his bar and used the laser cutter to etch the glasses and make the sign. They were thrilled with their creation and they have a beautiful personal gift to give their dad on Father's Day.

Summer reading has begun and the Kids' Library is hopping. This year's theme is Camp Curiosity and the department is designed to look like an outdoor space complete with a picnic grove, a cave, and even a waterfall. It's really cute! The program continues to be extremely popular with over 3,000 kids signed up already. Kudos to Kids' staff for always producing the number one summer reading program in the Western Suburbs!

Adult and Teen Summer Reading is also taking place. Staff put together some great prizes, which are definitely enticing patrons, and even reluctant teens, to participate. We also have a special Library Insiders Summer Reading Program and the One Book Program is taking place. Very busy at the Library with many great things happening all summer long.

Adult Services Department

May 2017

Adults	620		
Advanced Excel: Pivot Tables	5	Google Drive Basics	9
Advanced iPhone	7	Great Decisions: U. Foreign Policy & Petroleum (VIP)	31
Ancestry.com [Library Edition] Basics	9	InStitches/Learn to Knit	18
Beer Club	12	Intermediate 3D Printing: Replacement Parts	6
Board Game Club	13	Intermediate Mac	5
Book Discussion: The Muralist	12	Intermediate Photoshop	2
Cell Phones for Seniors	6	Microsoft Office Tips & Tricks	6
Ciao Italia! Culture and Conversational Group	20	Music Studio Class	10
Coloring for Mindfulness	1	Music Studio Release Party	12
Computer Safety for Beginners	2	Next Chapter Book Club	55
Conversemos en Espanol!	6	Open Bridge Club	24
Craft Lab: Yarn Tapestry Wall Art	19	Open House: Photo Downloading for Beginners	1
Creative Card Making (VIP)	30	Photography Lighting Basics	2
Craigslist Basics	5	Present: Dementia Activity Club	13
Cutting the Cable Cord	10	Read Between the Wines - Book Discussion at Flight 112	9
Digitization for Beginners	1	Read to Me! A Storytime for Grown-ups	2
Dish! Club for Cooks	6	Senior Citizen Prom	37
Elmhurst Business Connection	5	Simple Steps to Well-Run Business/# 3: Communicate	7
Elmhurst Co-Working Connection	5	Tangling Club	7
Elmhurst Job Club	2	The History of Magic	35
Elmhurst Writers Group	7	VIP: Culture Club AUSTRALIA	55
Elmhurst Writers Group: Jim Aylesworth	9	Wine Club	8
Free Career Counseling - 30 Minute Session	4		
Friday Features: Lion	38	Teens	148
Friday Features: Southside With You	12	Cram for Exams	91
Garden Photography	9	Girls Who Code Club	25
Genealogy Club: Dig Into Your Research	11	Girls Show Code Club Presentation for Family & Friends	32

Number of Adult Programs:	49
Number of Teen Programs:	3
Total Number of Programs :	52
Total Number of Programs Compared to May 2016(75):	-30.7%
Total Attendance Compared to May 2016 (1281):	-40.0%

Group Study Rooms

	Dec	Nov	Oct	Sept	Aug	July	June	May	Apr	Mar	Feb	Jan
2017 Total Uses								1564	1397	1518	1408	1415
2016 Total Uses	1333	1418	1434	1350	1302	1100	1276	1484	1388	1409	1472	1368

Online Research Tool Statistics

Records downloaded unless otherwise indicated	May 2017	Apr 2017	Mar 2017	Feb 2017	Jan 2017	Dec 2016	Nov 2016	Oct 2016	Sept 2016
All Magazine/News Indexes	477	603	567	417	629	536	627	691	491
Ancestry	1540	1056	1501	1749	4317	1353	3445	1484	1712
Consumer Reports	170	125	128	*	121*	213	182	157	183
Morningstar	816	150	276	489	684	306	183	207	312
Novelist searches	282	319	333	212	321	317	207	279	251
Public Records visits	430	427	444	419	439	425	438	427	437
Reference USA	4092	2452	12043	10564	3012	317	7008	4943	3527
Valueline page views	3267	3517	3041	3235	3934	3588	3703	3117	2908

*Consumer Reports had problems with statistics resulting in low stats in January and no stats in February. March stats will resume without first few days of March.

Digital Media Report

	May 2017	Apr 2017	Mar 2017	Feb 2017	Jan 2017	Dec 2016	Nov 2016	Oct 2016	Sept 2016
E-Audiobooks	1884	1766	1814	1586	1681	1612	1658	1593	1514
Hoopla	436	391	380	269	327	313	300	258	177
MyMediaMall	1448	1375	1434	1317	1354	1299	1358	1335	1337
E-Books	3239	2941	3358	2946	3325	2732	2809	2953	3017
Hoopla	261	177	197	150	169	150	133	98	81
MyMediaMall	2650	2402	2767	2414	2722	2490	2327	2475	2516
cloudLibrary	328	362	394	382	434	395	349	380	420
E-Classes	1220	1295	2239	1702	893	1236	1113	1205	1171
Artist Works	34	14	13						
Gale Courses	20	3	3	3	8	5	7	4	3
Lynda.com	1166	1278	2223	1699	885	1231	1106	1201	1168
E-Serials	1133	1200	1527	1333	1740	1072	1283	1405	1369
PressReader(News)	531	583	686	647	698	590	640	579	660
Zinio(Magazines)	602	617	841	686	1042	482	643	826	709
E-Music	4377	3804	4275	3432	4159	4567	3875	4585	3260
Freegal Downloads	1172	1002	1157	998	1206	1024	936	1135	1052
Freegal Streaming	2975	2562	2844	2220	2551	3177	2631	2699	1757
Hoopla	215	213	233	195	192	253	164	160	142
Naxos	15	27	41	19	210	113	144	591	309
E-Tutoring (Tutor.com)	15	21	13	27	38	26	47	36	43
E-Videos	261	242	233	199	236	206	190	164	161
Hoopla	198	236	228	185	228	188	183	161	149
InstantFlix/IndieFlix	6	0	1	8	2	18	5	0	4
MyMediaMall	2	6	3	5	5	0	1	0	3
PBS Video Collection	1	0	1	1	1	0	1	3	5
Transparent Languages	28	61	37	90	54	63	36	20	27

Patron Interactions	Reference Questions	Library Info Questions	3D Prints	Poster Prints
May 2017	5121	1863	48	4
May 2016	4416	1460	46	16
% Increase	15%	27%	4%	-75%
Monthly Average (12 mo)	4880	1500	56	5

KIDS' LIBRARY

May 2017

PROGRAMS	Sessions/Dates	Kids	Adults	Totals
Chicka Chicka Baby (infants)	8 sessions	89	103	192
Rhyme Time (ages 1-2)	8 sessions	96	105	201
Rise and Shine ST (ages 1-5)	16 sessions	523	493	1016
Saturday Family Storytime	4 sessions	28	26	54
Road to Reading (ages 3-5)	4 Sessions	88	53	141
Mother Goose (ages 1-5)	May 2	70	70	140
Junior Lego Club (K-2)	May 4	23		23
Star Wars Cantina	May 4	90	60	150
Monarch STEAM Party	May 6	40	30	70
3-D Printer (gr 3-5)	May 9	10		10
Culture Craft: Australia (families)	May 10	20	20	40
Spanish Storytime	May 11	15	10	25
Cards for Moms	May 11	31	13	44
Io.Frenzy	May 12	4		4
POWS Spring Show (Families)	May 12	20	26	46
Read to the Dogs	May 13	30		30
Junior Scientists: Monarchs	May 18	25		25
Homeschool Hangout (gr K-8)	May 18	10	4	14
Open LEGO (families)	May 27	10	6	16
Code with Scratch (gr K-3)	May 30	11		11

Summer reading preparations consumed a good part of the month, so we pulled back on our regular programming to make time for school visits promoting the Summer Reading Program, "Camp Curiosity."

MIDDLE SCHOOL PROGRAMS

Summer Volunteer Training	4 sessions	144 kids
Soldering	May 5	7 kids
Manual Photography	May 6	2 kids
3D Printing: Middle School	May 25	11 kids

Middle School Summer Reading Visits

May 12	Churchville MS	8 visits	500 students	14 teachers
May 15	Timothy Christian 6 th gr	4 visits	80 students	5 teachers
May 16	Timothy Christian 7 th gr	3 visits	80 students	5 teachers
May 22	Bryan MS	5 visits	500 students	12 teachers
May 23	Immaculate Conception	1 visit	45 students	3 teachers
May 25	Sandburg 7 th gr	1 visit	250 students	10 teachers
May 30	Sandburg 6 th gr	1 visit	250 students	10 teachers

Total Middle School Visits	23 visits	1705 students	59 teachers
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SCHOOL SERVICES

Seven classroom collections totaling 113 items circulated to ten schools.

To promote the 2017 summer reading program and motivate kids to sign up for the summer reading program, our school visits in May featured booktalks, a skit, and a song and dance, all very participatory and geared to connect kids to our fun and friendly staff.

Elementary School Visits

May 2	Pythagoras	4 visits	97 students	5 teachers
May 4	Conrad Fischer	8 visits	437 students	10 teachers
May 8	Emerson	7 visits	460 students	8 teachers
May 9	Jefferson	7 visits	375 students	8 teachers
May 11	Immanuel Lutheran	4 visits	120 students	5 teachers
May 11	Field	9 visits	419 students	6 teachers
May 15	Hawthorne	10 visits	496 students	12 teachers
May 17	Timothy Christian	6 visits	495 students	8 teachers
May 18	Visitation	5 visits	475 students	7 teachers
May 22	Immaculate C	6 visits	525 students	7 teachers
May 23	Lincoln	8 visits	539 students	9 teachers
May 24	Edison	6 visits	281 students	6 teachers
May 25	Jackson	7 visits	440 students	8 teachers

Total Elementary School Visits	87 visits	5,159 students	99 Teachers
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PROGRAM TOTALS

Children's Programs:	142
Children's Program Attendance:	7,510
Middle School Programs:	30
Middle School Attendance:	1,928
Total programs offered:	172
Total attendance:	9,438

VOLUNTEERS

Two middle school volunteers donated seven hours of service to the Library in April.

STAFF DEVELOPMENT

Lincoln Story League, May 3	Lori Hoegler, Shaira Rock, Sarah Burnside	6 hours
Training: Patron Boundaries	Gloria, Sarah, Marti, Nuala	4 hours
Prairie State Story League, May 12	Marti Valasek and Peg Martin	4 hours
TOTAL:		14 hours

CIRCULATION REPORT

May 2017

TOTAL CIRCULATION:

May 2017 = 94,906
May 2016 = 100,138

Circulation for May 2017 decreased 5% compared to May 2016.
 % of checkouts done on self-checks May 2017 = 28%

Holds:

- Placed this month: 8,173
 - Staff placed = 1,620
 - Patron placed = 5,512
 - Placed in LINKin = 1,041
- Placed a year ago: 8,866
- Percent Change: -8%
- Amount of holds filled this month: 7,000
 - Elmhurst items = 5,712
 - LINKin items = 1,103
 - OCLC items = 185
- Filled a year ago: 6,817
- Percent Change: 3%
- Holds Not Picked Up: 939
- Percent of holds filled: 13%

ILL:

- ILL sent this month: 1,073 (LINKin =827 / OCLC = 246)
- ILL sent a year ago: 1,012
- Percent Change: 6%
- ILL received this month: 1,525 (LINKin = 1,340/ OCLC = 185)
- ILL received a year ago: 1,387
- Percent Change: -10%

Non-Resident Cards purchased: 5 for a total of \$1,744.23

Unique Management Services:

- Accounts submitted this month: 12 @ \$8.95 = \$107.40
- Total cumulative recovery of \$188,729.13 yielding an ROI of 12 to 1.

Book Sale Room:

- Revenue: \$ 369.54

Ecommerce:

• Non-Resident Fees	\$	1,463.65
• Lost items/Misc.	\$	410.00
• Fines & Processing Fees	\$	2,084.85
• Out of State Fees	\$	0.00
• Total.....	\$	3,958.50

Breakdown of Monthly Circulation by Users:

Elmhurst Patrons	71,419	75%
Downloadable Material	12,818	14%
Reciprocal Borrowers	7,293	8%
Interlibrary Loans Sent	1,073	1%
Non Residents-Unincorporated	774	1%
Outreach Patrons	490	1%
Teachers	360	<1%
Elmhurst Businesses	217	<1%
Elmhurst College Students	161	<1%
Elmhurst Work Perks	172	<1%
Non Resident Taxpayers	129	<1%
Total	94,906	100%

of Patrons Served at Drive-up Window:

- May 2017 = 2,307
- May 2016 = 2,297
- Percent Change: 0%

Highest Hourly Rate of Circulation Transactions:

Sunday, May 21: Average 908 items/hour!*

*items checked in, checked out and renewed

Of Note:

- Sam facilitated In Stitches on May 17.
- Sam, Darlene, Kim, Debbie attended AMA training on May 9.
- Circ staff attended Setting Boundaries training in May.
- Darlene, Chris, Annette, Kelsey, Anne Marie, Tracy and Christy participated in Makery Training.
- Chris and Dina led classes in card making.
- We welcomed Shannon as our newest Telephone Page and Alyssa and Ruth became our newest Desk Clerks.
- Twelve volunteers worked for 42 hours.

Notable Circulation Figures:

- 12,818 Digital Media
 - 4,100 My Media Mall
 - 328 Cloud Library
 - 1,172 Freegal downloads
 - 2,975 Freegal songs streamed
 - 6 IndieFlix
 - 1,110 Hoopla
 - 602 Zinio
 - 1 PBS Video Collection
 - 1,775 eLearning
 - 442 BookFlix
 - 36 TrueFlix
 - 237 Tumblebooks
 - 34 Artist Works
- 14 Bags to Go ← NEW COLLECTION
- 326 Electronic Devices
 - 0 Assistive Technology iPad
 - 71 Laptop
 - 26 ADS Nook
 - 30 KIDS Nook
 - 7 Projector
 - 9 VHS to DVD Converter
 - 91 Creative Studio Visual and Audio Equipment
 - 48 KIDS LaunchPad
 - 1 ADS LaunchPad
 - 14 Media Players
 - 4 Photo Equipment
 - 25 Hot Spots
- Items from Library of Extraordinary Things
 - 72 Adult Board Games
 - 100 KIDS' Board Games
 - 320 KIDS' Toys/Puzzles
 - 25 Appliances
- Items checked out for use in Library
 - 12 iPad (KIDS)

**Board Report
May 2017**

	May-17	May-16	PER CENT CHANGE	CUMULATIVE TOTAL FY 17	FY 16	PER CENT CHANGE
Circulation						
Adult	55,751	61,143	-9%	285,194	311,721	-9%
Kids' Library	37,629	37,604	0%	214,651	212,665	1%
Unspecified	1,526	1,391	10%	7,773	8,312	-6%
Total	94,906	100,138	-5%	507,618	532,698	-5%
Number of Days Open	30	30				
Digital Material	12,818	13,703	-6%			
Web Site						
Visits	307,092	290,906	6%	1,273,562	1,567,469	-19%
Unique Visitors	288,951	271,992	6%	1,201,497	1,473,846	-18%
Page Views	344,762	327,856	5%	1,424,423	1,757,728	-19%
Reference Queries						
Adult Reference	5,121	4,416	16%	25,142	24,719	2%
Kids' Library	1,140	1,516	-25%	6,483	7,993	-19%
Total Reference Req.	6,261	5,932	6%	31,625	32,712	-3%
Meeting Room Use						
Library Programs	224	238	-6%	894	916	-2%
Public Meetings	99	66	50%	576	455	27%
*Group Study Rooms	1,564	1,484	5%	7,302	7,121	3%
Total Programs/Meetings	1,887	1,788	6%	8,772	8,492	3%
Program Attendance						
Adults & Teens	768	1,281	-40%	6,119	6,609	-7%
Kids	9,438	9,621	-2%	22,134	19,791	12%
Total Program Attendance	10,206	10,902	-6%	28,253	26,400	7%
Visitor Count						
In-house	47,521	44,943	6%	230,142	226,388	2%
Drive-up	2,307	2,297	0%	11,795	12,363	-5%
Total	49,828	47,240	5%	241,937	238,751	1%
Elmhurst Library Cards						
Card Holders 05/01/17	29,432					
Added	154					
Withdrawn	311					
Card Holders 05/31/17	29,275					
						Purge of expired cards
Elmhurst Cards Used	9,143	9,582	-5%			
Nonresident Cards						
Card Holders 05/01/17	66	12		78		
Added	12	3		15		
Expired	2	1		3		
Card Holders 05/31/17	76	14		90		
Reciprocal Borrower Cards						
Card Holders 05/01/17					2,216	
Added					66	
Expired					109	
Card Holders 05/31/17					2,173	

**Board Report
May 2017**

Materials (Selected Statistics)	Adult Added	Adult Withdrawn	Juvenile Added	Juvenile Withdrawn
Books, Non-Fiction	785	82	224	259
Books, Fiction	1,035	1,051	758	352
Compact Discs	118	20	4	2
Playaways Audio	16	4	6	0
Vinyl Records	0	0	0	0
Kits	0	0	0	0
Software	0	0	0	0
CD-ROM	0	0	0	0
DVD's	117	377	47	19
Blu-ray	15	45	16	3
Console Video Games	20	80	8	4
Board Games	8	0	0	0
Toys	0	0	5	2
TOTAL	2,114	1,659	1,068	641

Collection Totals	Adult	Juvenile	Total
Books	131,450	97,049	228,499
Compact Discs	21,959	3,433	25,392
Playaways Audio	1,188	479	1,667
DVDs	15,697	8,509	24,206
Blu-ray	1,292	323	1,615
CD-ROM	0	184	184
Console Video Games	770	775	1,545
Launchpads	7	19	26
Culinary Cupboard	54	0	54
Board Games	76	49	125
eReaders	72	0	72
Knitting Needles	31	0	31
Vinyl Records	77	0	77
Kits	0	36	36
Toys	0	445	445